# California State University Dominguez Hills

# Spring 1992

## **Extended Education**

# **Extended** Education

## General Information

Extended Education is the continuing education branch of California State University, Dominguez Hills. Our mission is to extend the educational resources of the University to the community by augmenting regular University offerings and by providing further educational opportunities for all who wish to gain new knowledge and skills or enhance those already acquired.

To enroll, see instructions on page 33 of this bulletin. For further information, call (310) 516-3741.



## **Residence Credit through Special Sessions**

The following courses from the CSUDH Extended Education Bulletin are offered for residence credit through Extended Education. They are available both to matriculated students and to the community. Fees for Special Sessions classes are \$99 per credit unit. Course descriptions can be found under the appropriate subject headings:

GED 548 Effective College Teaching

GED 549 The Community College

HEA 495 Workers Compensation

QAS 510 Advanced Probability and Statistics

QAS 512 Reliability

QAS 514 Advanced Experimental Design

QAS 516 Measurement and Testing Techniques

QAS 595 Special Topics by Directed Study: Quality Assurance Applications

REGISTER for these Special Sessions courses using application on Page 38.

## **ITFS & Distance Learning**

Instructional Television (Fixed Signal) classes offered this spring include graduate degrees in Behavioral Science and Quality Assurance, certificate programs in Production & Inventory Control, Manufacturing Supervision and Community College Teaching. See page 22.

## **Effective Supervision**

Customized study for those already in supervisory positions and those who aspire to be, the Effective Supervision Certificate courses are accessible and applicable to almost every workplace. See these offerings on page 12.

## **TABLE OF CONTENTS**

Arts and Humanities			03
Art courses			03
Master of Arts, Humanities			05
Languages			04
Music			05
Writing courses			06
Miscellaneous			06
Business and Management			08
Construction Management Certificate Program			08
Production and Inventory Control Certificate .			09
Master of Science, Quality Assurance			10
Tax & Accounting			11
Supervision			11
Real Estate Certificate Program			13
Marketing courses			14
Entrepreneurship Workshops	•		17
Technical Writing Certificate Program			19
Computer courses			21
ITFS Classes over Television			22
Education			23
Community College Teaching Certificate	0		24
Early Childhood Education Certificate	•		25
Bobrow Test Preparation Workshops			26
Alcohol and Drug Counseling Certificate			28
Health and Behavioral Science			28
Orthotics Certificate Program	.0	•	30
Fitness and Recreation			31
Travel Programs			32

## **REGISTRATION INFORMATION**

How to Register	3
Information and Policies	3
Resources to Students	4
Open University	5
Special Sessions Registration Form 38	3
Index	)
Registration Form Inside Back Cov	e

## MAPS

Map to Satellite Facilities					•		•			36
Map to CSUDH campus		•	•			•				37

## **GRADUATE DEGREE PROGRAMS**

Humanities External Degree Program .	•	•			•	.05	
Master of Science in Quality Assurance						.10	
Behavioral Science		•				.22	

## **CERTIFICATE PROGRAMS**

Construction Management .			•	•							.08
Production&Inventory Control											.09
Manufacturing Supervision .				•							.11
Effective Supervision					•			•			.12
Real Estate	•	•				•	•	•			.13
Small Business Workshop .											.17
Technical Writing					•			•	•		.19
Community College Teaching		•			•						.24
Early Childhood			•								.25
Alcohol and Drug Counseling			•			•					.28
Orthotics											.30

## COVER

"Iris" -- a fan print by the Japanese artist Hiroshige (1797 - 1858)



Not printed at taxpayers' expense.

