

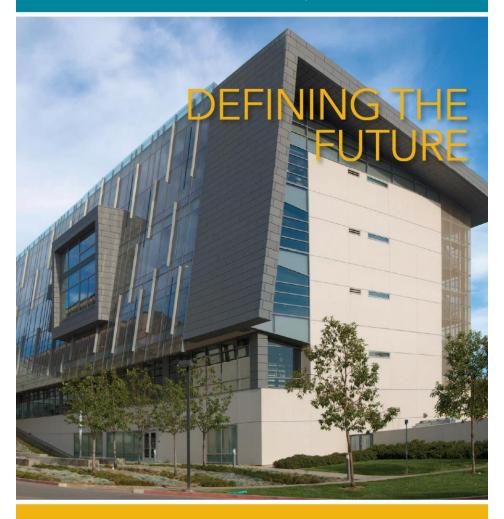
## Division of Administration and Finance University Budget Committee Presentation

November 6, 2017

## **University Strategic Goals**

- 1. Outstanding Academic Programs
- 2. Focus on Student Success
- 3. Innovative Learning Environment
- 4. Sustainable Financial Strength
- 5. Administrative Excellence
- 6. Notable Points of Distinction

CALIFORNIA STATE UNIVERSITY, DOMINGUEZ HILLS



2014-2020 UNIVERSITY STRATEGIC PLAN





#### **Guiding Principles**

#### **Service Orientation:**

Administration and Finance seeks to distinguish itself by seizing opportunities to serve and support our campus community. This will be accomplished through a sincere interest in meeting the needs of our customers, communications, and swift action to address issues and concerns.

#### Effective Leadership:

Administration and Finance will take a leadership role and serve as an active partner in advancing the university. We will achieve this by being proactive, sharing our skill sets and expertise, and through integrity and professionalism in our interactions.

#### **Empowerment:**

Administration and Finance encourages individual responsibility, mutual respect, and collaboration to broaden understanding. We will pursue opportunities to grow and develop and to actively invest resources in achieving shared goals.

### **Building Organizational Capacity Model**



## Motivated and High Performing Staff

# TRAINING TEACHING DEVELOPMENT LEARN SKILLS

#### Talent management vision statement by strategic priority



Attract, retain and engage talent that is productive, and do so in a way that optimizes processes, technology and resources



Attract, retain and engage talent that strives toward excellence, precision and continuous improvement



Attract, retain and engage talent that is entrepreneurial, creative and proactive by focusing on a unique and compelling employee value proposition

