CARE - Update

- Emergency Response → Post-CARE Case Management
- Holistic Wraparound & 8 Dimensions of Wellness
- Emerging Theme:
  - Informal Academic Relief
  - “Will my professors believe me and be lenient/understanding?”
  - Line between Empathy & Rigor
CARE - Update

• Emergency Response → Post-CARE Case Management

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Basic Needs - Update

- New Space + Service Model + Ambassadors
- **Daily** “Fueling Stations” @ Affinity Centers
- **Daily** CalFresh Screening + App Assistance
- **Weekly** Grocery “Shopping” with Dignity @ Hub (Frozen + Refrigerated + Dry Food Items)
- **Monthly** Farmer’s “Market”
Helpful Links for Referring Students

- SPS: https://www.csudh.edu/sps/scheduling-an-appointment/
- CARE: https://cm.maxient.com/reportingform.php?CSUDominguezHills&layout_id=1
- Title IV: https://cm.maxient.com/reportingform.php?CSUDominguezHills&layout_id=50
- Career Center: https://www.csudh.edu/career-center/contact-us/
Students Enrolled in Face-to-Face Courses

- **63%**: All requirements met
- **12%**: In progress
- **75%**: Total
SAFE TOGETHER
csudh.edu/together/vaccine

1. Phone Calls to Students
   September 22nd – 30th

Call Center setup to support students who need additional assistance

Presentations to in person classes
September 20 – 30th
<table>
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<tr>
<th>Student Outreach</th>
<th>Sept. 22 - 29</th>
<th>Sept. 30th</th>
<th>Oct. 1st</th>
<th>Oct. 5th</th>
<th>Oct. 6th</th>
<th>Oct. 7th</th>
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<tbody>
<tr>
<td>CSUDH Staff Phone Calls to F2F students</td>
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<tr>
<td>Vendor Student Phone Calls to F2F</td>
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<td>Call center – to support students</td>
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</tbody>
</table>
ASI will work collaboratively with faculty and staff to get feedback on Toro Hour for Spring 2022.

What is the ask?

- Toro Hour pilot for 4 semesters
- Tuesdays & Thursdays 2:30 – 3:45pm
- Assessment will be done and then shared with the campus to see if it should remain
- If it is not approved then classes will be scheduled during the time in Spring 2022
Contact Information

- Dr. Matt Smith
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- Dr. Tiffany Herbert
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  - Associate Dean of Students
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- Bianca Bisi
  - Manager of Student Support
  - Bbisi@csudh.edu