

**Martin Sharpe**  
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(310) 555-1234

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## EDUCATION

### **Bachelor of Science Computer Science**

California State University, Dominguez Hills (CSUDH), Carson, CA, May 2016

GPA 3.5

**Relevant Coursework:** Artificial Intelligence, Advanced Programming Languages, World Wide Web Design & Management, Advanced Computer Graphics, Discrete Mathematics

**Technical Summary:** Java, C++ Programming, Stata, MiniTab, Photoshop

**Languages:** Fluent in Spanish

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## RELATED EXPERIENCE

June 2014 – Present

**Student Assistant**, CSUDH Information Technology Services, Carson, CA

- Provide network support to students, faculty, and staff
- Set up remote user workstations and connectivity
- Install, upgrade, and configure computer hard drives

May 2014 – August 2014

**IT Intern**, MTV Networks, Santa Monica, CA

- Provided help desk and email support for in house and off site users
  - Maintained network equipment including servers, routers, and switches
  - Documented problems and solutions in help desk ticketing system
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## ADDITIONAL EXPERIENCE

July 2013 – Present

**Sunday School Volunteer**, St. Francis Parish, Los Angeles, CA

- Co instruct a class of 15 students ages 5-10
- Create weekly activities that align with scripture lessons
- Design informational flyers highlighting the program to parents and outside community members

July 2010 – August 2012

**Customer Service Representative**, AT&T, Houston, TX

- Analyzed technological issues with devices and determined necessary repairs
- Provided customers with extensive knowledge of company products and services including plan details, payment options, and upgrade policies
- Translated company documents for Spanish speaking customers

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