University Strategic Goals

1. Outstanding Academic Programs
2. Focus on Student Success
3. Innovative Learning Environment
4. Sustainable Financial Strength
5. Administrative Excellence
6. Notable Points of Distinction
Guiding Principles

Service Orientation:
Administration and Finance seeks to distinguish itself by seizing opportunities to serve and support our campus community. This will be accomplished through a sincere interest in meeting the needs of our customers, communications, and swift action to address issues and concerns.

Effective Leadership:
Administration and Finance will take a leadership role and serve as an active partner in advancing the university. We will achieve this by being proactive, sharing our skill sets and expertise, and through integrity and professionalism in our interactions.

Empowerment:
Administration and Finance encourages individual responsibility, mutual respect, and collaboration to broaden understanding. We will pursue opportunities to grow and develop and to actively invest resources in achieving shared goals.
Mission/Vision/Goals
(Fundamental Purposes & Significant Aspirations)

Culture
(Essential Personality; Norms, Values, Beliefs)

Governance
(Who Makes What Decision; Exercising Authority)

Infrastructure
(Human, Physical & Financial Support Assets)

Structure
(Organizing & Aligning People & Activities)

Systems
(Supporting Information to Advance Processes)

Processes
(Means to Realize Goals)

Policies
(Rules, Formal & Informal)
Motivated and High Performing Staff

Talent management vision statement by strategic priority

**Efficiency**
Attract, retain and engage talent that is productive, and do so in a way that optimizes processes, technology and resources

**Quality**
Attract, retain and engage talent that strives toward excellence, precision and continuous improvement

**Innovation**
Attract, retain and engage talent that is entrepreneurial, creative and proactive by focusing on a unique and compelling employee value proposition

**Customer service**
Attract, retain and engage talent that builds strong customer relationships by empowering people, emphasizing teamwork and focusing on long-term development

**Reputation/Brand**
Attract, retain and engage talent willing to be brand ambassadors by building a community where employees feel deep commitment and pride
SMART University Systems and Facilities

Delivering urban efficiency, today
City Government as the leader; Citizens at the center; Technology as an enabler; Schneider Electric as a partner

**Smart Water**
- Smart water network management
- Storm water & urban flooding management
- Water & wastewater treatment plants
- Desalination plants

**Smart Buildings & Homes**
- High performance buildings - Industrial, commercial, data centers
- Energy management services
- Home energy management & automation
- Connection to the smart grid

**Smart Mobility**
- EV charging infrastructure & supervision
- Road, rail, air & maritime system solutions

**Smart Energy**
- Smart grid automation & flexible distribution
- Smart grid software suite
- Renewable integration & micro grids
- Demand management & demand response
- Smart grid system management

**Smart Integration**
- Smart planning & stakeholder management
- Integrated city management platform
- Eco structure integrated architectures
- Weather intelligence

**Smart Public Services**
- Public safety: video surveillance
- Emergency management
- Digital city services
- Intelligent street lighting management

up to 30% energy savings; up to 15% reduction of water losses; as well as environmental, social and economic benefits
Providing integrated solutions in buildings

Integration

- Make energy visible
- Make systems work together

- HVAC control
- Lighting control
- Access control
- Video security
- Electrical distribution
- Energy monitoring
- Motor control
- Critical power
- IT data
- Renewable energies

Efficient & productive:
- Measure and control energy, automate, provide relevant diagnosis
- Manage processes
- Make all the utilities of any infrastructure more efficient

Reliable
Prevent from power outage & quality variance

Safe
- Protect people and assets
- Transform and distribute power safely

Green: Make the connection of renewable energy sources easy, reliable and cost-effective
Living-Learning Environment

• Instructional and learning spaces

• Social and support spaces:
  o Easy access to necessary items, including dining, parking
  o Stimulating sensory environment
Safety & Security

• Anticipation of future campus growth.
• Community Service Officer program.
• Technology Enhancements
• Emergency Operations Center
Friendly and Efficient Services

• Data enabled within all areas of Administration and Finance.
Paradigm Shift

Old Process
• Silo structured
• Transactional focused
• Limited access

Re-engineering and business process redesign

New process
• Integrated seamless delivery of services
• Student focused
• Increased access
Revenue Diversification & Optimization of University Land