



I'M HAVING A PROBLEM WITH THE CONTENT NOT SHOWING PROPERLY IN BLACKBOARD. WHAT CAN I DO?

The following are a few things to check if content is not displaying properly in Blackboard.

CLEAR THE BROWSER CACHE

Begin by clearing your browser cache. Next, close and reopen the browser to try again.

- How to clear cache in [Mozilla Firefox](#)
- How to clear cache in [Google Chrome](#)

SWITCH BROWSERS

If you continue to have issues, switch to a different browser like [Mozilla Firefox](#) or [Google Chrome](#).

ADJUST BROWSER ZOOM

If the print is too small, using the browser's zoom function can enlarge or reduce the size of the page.

- Mozilla Firefox – [Font size and zoom – increase the size of web pages](#)
- Google Chrome – [Change text, image and video sizes \(zoom\)](#)

STILL NEED ASSISTANCE?

If you continue to have problems, please call the **IT Service Desk** at **310.243.2500, Option 1**. You may also open a **HelpDesk ticket** at <https://csudh.service-now.edu>

IT User Services

In order to request technology support online, you will need to login with your CSUDH username and password.

You can also give us a call at (310) 243-2500.

username

password

Login

[Can't login? Click here to submit a help request as a guest.](#)