How to fix the Outlook problem on campus

(Re-enable to send and receive new email)

1. Make sure your outlook is close.

2. Go to Start and Open Control Panel.
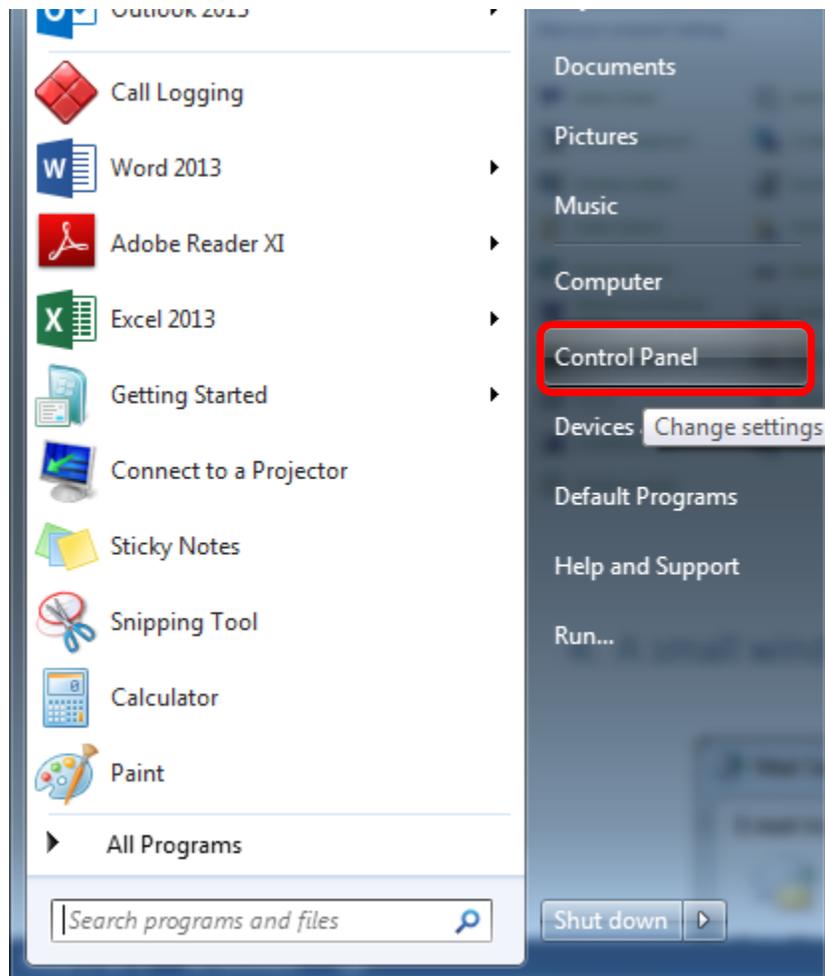
3. Find "Mail" and double click to open it.
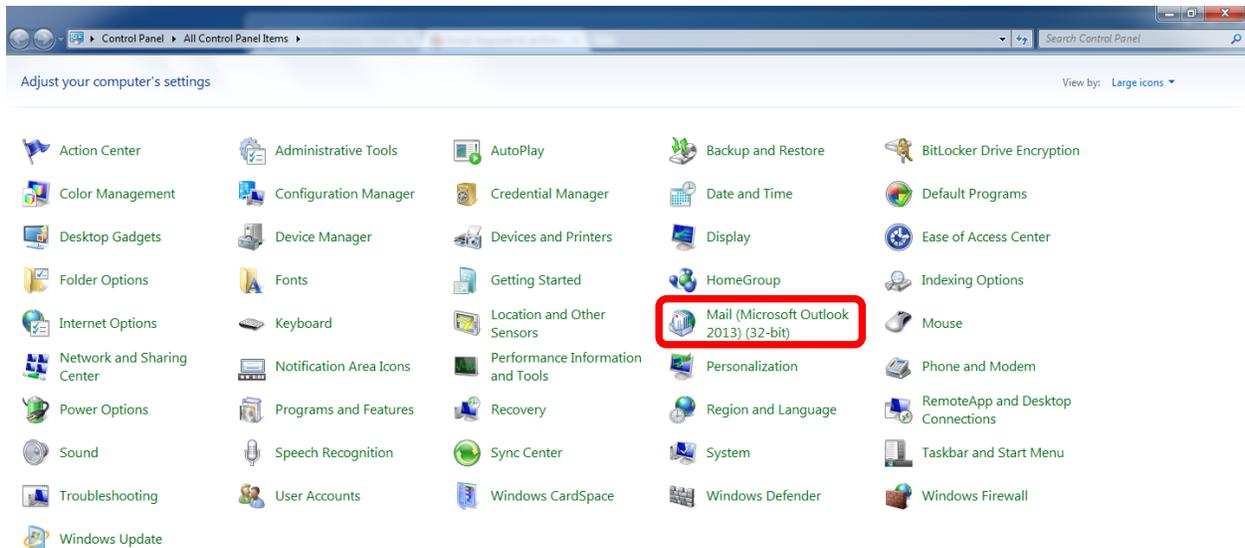
4. A small window will appear, left click on "Show profiles" button.
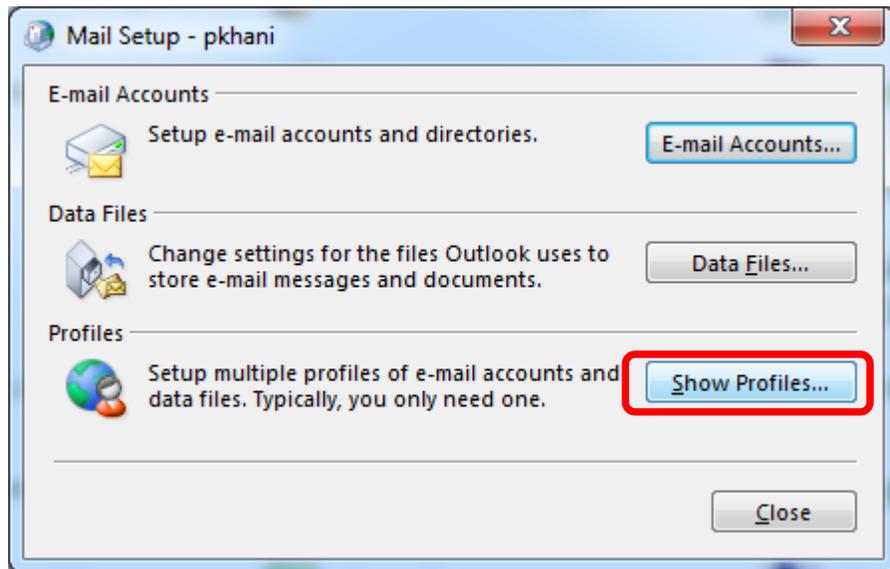
5. Another small window will appear, highlight the account you want to remove, then left click on "Remove" button.
