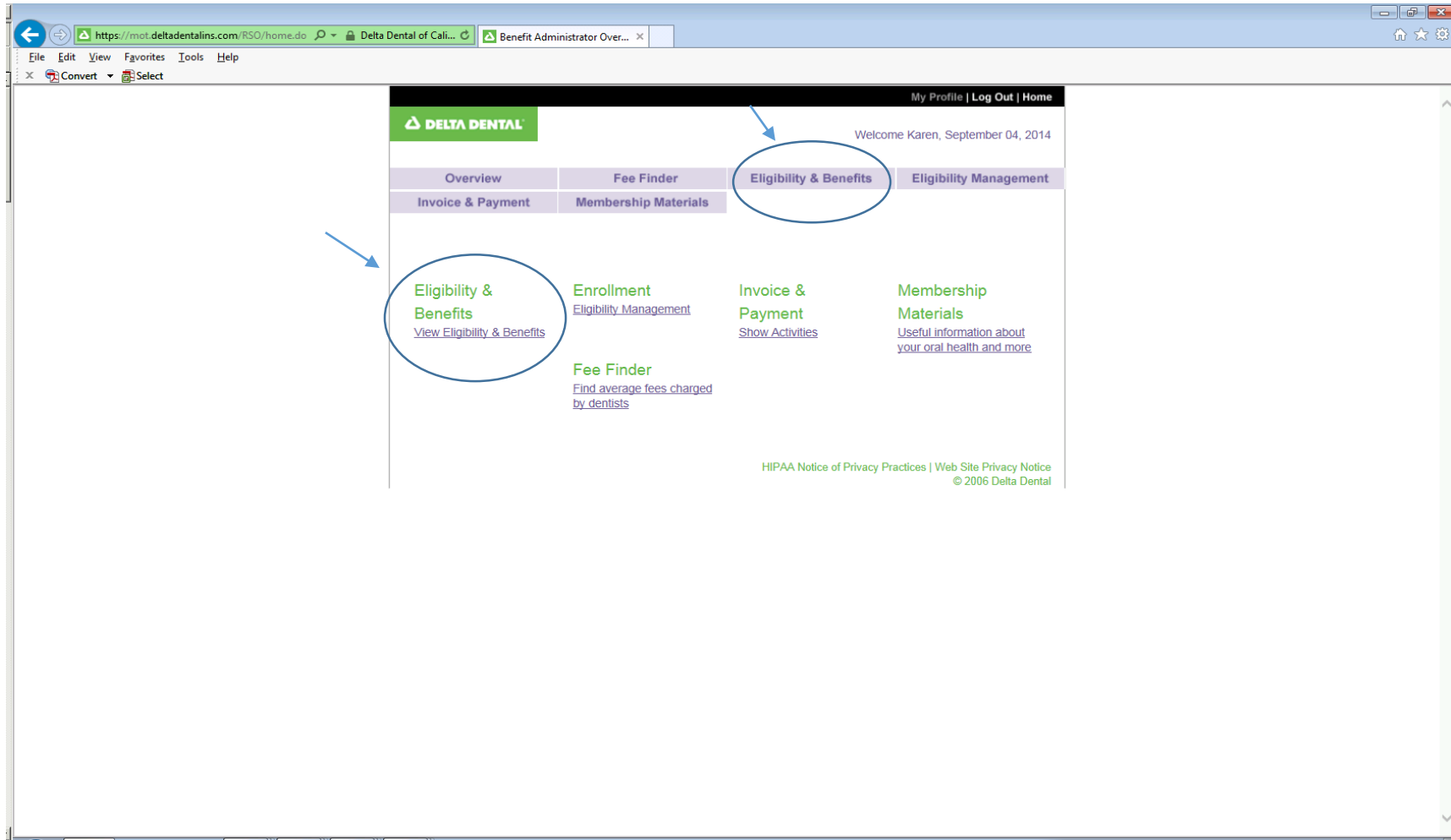




VIEW ELIGIBILITY & BENEFITS APPLICATION (EB)

