CTC 316-01 (40935) OS and Networking Support Fall 2016 Syllabus
Tuesdays 7:00PM - 9:45PM in SAC 2102 from 08/20/2016 to 12/19/2016

Instructor	MICHAEL CLEARY	**E-Mail**	mcleary@csudh.edu (CTC 316 in Subject)
Office	NSM E115	**Office Hours**	Tuesdays 4:50PM - 6:50PM in NSM E115 and/or by appointment
Phone	Use E-Mail		
Classroom	SAC 2102	**Class Time**	Tuesdays 7:00PM - 9:45PM
URL	http://toro.csudh.edu/ - CSUDH Blackboard		

CSUDH CATALOG DESCRIPTION:
This course provides an introduction to O/S and networking Support. Topics include user engineering, risk management, mission assurance, software process management, enterprise management tools and processes, disaster recovery, business continuity and information life cycle management.

CSUDH COURSE PRE-REQUISITE:
CSC 116 Introduction to Computer Hardware and Tools

CSUDH COMPUTER SCIENCE DEPARTMENT COURSE RESTRICTIONS:
CTC 316 and CTC 428 cannot be taken at the same time. CTC 316 is a PRE-REQUISITE of CTC 428.

CSUDH DEGREE MAPPING:
Bachelor of Arts in Computer Technology (BACT), Core, Upper Division Required
Bachelor of Arts in Computer Technology (BACT), General Track, Upper Division Required
Bachelor of Arts in Computer Technology (BACT), Homeland Security Track, Upper Division Required
Bachelor of Arts in Computer Technology (BACT), Professional Track, Upper Division Required
Minor in Computer Technology, Upper Division Selection

REMINDER:
Bachelor of Arts in Computer Technology (BACT) students must earn a grade of "C" or better in each course taken within the Computer Science department.

CSUDH COMPUTER SCIENCE DEPARTMENT CONTACT INFORMATION:
DR. MOHSEN BEHESHTI, Department Chair, mbeheshti@csudh.edu, NSM A-132, 310-243-3398
VIOLETA DIAZ, Department Secretary, vdiaz@csudh.edu, NSM A-132, 310-243-3398
MARISOL ROCHA, Department Student Assistant, cssa@csudh.edu, NSM A-132, 310-243-3398

REQUIRED TEXTBOOKS:
Introduction to the New Mainframe: zOS Basics, March 2011, SG24-6366-02, ISBN 0738435341
See http://www.redbooks.ibm.com/abstracts/sg246366.html?Open (No Cost PDF)
See http://store.vervante.com/c/v/referpard?pard=ibm&newrew=1&isbn=0738435341 Hardcopy $87.50

Introduction to the New Mainframe: Networking, August 2006, SG24-6772-00, ISBN 0738494798
See http://www.redbooks.ibm.com/abstracts/sg246772.html?Open (No Cost PDF)
See http://store.vervante.com/c/v/referpard?pard=ibm&newrew=1&isbn=0738494798 Hardcopy $56.25

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Economic Value of Rapid Response Time, Doherty, W. J. & Thadhani, A. J., November 1982, IBM Report GE20-0752-0.
See http://jlelliotton.blogspot.ca/p/the-economic-value-of-rapid-response.html

GDPS Family: An Introduction to Concepts and Capabilities, July 2016, SG24-6374-11, ISBN 0738439703
See http://www.redbooks.ibm.com/abstracts/sg246374.html?Open (No Cost PDF)
See http://store.vervante.com/c/v/0738441880.html?id=kCn5XSie Hardcopy $ 56.25

REQUIRED SOFTWARE:
Vista tn3270 Terminal Emulator, Tom Brennan Software (for Windows)
See http://www.tombrennansoftware.com/download.html Lab System Access Free, otherwise $30

REFERENCE MATERIAL:
SUBPART 239.71--SECURITY AND PRIVACY FOR COMPUTER SYSTEMS (TEMPEST: U.S. DEPARTMENT OF DEFENSE)
See http://www.acq.osd.mil/DPAP/DARS/DFARS/HTML/CURRENT/239_71.HTM

Build Security In (BSI), US Department of Homeland Security
See https://buildsecurityin.us-cert.gov/

Committee on National Security Systems Guidance/Directives
See http://www.cnss.gov/

Cybersecurity, US Department of Homeland Security
See https://www.dhs.gov/topic/cybersecurity

Cybersecurity Framework, U.S. National Institute of Standards and Technology
See http://www.nist.gov/cyberframework/

