

CSUDH

INFORMATION SECURITY UPDATE

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Agenda

- New Password Rules & Notification

New Password Requirements

PASSWORD RULES

In a recent 2017 CSU IT security audit, the auditors determined that the password rules must be updated to comply with current CSU standard. This requires a change from an eight (8) character password to a twelve (12) character password. All other requirements remain the same.

Requirements are summarized below:

- Password length: Must be at least 12 characters
- Password complexity: Requires any combination of three of the following four:
 - Uppercase letters (e.g., A,B,C)
 - Lowercase letters (e.g., a,b,c)
 - Numerals (e.g., 1,2,3)
 - Symbols (e.g., !, *, %, &)

In addition, passwords automatically expire every 180 days.

These rules apply for the passwords you use to log into the campus network (e.g., at your office workstation, at an ETC podium, or with your wireless device) or Exchange/Outlook.

New Password Notification

- Occurs from 30 through 1 day before required password change
- New security questions will be required at next change

CSUDH

DIVISION OF INFORMATION TECHNOLOGY
OFFICIAL COMMUNICATION

IT ANNOUNCEMENT

Hello {Your Name}

Your campus password will expire on {Specified Date}

Please visit <https://dhrm.csudh.edu> to change your password before it expires. If you let your password expire you will experience login/service disruption and will have to contact IT User Services for help

For assistance please contact **IT User Services** at (310) 243-2500, exten 1, visit our office located in WH-370 (Monday-Friday, 8am -6pm), or you may open a service ticket online at <https://csudh.service-now.com>

Thank you.

Division of Information Technology
California State University, Dominguez Hills
Submit a Help-Desk ticket online or call 310-343-2500
Website: www.csudh.edu/it
Password Reset: www.csudh.edu/it/password-reset

Questions?
Help-Desk
Blackboard
Canvas LMS
WebMail
Workday Access
Computer and Media Lab
Accessibility: www.csudh.edu/it/accessibility

QUESTIONS?