Print ID Card option

- User log in at www.deltadentalins.com
- Landing Page – see below
- Select 'View Eligibility & Benefits' link under Eligibility & Benefits, OR select 'Eligibility & Benefits' from the task bar



Search by enrollee requires the following:

- **Enrollee ID (SSN, Alternate ID, or Delta Dental Member ID)**
- **Last Name**
- **First Name**
- **Date of Birth**
- **Select 'Submit' button**

Note: the information entered must match exactly to the data we have in the Delta Dental Enrollment system

The screenshot shows a web browser window with the URL <https://mot.deltadentalins.com/EB/eligibility.do>. The page header includes the Delta Dental logo, the date "September 04, 2014", and navigation links for "My Profile", "Log Out", and "Home". Below the header is a navigation menu with tabs for "Overview", "Membership Materials", and "Eligibility & Benefits". The main content area features a "New Search" link and a "SEARCH" section. The search instructions state: "To view eligibility/benefits, please enter the following information for the primary enrollee:". The form contains four input fields: "Enrollee ID" with the value "425736618" and a "(no hyphens)" note; "First Name" with the value "Captain"; "Last Name" with the value "Hook"; and "Date of Birth" with the value "07 / 02 / 1987" and a "(mm/dd/yyyy)" note. At the bottom of the form are "Submit" and "Cancel" buttons. The footer of the page includes "HIPAA Notice of Privacy Practices | Web Site Privacy Notice" and "© 2006 Delta Dental".

If the member has been enrolled under multiple divisions, select the latest date link to proceed (see below example):

The screenshot shows a web browser window with the URL <https://mot.deltadentalins.com/indService/face>. The page header includes the Delta Dental logo and navigation links for [Overview](#), [Contact Us](#), and [Logout](#). The date and time are displayed as Thursday, September 04, 2014 - 11:02 AM. A "Home" button is visible in the left sidebar.

The main content area is titled "MY POLICIES" and contains a section for "Plans:" with the instruction "Please Select which Plans/Contracts you would like to view". Below this is a table with the following data:

Group Name	Contract ID	Start Date	End Date
EMA Demo Group - EMA Demo Division (01234-00002)	0071605776	10/01/2007	09/30/2014
EMA Demo Group - EMA Demo Division (01234-00001)	0071605776	10/01/2014	

A blue arrow points to the first "Contract ID" link, and a blue circle highlights the second "Contract ID" link, which represents the latest date.

At the bottom of the page, there are links for [User Terms and Conditions](#) and [Web Privacy Notice](#), and a copyright notice for © Delta Dental.

