March 2020

Blackboard - Drop-in on campus or online (via Zoom on Fridays)

Blackboard Open Lab is an excellent opportunity for faculty and TAs to ask questions about Blackboard or receive assistance using Blackboard. All faculty are invited to attend any of the following Blackboard Open Labs. An Instructional Technologist will be available to answer specific questions about the Blackboard and its functions. *No advanced registration is required*

**WEDNESDAY, March 11** - Faculty Training Lab (LIB 2524)
- 2:00 PM – 3:00 PM

**THURSDAY, March 12** - Faculty Training Lab (LIB 2524)
- 10:00 AM – 11:00 AM

**FRIDAY, March 13** – via Zoom *(meeting room link)*
- 2:00 PM – 3:00 PM

**WEDNESDAY, March 18** - Faculty Training Lab (LIB 2524)
- 10:00 AM – 11:00 PM

**THURSDAY, March 19** - Faculty Training Lab (LIB 2524)
- 2:00 PM – 3:00 PM

**FRIDAY, March 20** – via Zoom *(meeting room link)*
- 10:00 AM – 11:00 PM

**TUESDAY, March 24** - Faculty Training Lab (LIB 2524)
- 10:00 AM – 11:00 PM
**LECTURE CAPTURE TRAINING - On Campus**

Lecture capture technology lets instructors digitally record their lectures and make those recordings available to students.

**TUESDAY, March 10 - Faculty Training Lab (LIB 2524)**

- 10:00 AM – 11:00 AM

**TUESDAY, March 17 - Faculty Training Lab (LIB 2524)**

- 2:00 PM – 3:00 PM

**TUESDAY, March 24 - Faculty Training Lab (LIB 2524)**

- 2:00 PM – 3:00 PM

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**ZOOM TRAINING - On Campus**

This session is useful for recording lectures and having live sessions (class sessions and office hours) for your classes. Come learn how to use this useful tool.

**WEDNESDAY, March 11 - Faculty Training Lab (LIB 2524)**

- 10:00 AM – 11:00 AM

**WEDNESDAY, March 18 - Faculty Training Lab (LIB 2524)**

- 2:00 PM – 3:00 PM

**WEDNESDAY, March 25 - Faculty Training Lab (LIB 2524)**

- 10:00 AM – 11:00 AM

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*Faculty Training Lab, LIB 2524 is on the second floor across the hall from the entrance to the new library.*
Blackboard Faculty Support Services

Support for Blackboard is available Monday-Friday, 8:00 am-5:00 pm.

You can obtain assistance:

1. Submit a [Help Desk ticket](#).
   a) Login with your campus username and password.
   b) Navigate to Request Support > Blackboard Support

   OR

2. Call 310-243-2500, Option #3. Direct line: 310-243-3176