TURNITIN AND SAFARI COMPATIBILITY ON MACOS 10.14

PROBLEM

Users may experience issues uploading a file to a Turnitin assignment using Safari 12.1 (14607.1.40.1.4) on macOS 10.14 (Mojave).

SOLUTION

There are two options available to resolve the file upload issue:
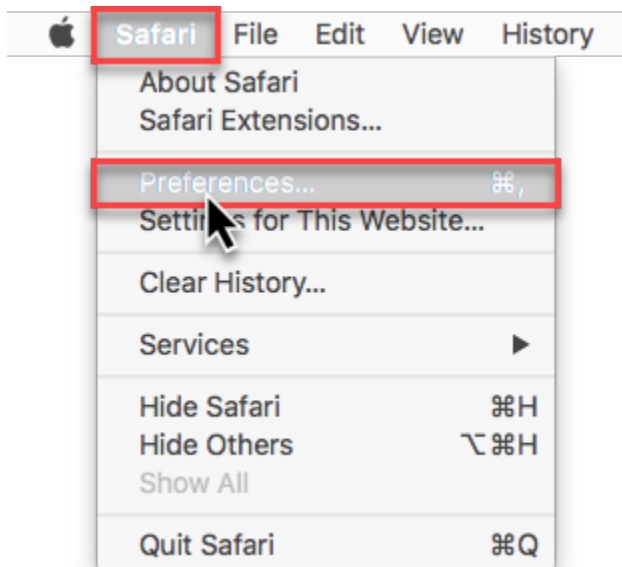
OPTION 1 - USE ANOTHER BROWSER (FASTEST SOLUTION)

Use Mozilla Firefox or Google Chrome to submit your Turnitin file.

OPTION 2 - DISABLE CROSS-SITE TRACKING IN SAFARI
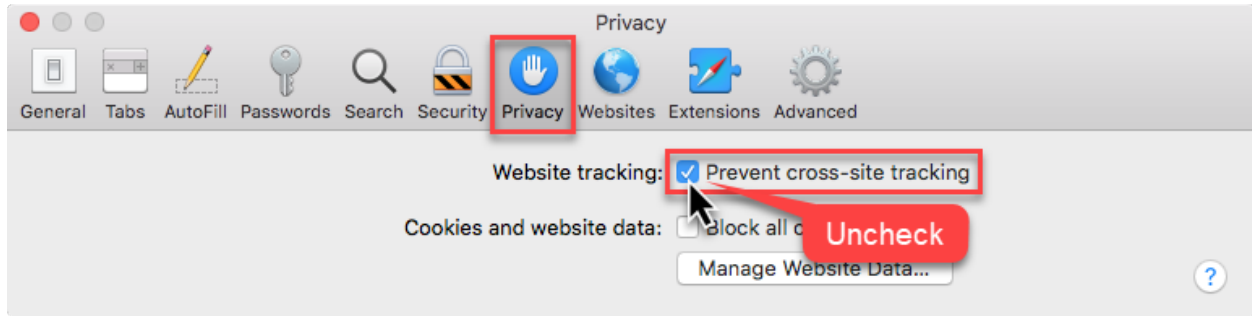
Open Safari's Preferences to temporarily disable cross-site tracking to submit your Turnitin file.

In Safari do the following:

1. Go to **Safari** > **Preferences**

2. Under **Privacy**, uncheck **Prevent cross-site tracking**

After unchecking the option, attempt to upload the file to Turnitin. After submitting the file, and receiving the Turnitin confirmation email, reenable the feature to prevent cross-site tracking.

CAUSE

While disabling JavaScript or blocking cookies can disable Blackboard and Turnitin functionality, the Turnitin file upload issue is due to the cross-site tracking prevention feature found in Safari 12.1 (14607.1.40.1.4) on macOS 10.14 (Mojave).

Turnitin and Safari Compatibility on macOS 10.14
Last Updated: 4/26/2019
P a g e | **2**