



*Khaleah Bradshaw (B.A. '09), David Gamboa (B.A. '05), Mardel Baldwin, ASI President, Class of 2012.*

## Beach Cities Alumni Celebrate CSU Dominguez Hills

A reception for California State University, Dominguez Hills alumni was held at the home of Dr. Kathy Tibone (Class of '75, M.S., behavioral science) on Oct. 11. Approximately 100 alumni, most of whom reside in the South Bay beach cities of Redondo Beach, Hermosa Beach, and Manhattan Beach enjoyed a fall evening at Tibone's home on the Strand.

"I wanted to renew my connection with the university and this seemed to be something that would really help a lot of people," said Tibone, who worked as a genetic engineer and taught at CSU Dominguez Hills in the late 1980s. "I'm happy I can do this... [It] just seemed like a really fun way to meet people and connect."

Tibone, who serves on the advisory board of the College of Natural and Behavioral Sciences, earned her undergraduate degree in mathematics at Duke University and her doctorate in anatomy and physiology at UCLA. She says that she hopes to help establish more STEM internships and scholarships for students.

"My son just graduated from USC and I saw what the Trojan family does," said Tibone. "I would like to have a family like that [at CSU Dominguez Hills], where more people help the kids coming out of school to get jobs and more training."

Click [here](#) for the full article.

### Attention Alumni Toros!

CSU Dominguez Hills is partnering with Harris Connect to collect updated contact information to produce a new CSUDH Alumni directory. Be on the lookout for requests to update your contact information. For more details, click [here](#).

### Join the Alumni Association!

Join Now for FREE!  
Reconnect and recommit to CSU Dominguez Hills by joining the Alumni Association. This is your opportunity to help strengthen CSU Dominguez Hills as the premier public educational institution of the South Bay. A Lifetime Membership is now available for all alumni without charge! Active alumni will be able to take advantage of a wide variety of discounts and affinity programs. Become active today by completing the online [Alumni Information Update](#) form or call (310) 243-2237.

### Benefits

### Upcoming Events

#### I HAVE THE RIGHT- Exhibit

*Presented by PICTURE Art Foundation*

**Time:** Monday-Thursday  
10:00am-5:00pm  
Friday-Saturday  
10:00am-3:00pm

## Gerardo Torres-Ochoa: Bringing Excellent Customer Service to the Table



*Catering services manager Gerardo Torres-Ochoa earned his bachelor's degree in business administration while gaining on-the-job experience in Campus Dining.*

As catering service manager for Campus Dining, Gerardo Torres-Ochoa must face the daily ebb and flow of business in the Loker Student Union's (LSU) restaurants, all the while keeping top-drawer customer service and the warmth of hospitality on the menu. The winner of the first ever Excellence in Customer Service Award at last month's inaugural Staff Awards of Excellence, shares his marketing philosophy for for Tully's, Toro Takeout, the DH Sports Bar, and Club 1910.

"If you know that someone has a caramel macchiato at Tully's every day, and you have it ready for them, that means a lot because they know you're paying attention," says Torres-Ochoa. "Or if there's a line, a simple, 'I'll be right with you' means so much. It's not about posters or advertising. It's about the relationship between you and the customer."

Fostering that relationship began while he was still a student at California State University, Dominguez Hills. The recent graduate (Class of '11, B.S., business administration) supported himself through college by working at LSU, and in the process was able to combine his in-class learning to the professional development he gained on the job. In selecting him for the award, the selection committee noted his role in assisting with more than 250 events during the university's 50th Anniversary celebration and raising the profit margin for Campus Dining.

Torres-Ochoa's day starts with the opening of Tully's, the LSU's coffee concession, and ends with the last catered event of the day. In between, he has to oversee and if needed pitch in, for the operations of each of Campus Dining's services, which is why customers will often see him running the register in Club 1910 or tending bar at a reception in the University Library.

Click [here](#) for the full article.

**Location:** PICTURE Cultural Art-Lower level of new library wing CSUDH, 1000 E. Victoria St.

For more information please [email](#) or call (310) 243-2359.

Exhibit runs through late summer, 2012.

### Office of Alumni Programs Presents Carmelita Jeter

Thursday, Feb. 9

**Time:** 6:00 pm-8:00pm

**Location:** Loker Student Union-Ballroom

Please RSVP by Feb. 2nd to [fhernandez@csudh.edu](mailto:fhernandez@csudh.edu) or call (310) 243-2237.

### 2012 CSU New York/Tri-State Alumni Reception

Monday, Feb. 27th

**Time:** 6:00pm-7:30pm

**Location:** University Club of New York  
1 West 54th Street New York, NY

Please RSVP by Feb. 20th to [fhernandez@csudh.edu](mailto:fhernandez@csudh.edu) or call (310) 243-2237. Pre-event registration is required.