Employment and Internship Opportunities:
See USAJOBS https://www.usajobs.gov/ for all federal government jobs most offer preference for Veterans
See Jobs at IBM http://www-03.ibm.com/employment/us/ for all IBM jobs

Making Security Measurable (MSM), Mitre
See http://measurablesecurity.mitre.org/

National Strategy for Trusted Identities in Cyberspace (NSTIC), U.S. National Institute of Standards and Technology
See http://www.nist.gov/nstic/

Rainbow Series For Trusted Computers Networks, NSA/NCSC
See http://www.fas.org/irp/nsa/rainbow.htm
CSC-STD-003-85 Guidance for Applying the DoD Trusted Computer System Evaluation Criteria in Specific Environments
CSC-STD-004-85 Technical Rationale Behind CSC-STD-003-85: Computer Security Requirements
NCSC-TG-011 Trusted Network Interpretation Environments Guideline - Guidance for Applying the Trusted Network Interpretation

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TCP/IP Tutorial and Technical Overview, December 2006, GG24-3376-07 (Wireless), ISBN 0738494682
See http://www.redbooks.ibm.com/abstracts/gg243376.html?Open (No Cost PDF)
See http://store.vervante.com/c/v/referpard?pard=ibm&newrew=1&isbn=0738494682 Hardcopy $106.25

United States Computer Emergency Readiness Team (US-CERT), US Department of Homeland Security
See http://www.us-cert.gov/

COURSE GOALS:
• Understanding the importance of Operating Systems and Networking Support
• Learn about different component of Operating Systems and Networking Support
• Learn about Wireless networks
• Learn about Network cabling, testing, and troubleshooting
• Implementation and presentation of a Network related Project
• Learn about past and emerging Federal Government guidance/regulations impacting Operating Systems and Network Support

COURSE OUTCOMES:
• A good understanding of computer network and its components
• How to operate the command level and troubleshoot the Unix Operating System
• An understanding of wireless network, Wi-Fi and Fiber Optics
• How to do network cabling and testing of network connectivity
• Awareness of additional guidance available from Federal Government resources which can help in Operating Systems and Network Support
• How to use a 3270 Terminal Emulator (e.g., Vista tn3270) to access a zOS System
• How to use TSO/ISPF on a zOS System

AMERICANS WITH DISABILITIES ACT:
CSUDH adheres to all applicable federal, state, and local laws, regulations, and guidelines with respect to providing reasonable accommodations for students with temporary and permanent disabilities. If you have a disability that may adversely affect your work in this class, I encourage you to register with Disabled Student Services (DSS) and to talk with me about how I can best help you. All disclosures of disabilities will be kept strictly confidential. NOTE: no accommodation can be made until you register with the DSS. For information call (310) 243-3660 or to use the Telecommunications Device for the Deaf, call (310) 243-2028 or goto: http://www4.csudh.edu/dss/

COMPUTER INFORMATION LITERACY EXPECTATIONS:
It is expected that students will:
• Be able to access websites and online course materials which may require Flash and other plug-ins
• Be familiar with using a Learning Management System and check Blackboard at least every other day
• Be familiar with using email as a communication tool and check your official campus email account at least every other day
• Find Term Paper References and Extra Credit Articles using an Internet search engine (e.g., Google)
• Have regular access to a computer and internet access for the term of this course
• Use Microsoft Word for word processing unless otherwise approved by the instructor
• Use the library databases to find articles, journals, books, databases and other materials

ACADEMIC INTEGRITY:

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Academic integrity is of central importance in this and every other course at CSUDH. You are obliged to consult the appropriate sections of the University Catalog and obey all rules and regulations imposed by the University relevant to its lawful missions, processes, and functions. ***All work turned in by a student for a grade must be the students' own work***. Plagiarism and cheating (e.g. stealing or copying the work of others and turning it in as your own) will not be tolerated, and will be dealt with according to University policy. The consequences for being caught plagiarizing or cheating range from a minimum of a zero grade for the work you plagiarized or cheated on, to being dropped from the course.

BEHAVIORAL STANDARDS:
Behavior that persistently or grossly interferes with classroom activities is considered disruptive behavior and may be subject to disciplinary action. Such behavior inhibits other students' ability to learn and an instructor's ability to teach. The instructor may require a student responsible for disruptive behavior to leave class pending discussion and resolution of the problem and may also report a disruptive student to the Student Affairs Office (WH A-410, 310-243-3784) for disciplinary action.

