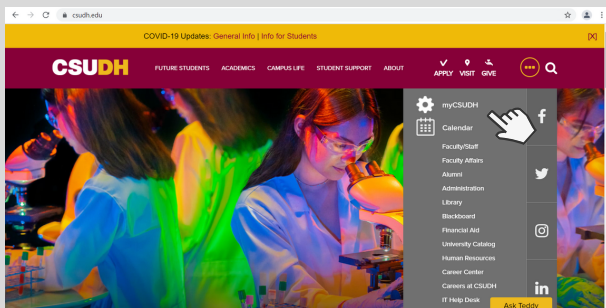


# HOW TO: View Your Holds

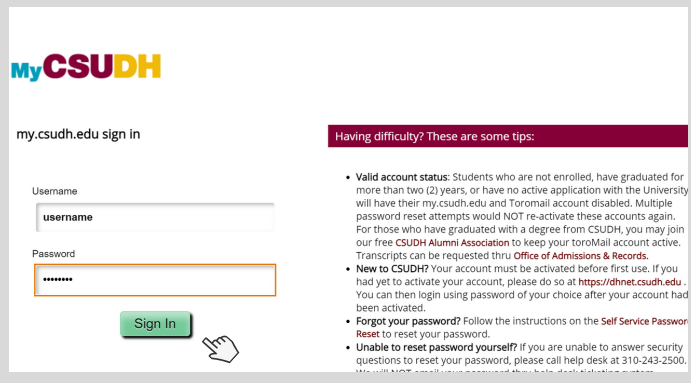
**IT IS THE STUDENT'S RESPONSIBILITY TO BE AWARE OF HOLDS ON THEIR ACCOUNT.**

A hold is a code placed on your record that can prevent registration. There are Advising Holds, Financial Holds, Probation Holds, Placement Holds, COVID Self-Certification Holds, etc. You can view how to clear these holds by selecting the details. Contact information for each hold is provided. Students are encouraged take care of holds immediately to prevent any future delays.

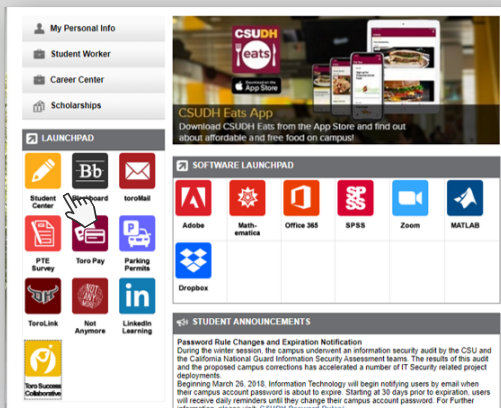
## 1. Go to [www.csudh.edu](http://www.csudh.edu), find the three dots & click on "myCSUDH"



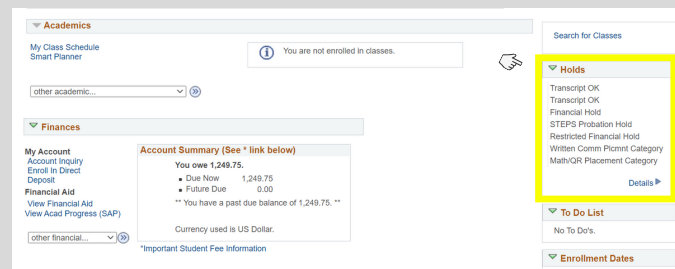
## 2. Enter Student Username & Password



## 3. Click the "Student Center" Icon (Yellow Pencil)



## 4. View "Hold" on the right side of the screen and select "Details" to view hold descriptions



## 5. You can view how to clear the specific hold and who to contact

Hold Type	Code	Description	Term	Expiration Date	Contact
STEPS Probation Hold	USD	Your participation in a Strategies Towards Educational Progress and Success (STEPS) intervention is needed. You will become familiar with academic probation and the reasons why students encounter academic difficulty plus support and resources available from campus services. Please check your Toromail and the University Advisement Center (UAC) website ( <a href="https://www.csudh.edu/uac/academic-eprobation-disqualification/">https://www.csudh.edu/uac/academic-eprobation-disqualification/</a> ) for more information. Visit the UAC in Welch Hall A-210 or call (310) 243-3538 if you have any questions.	Fall 2020	01/12/2021	UNIVERSITY ADVISEMENT
Transcript OK	USD	This hold is due to self-certification issues. Please go to <a href="http://my.csudh.edu">my.csudh.edu</a> to self-certify to remove hold. Immediately. Allow 1-2 business days for processing self-certification. For questions or concerns please email <a href="mailto:dh_conduct@csudh.edu">dh_conduct@csudh.edu</a>	Winter 2022	10/13/2021	STUDENT AFFAIRS OFFICE
Transcript OK	USD	You have a student conduct hold. To rectify, you must complete the COVID-19 self-certification on your myCSUDH student portal at <a href="http://my.csudh.edu">my.csudh.edu</a> by January 4, 2022 or you will be deenrolled from your spring courses.	Winter 2022	12/08/2021	STUDENT AFFAIRS OFFICE



For further assistance contact your Advisor.  
For Admissions or Transcripts issues contact:  
[registrar@csudh.edu](mailto:registrar@csudh.edu)