### California Congressional Delegation Reception 2012

Wednesday, Feb. 29th

**Time:** 5:30pm-7:00pm

**Location:** TBA

Please RSVP by Feb. 22nd to [fhernandez@csudh.edu](mailto:fhernandez@csudh.edu) or call (310) 243-2237.

More [Alumni Events](#) and [Alumni Photos](#) available on our website.

Update Profile

**Stay Connected!** Help us keep your contact information current so you



2011 Staff Service Awards

## **Congratulations to all of CSUDH Alumni who were honored at the 2011 Staff Service Award ceremonies!**

President Mildred García recognized California State University Staff for their outstanding commitment and dedication at the 2011 Staff Service Awards. Congratulations to each of the 102 staff members who were recognized but also special thanks to the individuals that represent their alma mater with pride and excellence through the out years.

### **5 Years of Service**

Jyenny Lee Babcock (B.A. '06, M.A. '10)  
Lois Leilani Yuik Donnelly (B.A. '07)  
Monica Ponce (B.S. '06)  
Betty C. Ramirez (B.A. '08)  
Tomanika Taylor (B.A. '10)

### **10 Years of Services**

Lisa A. Ayres (B.S. '10)  
Jeanette Perez (B.S. '00)  
Neisha D. Rhodes (B.A. '11)  
Reza Boroon (M.B.A '01)  
Khiem Q. Ha (B.S. '00)  
Iris Talactac (B.A. '07)

### **15 Years of Service**

Yvette Velarde (B.S. '96, M.P.A. '01)  
Mahabub Alam (B.S. '92)

### **20 Years of Service**

Guy Witherspoon (B.S. '91, M.A. '93, M.B.A '01)

### **25 Years of Service**

Pete Van Hamersveld (M.A. '92)  
Marion Smith (M.A. '96)

### **30 Years of Service**

Collen J. Arceneaux (B.A. '84)  
David H. Inafuku (B.A. '76)  
Juana L. Henry-Turner (B.S. '80, M.P.A '90)  
Gary Kuwahara (B.A. '83)

don't miss out on invitations to events, your alumni e-newsletter, and more! Update your information online [here](#).

### **Did You Know?**

Did you know you can make a gift that provides a fixed income for life? More information can be found on our [Planned Giving](#) website or by calling 310-243-2182.

### **Helpful Links**

[Athletics](#)

[Alumni Connection](#)

[Alumni Giving](#)

[Dateline: Dominguez Hills](#)

## 35 Years of Service

Marilyn Brady (B.A. '97, M.A. '01)

Enola G. Thompson-Logan (B.S. '90, M.P.A. '93)

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## Alumni Notes

**Eric Hannel (M.A. '07)** has been appointed staff director of the Subcommittee on Oversight and Investigations for the House Committee on Veterans Affairs. Hannel will be responsible for providing assistance to congressional members on the subcommittee as they oversee programs and operations of the Department of Veterans Affairs and other federal agencies that pertain to veterans, and investigate over veterans' matters generally.

**Don Jergler (B.A. '95)** has been named Wells Publishing Inc., new West editor for its flagship Insurance Journal online and print property/casualty insurance publications. Jergler will cover the western states for Insurance Journal magazine and for the website and email newsletter.

**Lisa Johnson (M.A. '08)** has been appointed Birney Elementary School Principal. After working in the Inglewood Unified School District for nearly a decade, Johnson comes to Birney reinvigorated and eager to encourage her students to practice compassion, tolerance and critical thinking.

**Brian Stewart (B.S. '93)** has been appointed the new chief financial officer for Mobi PCS where he will oversee all financial operations for Hawaii's only locally based wireless provider. Prior to his new position, Stewart was the vice president and controller for Hawaiian Airlines and previously was an executive with Bank of Hawaii.

## In Memoriam

**Leo A. V. Nyholm (M.S. '82)** died at his home on October 24. Leo was a lifelong angler and boating enthusiast including serving as an active member of the Tehachapi Mountain Search and Rescue and past member of the Tehachapi Mountain Rodeo Association, Rotary and other service organizations. Leo is survived by his wife of 43 years, Sally Nanette Scofield and two children.

**Jennifer Anne Beroth Caproale (B.S. '03) (M.S. '08)** died peacefully in her home on October 15. After earning her degrees she became a licensed Physician's Assistant and moved with her family to Pueblo, Colorado. She is survived by her husband, Jim Caporale, and three children.

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## New Banner Campaign to Raise Funds for Student Scholarships

***We'd like to hear from you!*** Your friends at CSU Dominguez Hills want to know what you're up to! Email the Office of Alumni Programs at [alumniprograms@csudh.edu](mailto:alumniprograms@csudh.edu).

[Alumni Programs](#) | [Career Services](#) | [Dateline News](#)

**Questions?** For questions about editorial content, e-mail [Porsche Gordon](#).

To subscribe or unsubscribe, contact [Alumni Programs](#).