

## How to Empty your Browser Cache

To fix a problem with Blackboard, you may need to empty your browser cache.

Here are instructions for various browsers:

### Firefox 2.0 for Windows

1. From the **Tools** menu, select **clear Private Data**, and then choose **cache**.

### Internet Explorer 7

1. From the **Tools** menu, select **Internet Options...**
2. Choose the **General** tab.
3. Under **Browsing history**, click **Delete...**
4. Next to "Temporary Internet Files", click **Delete files...**
5. Click **close**, and then click **OK** to exit.

### Internet Explorer 6 for Windows

1. From the **Tools** menu (for version 4.x, the **view** menu), select **Internet Options...**
2. Choose the **General** tab.
3. In the "Temporary Internet Files" section, click **Delete Files...**
4. To confirm the deletion, click **OK**.
5. In the **Internet Options** dialog box, click **OK**.

## Firefox 1.x and 2.0 for Mac OS X

1. From the **Firefox** menu, select **Preferences...**
2. From the sheet that drops down, select **Privacy**. In 2.0, click **clear Now**. In 1.5, click **clear cache Now**. In 1.0, next to **cache**, click the **clear** button, and then **OK**.

## Safari (not recommended for use with Blackboard)

1. From the **safari** menu, select **Empty Cache...**
2. When prompted, click **Empty** to confirm that you want to empty the cache.