March 16-March 18, 2020

MONDAY, March 16 - Open Lab and Online Sessions

- 10:00 AM – 11:00 AM - Drop-in Session
  Location: Academic Technology (LIB 5723)
- 11:00 AM – 12:00 PM – Drop-in Session
  Location: Academic Technology (LIB 5723)

- 2:00 PM – 3:30 PM – Online Session
  Topic: Introduction to Zoom (followed by a question and answer session)
  Location: Blackboard
  Join a Live Introduction to Zoom followed by a question and answer session on Blackboard.
  o Click the link to join the meeting at 2pm: http://dhtv.csudh.edu/remote

TUESDAY, March 17 – Open Lab and Online Sessions

- 10:00 AM – 11:30 AM – Online Session
  Topic: Introduction to Zoom (followed by a question and answer session)
  Location: Blackboard
  Join a Live Introduction to Zoom followed by a question and answer session on Blackboard.
  o Click the link to join the meeting at 10am: http://dhtv.csudh.edu/remote

- 2:00 PM – 3:00 PM – Drop-in Session
  Location: Academic Technology (LIB 5723)
- 3:00 PM – 4:00 PM – Drop-in Session
Location: Academic Technology (LIB 5723)

**WEDNESDAY, March 18 – Live Support via ZOOM**

- We will be available live via Zoom from 8-5 pm. Please visit Blackboard (https://toro.csudh.edu) entry page for links to join the Zoom sessions.

**Blackboard Faculty Support Services**

Support for Blackboard is available Monday-Friday, 8:00 am-5:00 pm.

To get help:

1. Submit a [Help Desk ticket](https://toro.csudh.edu).
   a) Login with your campus username and password.
   b) Navigate to [Request Support > Blackboard Support](https://toro.csudh.edu)

**OR**

2. Call 310-243-2500, Option #3. Direct line: 310-243-3176