
Jian-yu (Fisher) Ke

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Information Systems and Operations Management
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WORK EXPERIENCE

Academic

Associate Professor, California State University Dominguez Hills, 2019 to present
Assistant Professor, California State University Dominguez Hills, 2015 to 2019
Assistant Professor, University of Wisconsin-Eau Claire, 2012 to 2015
Instructor, University of Maryland College Park, 2011

Non-Academic

Research and Planning Manager, DHL 2002 - 2007
Sector Management Specialist, DHL 2000 - 2002

HONORS

2018: Nominated for the California State University Faculty Innovation and Leadership Award (FILA)
2018: Nominated for the 2018 Lyle E. Gibson Distinguished Faculty Award
2017, 2018: Incentive RSCA Grants, California State University Dominguez Hills.
2017: GWIE Assistantship Award, California State University Dominguez Hills.
2013: University Research & Creative Activity Grant Award, University of Wisconsin-Eau Claire.
2013: 2011-2012 Distinguished Teaching Award, University of Maryland College Park.

EDUCATION

Ph.D. University of Maryland, College Park, MD 2012
Major: Supply Chain Management
M.B.A. Lehigh University, Bethlehem, PA 2008
Major: Supply Chain Management
M.B.A. National Taiwan University, Taipei, Taiwan 1998
B.B.A. National Chengchi University, Taipei, Taiwan 1996

PROFESSIONAL CERTIFICATIONS

Certificate of Independent Improving Your Online Course (IYOC), Quality Matters, 2017
Certificate of Online Teaching Program, University of Wisconsin MBA Consortium, 2014
Certificate of SAP ERP Simulation Level-1 Instructor, SAP University Alliances, Huntsville, Texas, 2013
Certificate in Supply Chain Management, Lehigh University, Bethlehem, PA 2008
Fellow of Advanced Study Program, Massachusetts Institute of Technology, Cambridge, MA 2007

RESEARCH

Refereed Articles

Hu, N., Ke, J., Liu, L., & Zhang, Y. (2019). Risk pooling, supply chain hierarchy, and analysts' forecasts, *Production and Operations Management*, 28(2), 276-291 (listed in *Financial Times Top 50 Journals* and an "A1" journal based on the AACSB standards).

Ke, J., Shabbir, T., & Corona, J. (2018). The impact of exchange rate volatility on the industry-level geographic diversification of global supply chain network, *International Journal of Logistics Economics and Globalisation*, 7(4), 366-387 (listed in Cabell's journal whitelist).

Cho, W., Ke, J., Chu, E., & Han, C., (2018). An exploratory study of firms' bargaining power and cash liquidity performance during the financial crisis, *Journal of Supply Chain and Operations Management*, 16(1), 132-154 (listed in Cabell's Whitelist Journals).

Cho, W., Ke, J., & Han, C. (2017). An empirical examination of the direct and indirect effects of geographic diversification on market and financial performances of multinational corporations, *International Journal of Physical Distribution & Logistics Management*, 47(6), 495-515 (Impact Factor 4.215, listed as an "A" journal in ABDC journal quality list).

Su, S., & Ke, J. (2017). National logistics performance benchmarking: a process-based approach using World Bank logistics performance index database, *Journal of Supply Chain and Operations Management*, 15(1), 55-78 (listed in Cabell's Whitelist Journals)

Ke, J., Windle, R. J., Han, C., & Britto, R. (2015). Aligning supply chain transportation strategy with industry characteristics – Evidence from the US-Asia supply chain, *International Journal of Physical Distribution & Logistics Management*, 45(9/10), 837-860 (Impact Factor 4.215, listed as an "A" journal in ABDC journal quality list).

Li, B., Nahm, A., Wyland, R., Ke, J., & Yan, W. (2015). Reassessing the role of Chinese workers in problem solving: A study of transformational leadership, trust, and security in 'lean' manufacturing, *Asia Pacific Business Review*, 21(4), 464-481 (Impact Factor 0.788, listed as a "B" journal in ABDC journal quality list).