#### Classes at at Redondo Beach Community Resource Center, 320 Knob Hill Avenue at Pacific Coast Highway. Free Parking.

Jan 27	Child, Family & Community	p.25		The Anto (Malling Off Deskate	- 10	
		Contraction of the second second	Mar 8	The Art of Making Gift Baskets	p.18	
Jan 31	Medical Terminology	p.20	Mar 11	Children's Literature Across the Curriculum	p.25	
Feb 1	Drawing on the Right Side of the Brain PT I	p. 3	Mar 11	Help! Help! Records & Numbers	p.16	
Feb 5	Creative Activities & Learning Centers	p.25	Mar 14	Help Help Computers	p.21	
Feb 6	Workers Compensation	p.20	Mar 18	How to Set Up and Market Your Own Seminar	p.14	
Feb 8	Organic Resumes	p. 7	Mar 18	Organize Your Office	p.16	
Feb 8	Training for World Class Performance	p.16	Mar 21	How to Advertise & Promote Small Business	p.15	
Feb 11	Music Workshop for Recorder	p. 5	Mar 21	Designing Effective Ads for More Sales	p.15	
Feb 11	Photography with Available Light	p. 6	Mar 25	Easy Money Strategies for Retirement	p.18	
Feb 15	A Writers Workshop	p. 6	Mar 28	Increasing Your Business Profits Through P.R.	p.14	
Feb 18	Preventing Destructive Behavior in Youth	p.30	Apr 4	Medical Insurance Billing	p.19	
Feb 20	Conversational Spanish for Health Care	p. 4	Apr 4	SAT Review for May 2 Exam	p.27	
Feb 22	Intensive Communication in Spanish Beg.	p. 4	Apr 11	Starting a Medical Billing Service	p.19	
Feb 22	Writing from Within	p. 6	Apr 12	Writing Travel Articles that Sell	p. 7	
Feb 26	Tax Class for Landlords	p.11	Apr 22	Music & Movement for Young Children	p.25	
Feb 29	Business Communications Key to Success	p.14	Apr 25	Foreclosures in California	p.14	
Mar 5	Magic Close Up	p. 6	Apr 25	Starting & Operating a Mail Order Business	p.16	
Mar 5	Travel Survival in the 90's	p.31	Apr 29	Increasing Your Business Profits	p.18	
Mar 7	Intensive Communication in Spanish Intermed.	p. 4	May 2	Drawing on the Right Side of the Brain PT II	p. 3	
Mar 8	Pack the Perfect Suitcase	p.32	May 2	Importing & Exporting	p.18	
Mar 8	Gift Baskets Presents for Profits	p.18	May 9	SAT Review for June 6 Exam	p.27	
			Guilding and and and			

### Classes at California State University, Dominguez Hills campus, 1000 East Victoria Street, Carson. Parking \$1.50.

Jan 6	Quality Management in the Industrial Environment	p.11
Jan 7	Inventory Management & Master Planning	p. 9
Jan 7	Introduction to Materials Management	p.11
Jan 7	Capacity & Priority Management	p. 9
Jan 9	Introduction to Materials Management	p. 9
Jan 9	Materials Requirements Planning & Purchasing	p. 9
Jan 9	Just-In-Time Quality Control	p. 9
Jan 11	Assessment & Treatment of Child Abuse	p.29
Jan 18	CBEST Review for Feb 8 Exam	p.26
Jan 27	Treatment of Eating Disorders	p.30
Jan 28	Beginning Guitar Workshop	p. 5
Jan 28	Chamber Music	p. 5
Jan 30	Contemporary Guitar Workshop	p. 5
Feb 1	Methods & Materials for Parent Education	p.25
Feb 3	Time Management	p.12
Feb 8	Real Estate Principles	p.13
Feb 8	Real Estate Law & Legal Aspects of Real Estate	p.13
Feb 8	Hazardous Waste Site Operations	p.21
Feb 11	Construction Project Management	p. 8
Feb 12	Accounting for the Construction Industry	p. 8
Feb 12	Writing Technical Instructions	p.19
Feb 13	Estimating and Bidding	p. 8
Feb 22	Introduction to DOS	p. 21
Feb 22	Having What it Takes to Be an Entrepreneur	p.16
Feb 22	Legal & Financial Basics	p.16
Feb 22	Beginning Calligraphy	p. 3
Feb 24	Understanding & Coping with Leadership Styles	p.12
Feb 29	Preparing the Business & Marketing Plan	p.16
Feb 29	Market Your Small Business Successfully	p.16
Feb 29	GMAT Review for Mar 21 Exam	p.26
Mar 4	How to Reduce Test Anxiety	p.27