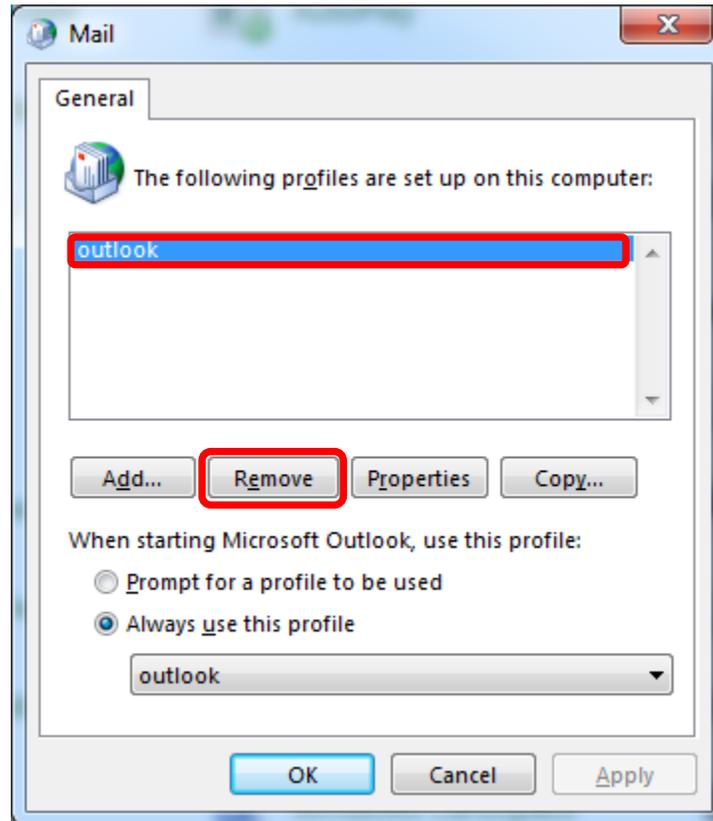
6. If you see the following window, left click on "YES" button.
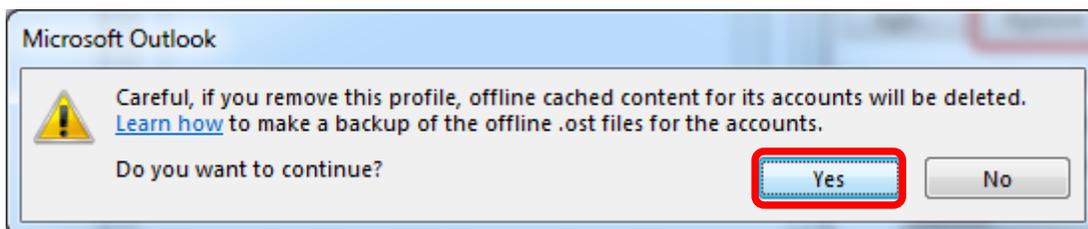
7. Now left click on "OK" button.
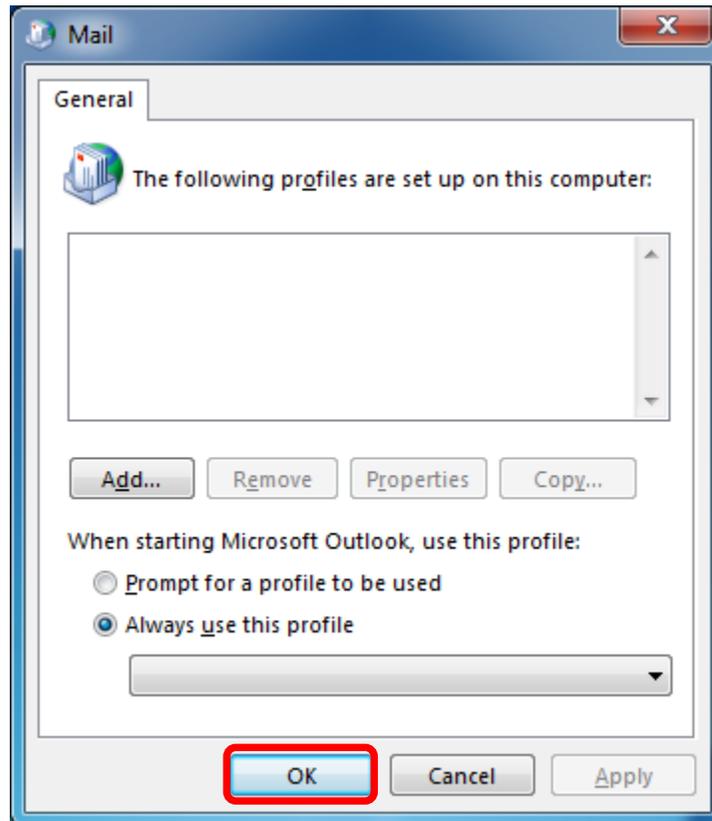
8. Open your outlook again. A small window will appear Type "outlook" as a profile name and then left click on "OK" button.
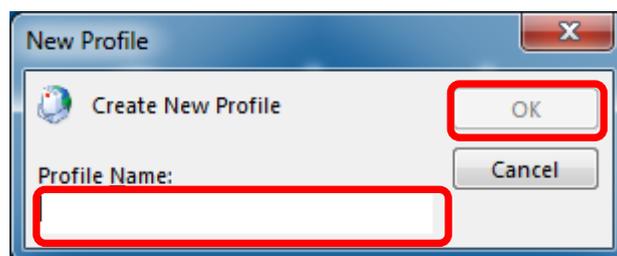
9. A new window will appear, just left click on "Next" button.