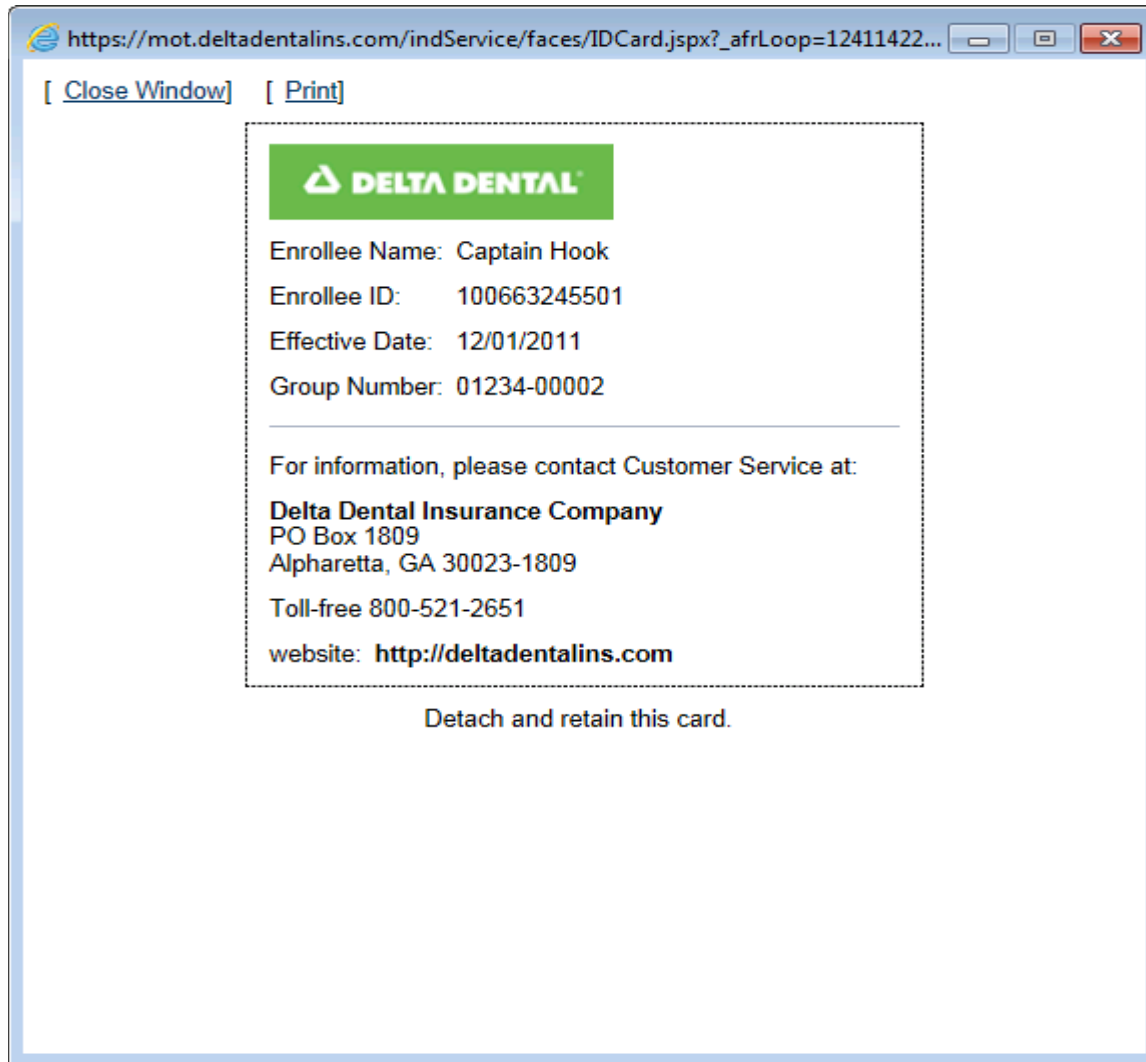
Temporary Print ID Card option:

- Select 'My ID Card' link as shown below

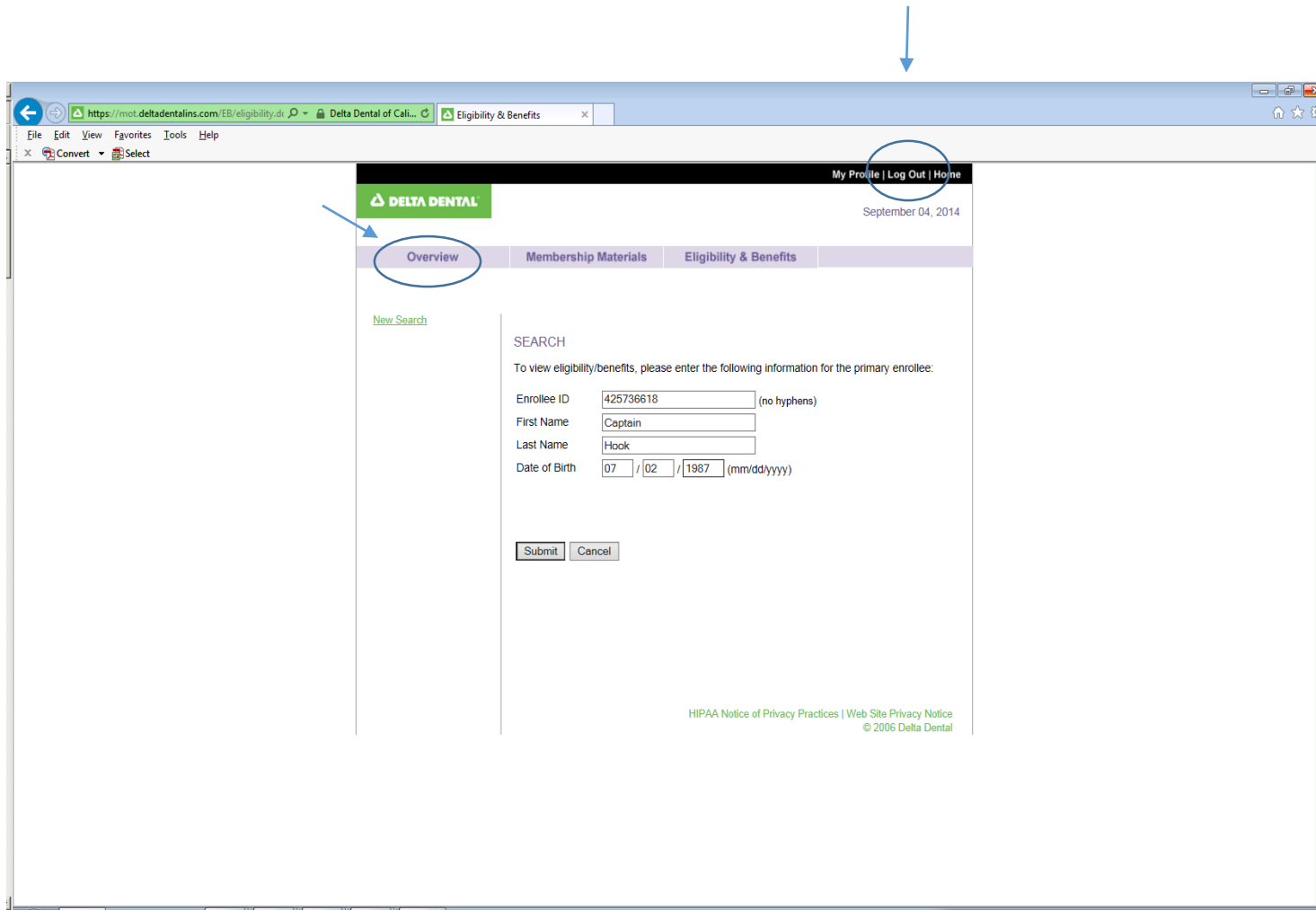
The screenshot shows a web browser window with the URL <https://mot.deltadentalins.com/indService/fact>. The page header includes the Delta Dental logo, navigation links for 'Overview', 'Contact Us', and 'Logout', and the date 'Thursday, September 04, 2014 - 9:47 AM'. A blue arrow points to the 'Logout' link. Below the header, there are tabs for 'Home' and 'Benefits'. The main content area displays contract information: 'Contract ID: 1006632455' and 'Effective Date: 12/01/2011'. A blue arrow points to the 'My ID Card' link, which is circled in blue. To the right, there are sections for 'NOTIFICATIONS/UPDATES FOR YOUR POLICY' and 'Benefits', with links to 'View Benefits' for 'Captain Hook' and 'Missy Hook'. A 'Quick Links' section contains links for 'SmileWay Wellness', 'How to File a Claim', and 'Enrollee Claim Statement'. A 'Provider Directory' section includes a link for 'Find A Dentist'. The footer contains 'User Terms and Conditions', 'Web Privacy Notice', and '© Delta Dental'.

Temporary Print ID Card pop-up example:

- Choose 'Print' to print copy
- Choose 'Close Window' to exit the screen
- Choose 'Overview' option - top right of screen - to continue with next member search



- Choose 'Overview' again to get back to Landing Page, or Logout to close application.



Note: The Print ID Card option is not available for members under DeltaCare Plans (DHMO).