Ke, J., Dresner, M., & Yao, Y. (2014). An empirical analysis of the impact of fuel costs on the level and distribution of manufacturing inventory in the U.S. *Transportation Journal*, 53 (1), 5-25 (Impact Factor 1.686, listed as a "B" journal in ABDC journal quality list).

Ke, J. & Windle, R. J. (2014). The ongoing Impact of the U.S.- China air services agreements on air passenger markets, *Transportation Journal*, 53 (3), 274-304 (Impact Factor 1.686, listed as a "B" journal in ABDC journal quality list).

Su, S., Ke, J., & Cui, L. (2014). Assessing the innovation competence of a third-party logistics service provider, *Journal of Management Policy and Practice*, 15 (4), 64-79 (listed in Cabell's journal whitelist).

Su, S., Ke, J., & Lim, P. (2011). The Development of Transportation and Logistics in Asia: An Overview. *Transportation Journal*, 50 (1), 124-136 (Impact Factor 1.686, listed as a "B" journal in ABDC journal quality list).

Chiang, M.H., & Ke, J. (1999). A Strategic Model of Customer Service for International Express Delivery Service in Taiwan. *Journal of Management & Systems*, 6 (3), 255- 280. (TSSCI database)

Refereed Proceedings

Su, S., & Ke, J. (2017). National Logistics Performance Benchmarking: A Process-based Approach Using World Bank Logistics Performance Index Database. The 29th Annual CSUPOM Conference, Pomona, CA, February 24-25, 2017.

Su, S., & Ke, J. (2015). National Logistics Performance Benchmarking for Trade Connectivity: A LPI-based Approach. International Conference on Global Integration of Economies and Connectivity Development, Taipei, Taiwan. (selected into the candidate list for the best paper prize competition)

Li, B., Nahm, A., Wyland, R., Ke, J., & Yan, W. (2014). Facilitators and Barriers to Chinese Shop-floor Employees' Participation in Problem Solving. 2014 MBAA International Conference, Chicago, IL.

Su, S. & Ke, J. (2013). Assessing the Innovation Competence of a Third-Party Logistics Service Provider. 2013 Production and Operation Management Society Conference.

Ke, J. & Windle, R. J. (2012). The Ongoing Impact of the U.S.-China Air Services Agreements. *2012 Air Transport Research Society Conference*.

Ke, J., Windle, R. J., Han, C., & Britto, R. (2012). An Empirical Examination of Transport Modal Selection in Global Supply Chains. *43rd Annual Meeting of Decision Sciences Institute*.

TEACHING

Courses Taught at California State University Dominguez Hills (2015 – Present)

OMG 230 Introduction to Supply Chain Management, Spring 2017, 2018, 2019

OMG 321 Business Statistics, Fall 2015 – Spring 2019

OMG 322 Operations Management, Summer 2016, 2017, 2018, 2019

OMG 430 ERP and SCM Cases, Summer 2016 – Spring 2019

OMG 570 Supply Chain Design & Strategy, Fall 2017

OMG 575 Supply Chain Systems, Spring 2018

Courses Taught at University of Wisconsin – Eau Claire (2012 – 2015)

MGMT 341 Operations Management, Fall 2012-Spring 2015

MGMT 343 Supply Chain Management, Fall 2012-Spring 2015

MBA 711 Management of Ongoing Operations, Fall 2014.

MBA 721 Business Process and Enterprise Resource Planning (ERP) Systems, Summer 2014.

Courses Taught at Other Institutes

Logistics and Supply Chain, Jinan University Zhuhai Campus, Guangdong, China, May–June, 2014

BMGT 476 Technology Applications in Supply Chain Management (2 sections), University of Maryland, College Park, MD, Fall 2011 (earned top 15% teaching excellence award)

The nature of international express industry and competitive analysis, DHL, Taipei, Taiwan, 2002 - 2006