10. The following window will appear, left click on the "Allow" button:

Microsoft Outlook

Allow this website to configure pkhani@csudh.edu server settings?

https://autodiscover.csudh.edu/

Your account was redirected to this website for settings.
You should only allow settings from sources you know and trust.

☐ Don't ask me about this website again

Allow   Cancel
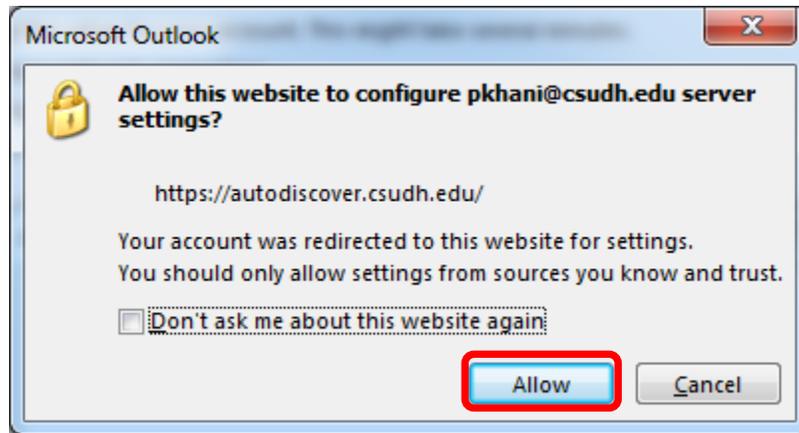
11. Then, left click on the "OK" button in the following window:

Add E-mail Account

ⓘ You must restart Outlook for these changes to take effect.