COURSE POLICIES:
This course uses the lecture format. Reading, projects and homework will be assigned, and all problems will be graded. It is expected that you will need to spend at least two hours studying outside the class for each hour spent in the class. That means you should plan to devote a minimum of nine (9) hours per week for this class (3-hours in class, 6-hours outside class). Note taking is very important in this course and students are asked to keep an organized notebook. A notebook will help you to organize your work for easy access when preparing for tests.

HOMEWORK ASSIGNMENTS:
Please be aware that all homework assignments must be handed to the instructor in person and in class. The computer-print out homework is preferable, but hand- writing is also acceptable. However, it is the student's responsibility to make your writing clear enough for the instructor to grade.

PROJECT ASSIGNMENTS:
The standards for submission of projects will be made available per project assignment. Each project should be presentable and submitted with a cover sheet. Reports should include name of the student, section number, instructor, and class meeting time.

TERM PAPER:
The detailed requirements for the Term Paper will be posted on Blackboard at the beginning of the semester. The Term Paper must be on a Network related topic. Here are examples of topics:
- Network Capacity Planning
- Network Design
- Network Data Link Switching (DLSw)
- Network Enterprise Extender (EE)
- Network Frame Relay
- Network Futures
- Network Management
- Network Performance Tuning
- Network Problem Determination
- Network Security
- Software Defined Network (SDN)
- zOS Security Intrusion Detection Services (IDS)

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LATE HOMEWORK/PROJECTS:
All assignments are due at midnight on the scheduled dates. No late assignment will be accepted.

ASSESSMENTS:
Two exams will be given; one Midterm Exam and one Final Exam. Missed exams MIGHT be able to be made up at the discretion of the professor. Quizzes will be given every class session that there is no exam. Quizzes CANNOT be made up no matter what the circumstances. The assessment material that does not appear in the textbooks will be presented in lectures. Students are responsible for the additional materials that will be presented in the class.

ASSESSMENT RULES:
Assessments are to test your own personal knowledge of a subject so during an assessment...
- No Additional Open Windows are allowed, so close all windows except one Blackboard window
- No Assessment Password Sharing with those not physically present in the assigned classroom
- No Assessment Password Usage when not physically present in the assigned classroom
- No Electronic Devices of any kind are allowed, so they all need to be put away or turned off (Cell phones, iPads, Tablets, etc…)
- No Leaving Classroom, so take care of everything outside of the classroom before the assessment. If you need to leave the classroom during an assessment, let the instructor know and your attempt will be zeroed out and you can take the assessment completely over when you return to the classroom.
- No Looking at other students answers
- No Notes of any kind are allowed
- No Reference Material of any kind is allowed
- No Student Owned Computers can be used to take the assessment
- No Talking for any reason
- No Textbooks of any kind are allowed

When you are done with the assessment…
- At the Beginning of the Class Period - Leave the classroom until the instructor tells you to return
- At the End of the Class Period, Midterm and Final - Leave the classroom as class is over for the day

GRADING SCALE:
Between 95.5% and 100% = A
Between 89.5% and Less Than 95.5% = A-
Between 86.5% and Less Than 89.5% = B+
Between 82.5% and Less Than 86.5% = B
Between 79.5% and Less Than 82.5% = B-
Between 76.5% and Less Than 79.5% = C+
Between 72.5% and Less Than 76.5% = C
Between 69.5% and Less Than 72.5% = C-
Between 64.5% and Less Than 69.5% = D+
Between 60.5% and Less Than 64.5% = D
Between 00%   and Less Than 60.5% = F

EVALUATION TECHNIQUES:
Quizzes, 30%
Exam 1, 17%
Exam 2, 18%

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IBM Master the Mainframe Contest (Lab), 15%
Term Paper, 15%
Curriculum Vitae (CV), 5%
Stand Alone Extra Credit, 10% (maximum)

Stand Alone Extra Credit Options
- Assignment Extra Credit Article Summary - ECAS
- Assignment Extra Credit CSUDH Cyber Security Awareness Week Workshops (5% maximum) - ECCW
- Assignment Extra Credit CSUDH Cyber Security Club (CSC) Lab (5% maximum) - ECCL
- Assignment Extra Credit Local Information Technology User Groups (5% each) - ECUG

Note Regarding Extra Credit:
For ECAS and ECUG there is no double dipping. You need to tell Michael Cleary which courses get the extra credit.
For ECCW and ECCL there is no double dipping. You need to tell CSC Lab which courses get the extra credit.
For ECUG if you arrive late or leave early you will not get any extra credit at all. Dress Code is Business Casual.