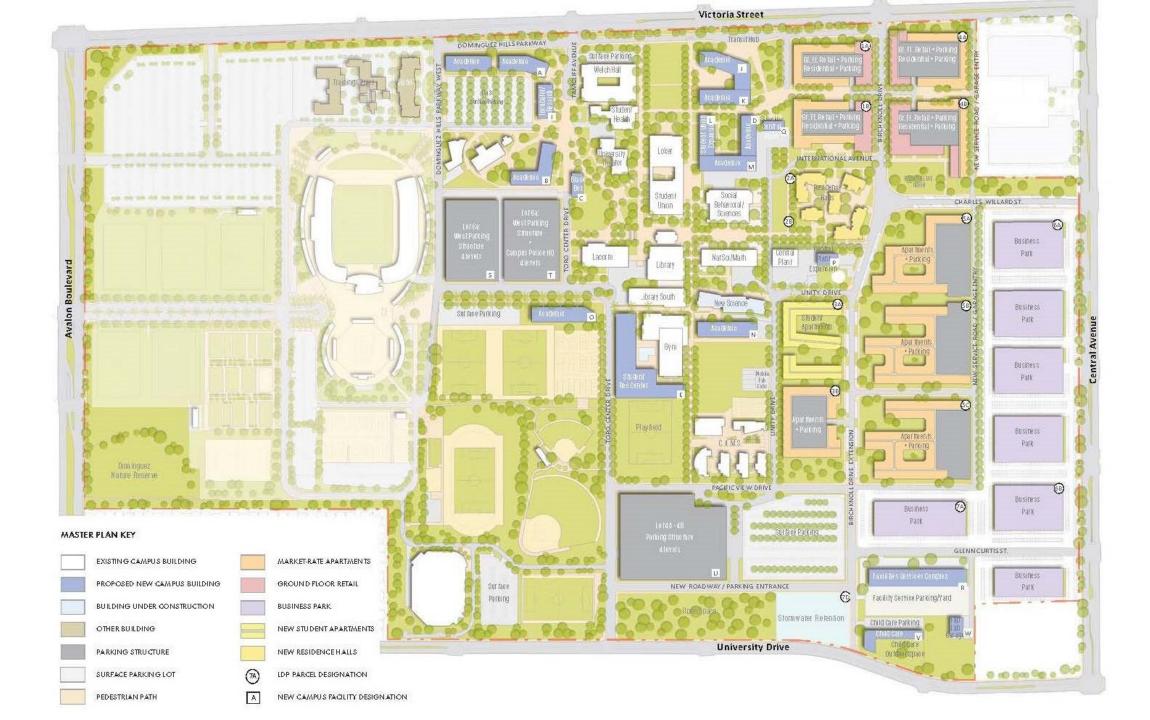


#### **Customer service**

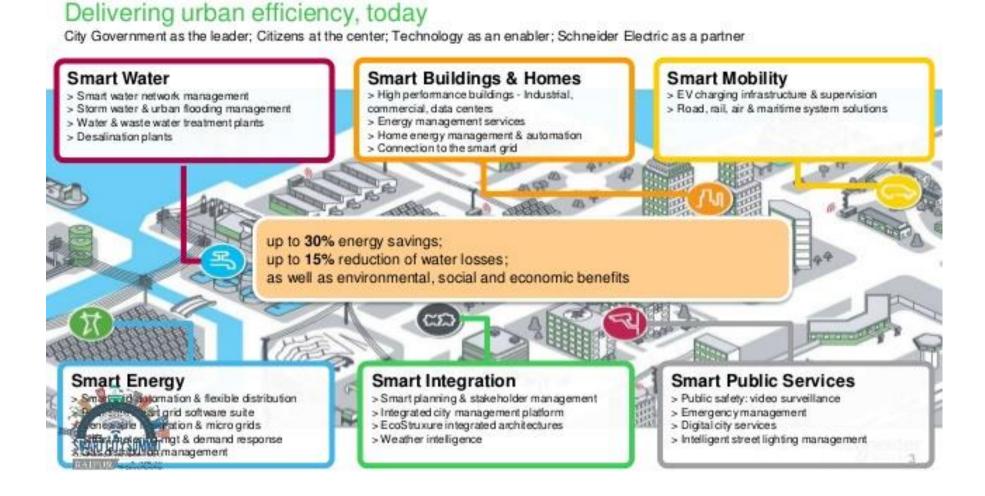
Attract, retain and engage talent that builds strong customer relationships by empowering people, emphasizing teamwork and focusing on long-term development



Attract, retain and engage talent willing to be brand ambassadors by building a community where employees feel deep commitment and pride