OK
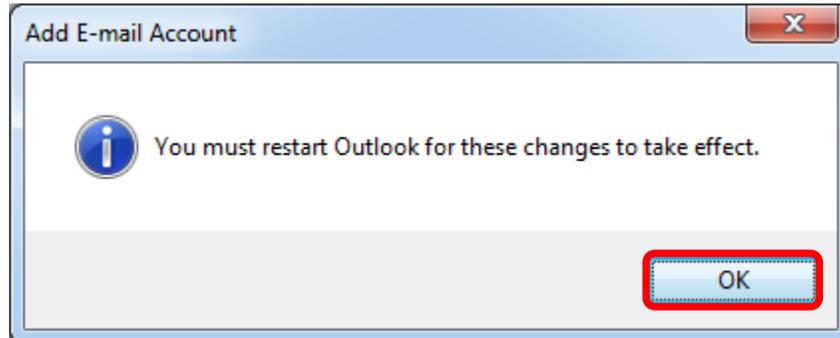
12. After finishing the configuration, left click on the "Finish" button.
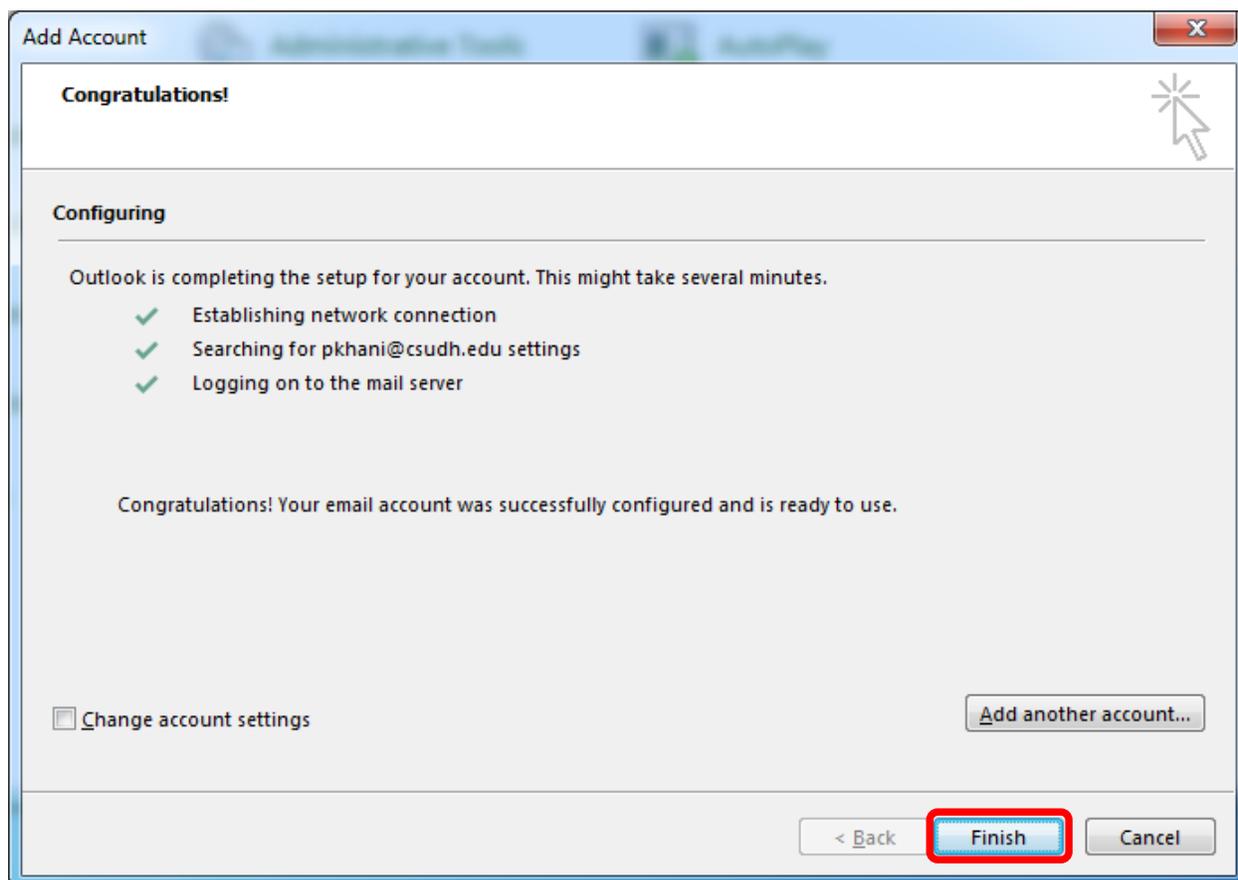
13. Wait for processing, then you will see your outlook environment.