IBM Master the Mainframe Contest 2015 (October 2015 through December 2015):
Assembler, C, C++, COBOL , Data Representation (ASCII, binary, bit, byte, decimal, EBCDIC, hexadecimal, octal, Unicode), IBM Bluemix (a Platform as a Service (PaaS) based on the Cloud Foundry open source project and built on IBM Softlayer's infrastructure), ISPF DSLIST (3.4), ISPF Editor, ISPF, Java, JCL, JSON (JavaScript Object Notation), MongoDB, OMVS Shell, RACF Dataset Protection, SDSF (System Display and Search Facility), SSH Client (PuTTY), Telnet 3270 Emulator (Vista tn3270), TSO, z/OS System Commands, z/TPF Database Facility, zLinux Shell.

Registration URL http://ibm.biz/masterthemainframe
Contest URL http://mtm2016.mybluemix.net/

CV Entry - CTC 316 Operating System and Network Support
zOS Operating System topics include Introduction to zOS & the Mainframe Environment (Batch, JCL, JES2, JES3, SDSF, TSO/ISPF, USS), Application Programming, Online Workloads (CICS, DB2, IMS, MQ, WAS) and System Programming (Catalogs, Exits, PARMLIB, SMPE). zOS Network topics include Introduction to Networking, TCP/IP Implementation, SNA & SNA/IP Implementation (APPN, TN3270) and Network Operations & Administration. Students gain hands on zOS experience by using TSO/ISPF during lab exercises. Additional topics include APARs vs. PTFs, Application Development Lifecycle, Atomicity Consistency Isolation Durability (ACID), Character Sets (ASCII, DBCS, EBCDIC, Unicode, UTF-8), Commit vs. Roll Back, CPC vs. LPAR, Database Management System DBMS (CA-DATACOM, CA-IDMS, DB2, IMS), Data Link Switching (DLSw), Dynamic Address Translation (DAT), Dynamic Routing Protocols (Routing Information Protocol RIP, Open Shortest Path First OSPF), Enterprise Ethernet vs. Token Ring, Extender (EE), External Security Manager ESM (CA-ACF2, CA-TopSecret, IBM Resource Access Control Facility RACF), ESM vs. SAF, Mean Time Between Failures (MTBF), Mean Time To Recover (MTTR), Network Types (Extranet, Internet, Intranet), Online Transaction Processing OLTP (CICS, IMS), OSA Channel Types, Paging vs. Swapping, Program Status Word (PSW), Reliability Availability Serviceability (RAS), Secure System Design Principles Primary Groups (Structure, Logic and Function, System Life Cycle), Scalability, Single Point of Control (SPOC), Single Point of Failure (SPOF), Storage (Direct Access Storage Device DASD, Single Large Expensive Disk SLED, Just a Bunch Of Disks JBOD, Redundant Array of Independent Disks RAID, Redundant Array of Independent Memory RAIM), Total Cost of Acquisition (TCA), Total Cost of Ownership (TCO), Virtual Private Network (VPN), WiFi, WiMAX. Students are

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encouraged to attend Southern California Information Technology User Group meetings.

TIMELINE:

Topic	Date
W01, Review Syllabus, References, Q01	08/23/2016
W02, zOS C01, Q02	08/30/2016
W03, zOS C02, Q03	09/06/2016
W04, zOS C03, Q04	09/13/2016
W05, zOS C04-C05, Q05	09/20/2016
W06, zOS C06-C07, Q06	09/27/2016
W07, zOS C08-C10, Q07, IBM Master the Mainframe Contest begins 10/03/2016, LAADB2UG 10/06/2016	10/04/2016
W08, zOS C11-C15, Q08	10/11/2016
W09, zOS C16-C17, Q09	10/18/2016
W10, E01, Entire zOS Textbook (C01-C17, 131 questions)	10/25/2016
W11, zNetwork C01-C03, Q10	11/01/2016

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W12, zNetwork C04-C06, Q11, Master the Mainframe Contest Part 1 and 2 Due	11/08/2016
W13, zNetwork C07-C09, Q12, Term Papers Due	11/15/2016
W14, zNetwork C10-C11, Q13, Curriculum Vitae Due, Extra Credit Article Summaries Due, SCzSUG 11/22/2016	11/22/2016
W15, zNetwork C13, zNetwork Wireless IP (WiFi and WiMAX), NIST SP-800-97(C02), NIST SP-800-127(C02), Q14	11/29/2016
W16, GDPS, Q15	12/06/2016
W17, E02, Entire zNetwork Textbook (C01-C11, C13, NIST SP-800-97(C02), NIST SP-800-127(C02), Wireless IP, GDPS, 49 questions), 7:45PM - 9:45PM	12/13/2016