May 15, 2020

Dear Student,

Thank you for your inquiry regarding the economic impact the COVID-19 pandemic has had on CSU students. The university – at the Chancellor’s Office and across our 23 campuses – is working hard to mitigate this impact, and at the same time, maintain academic continuity and our students’ progress toward degree while safeguarding the health and well-being of all students, faculty and staff. This is, needless to say, a tall order. Instruction on all CSU campuses is being conducted virtually on a temporary basis to ensure that students continue their education and maintain their progress toward degree completion despite the current public health crisis. Tuition will therefore not be refunded.

Local campus student fees – and the ongoing programs and facilities they support – vary greatly from campus to campus. Nevertheless, each campus makes decisions regarding refunds (including how to fairly prorate them), in accordance with systemwide policy and regulations (CSU’s Interim Refund Policies for Tuition and Fees and 5 C.C.R. §§ 41802, 42019 & 42020). Each CSU campus will process refund requests for fees (such as housing, meal plans, and parking), and will communicate decisions to their students as they are made.

Campus mandatory fees are not subject to refund except in very limited circumstances because they generally cover fixed and ongoing expenses and costs that the university continues to incur during the pandemic to finance, maintain and operate student facilities and programs (many of which remain available to students via remote access). Examples of these costs include but are not limited to ongoing administrative and overhead costs such as student government programs (ASI), academic retention and support, progress toward degree completion, employee wages and benefits, expenses for utilities, repair and maintenance, and payment of financing and long-term debt obligations for some facilities. Students pay campus mandatory fees regardless of whether they are a full-time student, part-time student, online student or a student studying abroad – and even if they do not expect to ever use the programs or facilities they support. We hope that students understand that if they want the facilities and programs to be available to them now and in the future, they must, of course, be financially supported and maintained during the pandemic.

If you believe you can demonstrate exceptional circumstances warranting a refund, you may petition Student Financial Services in accordance with the campus policies and procedures consistent with Title 5 (5 CCR § 41802).

Thank you again for your inquiry, and I wish you every success in your academic program at California State University, Dominguez Hills.

Take care and stay safe.

Sincerely,

Deborah Wallace

Deborah Wallace
Vice President, Administration & Finance/CFO