



Wireless Hotspots

Free wireless access is available inside all campus buildings. In some cases, adjacent areas close to the buildings are also covered.



For more information and for help with your wireless access, visit the IT Help

Desk:

WH 370

<http://helpweb.csudh.edu>

helpdesk@csudh.edu

310.243.2500

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California State University
Dominguez Hills

**CSUDH is
Wireless!**



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Getting started with GoToros-wpa2

Come to the IT Help Desk, WH 370, during its business hours:

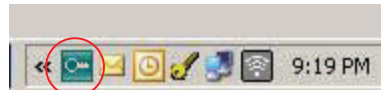
Monday—Friday, 8 a.m.-6 p.m.

Help desk staff will configure your computer so that thereafter you can connect to the CSUDH wireless network, called GoToros-wpa2, from any campus hotspot. The laptop must have a wireless card installed.

In order to access GoToros-wpa2, you need to be a currently enrolled student or a current member of the faculty or staff, and you must know your MyCSUDH username and password. If you do not know your username and password, the help desk can help you with that, too.

What happens at the IT Help Desk

1. Your computer is configured to use GoToros-wpa2 as your preferred wireless network [when it is in range].
2. The Cisco Clean Access Agent is installed on your computer.
3. After the successful installation, a Clean Access Agent icon appears in your system tray:



Logging onto the campus network from GoToros-wpa2

Using GoToros-wpa2 is a several-step process. Find instructions at <https://network.csudh.edu/wireless>.

Once the agent is properly configured, the Clean Access Agent will pop up anytime you are near a campus hotspot. If it does not pop up, right-click the icon and choose login. The agent validates your system configuration, then logs you onto the network.

Completing the Logon

At this point you need to have two pieces of information:

1. MyCSUDH username and password
2. Wireless role (either *student* or *staff*)

Faculty use the role *staff* [lowercase is required].

Note: Your CSUDH wireless configuration will not interfere with any other wireless configurations on your computer. It simply means that GoToros-wpa2 is the preferred wireless network when it is in range.