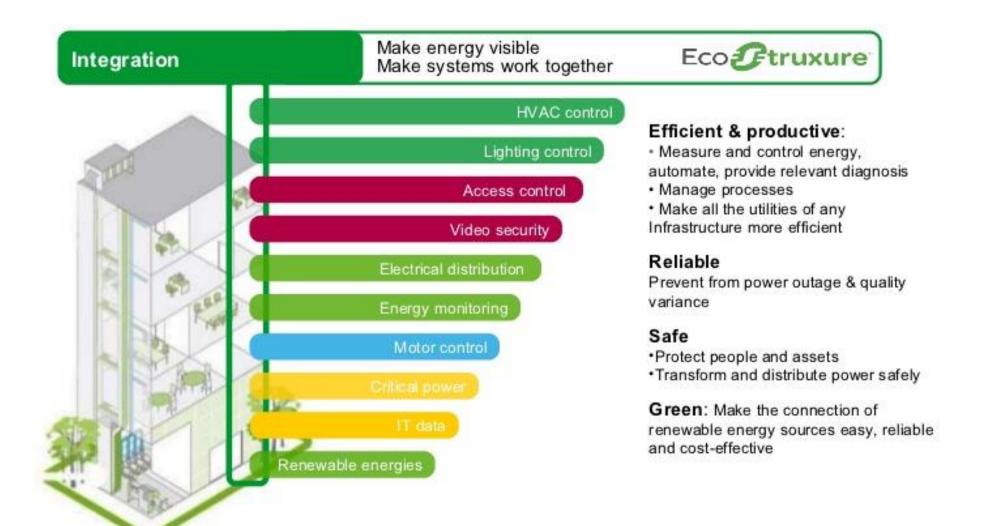
## **SMART University Systems and Facilities**







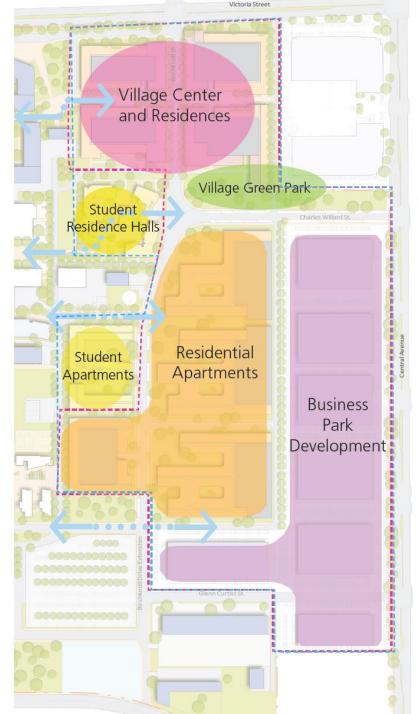
## Providing integrated solutions in buildings



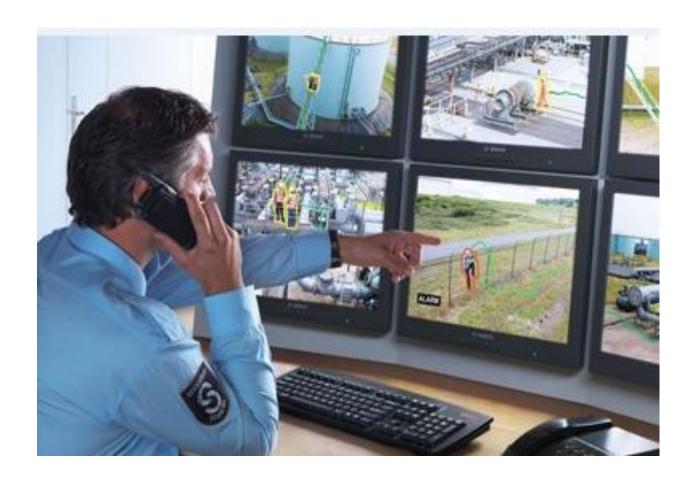
## Living-Learning Environment

- Instructional and learning spaces
- Social and support spaces:
  - Easy access to necessary items, including dining, parking
  - Stimulating sensory environment





## Safety & Security



- Anticipation of future campus growth.
- Community Service Officer program.
- Technology Enhancements
- Emergency Operations Center



## Friendly and Efficient Services

 Data enabled within all areas of Administration and Finance.



## Paradigm Shift

#### **Old Process**

- Silo structured
- Transactional focused
- Limited access

Re-engineering and business process redesign

#### New process

- Integrated seamless delivery of services
- Student focused
- Increased access

## Revenue Diversification & Optimization of University Land