Aar 7	Bookkeeping Basics for the Small Business	p.16
/lar 7	Financial Analysis for the Small Business	p.17
/lar 14	GRE Review for Apr 11 Exam	p.26
Aar 14	CBEST Review for Apr 4 Exam	p.26
Aar 14	Managing the Small Business	p.17
/lar 14	Help! Help! Computers	p.21
Aar 15	Computerized Bookkeeping with Quicken	p.21
/lar 16	Productivity Motivation	p.12
/lar 19	Computer Tools	p.20
Aar 20	Special Education Conference	p.23
/lar 21	Introduction to WordPerfect 5.1	p.21
Mar 21	Having What It Takes to Be an Entrepreneur	p.17
Aar 21	Legal and Financial Basics	p.17
/lar 28	Aids Counseling	p.30
/lar 28	Preparing the Business and Marketing Plan	p.17
Mar 28	Market Your Small Business Successfully	p.17
/lar 30	Legal Aspects of Supervision I	p.12
Apr 4	Bookkeeping Basics for the Small Business	p.17
Apr 4	Financial Analysis for the Small Business	p.17
Apr 11	Managing the Small Business	p.17
Apr 11	Basic Payroll Training	p.20
Apr 13	Legal Aspects of Management Action II	p.12
Apr 25	Introduction to Lotus 1-2-3	p.21
Apr 27	Positive Discipline	p.13
May 1	Conference on Educ of Asian/Pacific Children	p.23
May 2	CBEST Review for May 30 Exam	p.26
May 2	Canoe Trip	p.31
May 4	How to Reduce Test Anxiety	p.27
/lay 10	LSAT Review for June 15 Exam	p.27
May 30	NTE Review for June 13 Exam	p.26
May 30	GMAT Review for June 20 Exam	p.25

# Arts & Humanities

#### Drawing on the Right Side of the Brain: Perceptual Skills in Drawing Part I

Sea No: 10-021-0820

1 unit prof credit

#### Drawing on the Right Side of the Brain: Perceptual Skills in Drawing Part II "The Portrait"

Seq No: 10-021-0830 1 unit prof credit

## Beginning Basic Level Drawing: no experience necessary!

This course is designed for teachers, community members, and students who are non-art majors, and artists who would like to improve their drawing skills. The purpose of the course is to develop the perceptual skills necessary for drawing with confidence and ability. These skills are functions of the spatial, global, non-verbal right hemisphere of the brain. Direction is based on a series of exercises developed by Dr. Betty Edwards, using a fresh approach to drawing that will allow you to draw better and train you to see in a new and special way.

Bring the following materials to the first class meeting: 8 1/2 x 11 plain bond typing paper (or drawing tablet), #2B and 4B drawing pencils, an eraser, and a hand held sharpener.

Lynda Greenberg, M.F.A., artist, has been teaching around the country since 1976 at locations including Princeton, Cambridge, Palo Alto, Fairbanks, and New York.

2 mtgs: Sat & Sun Feb 1 & 2 9am - 4:30pm Redondo Beach Community Resource Center, Rm 8 \$85 Those who are already familiar with the perceptural skills in drawing, or have some formal study in drawing may wish to advance to a higher level of drawing through this portrait workshop. This course continues where the introductory workshop stopped, introducing the various views of the portrait, and introducing light shadow. Bring the following materials to the first class meeting: 8 1/2x11 plain bond typing paper (or drawing tablet), #2B and 4B drawing pencils, an earser, and a hand held sharpener.

#### Lynda Greenberg, M.F.A.

2 mtgs: Sat & Sun May 2 & 3 9am - 4:30pm Redondo Beach Community Resource Center, Rm 8 \$85



## American Language and Culture Program

An intensive content-based English instruction program covering reading, grammar, writing, pronunciation and culture as integrated skills.

Offering a year-round program designed to effectively teach English to non-native speakers, this intensive, oncampus program allows students to take advantage of campus facilitities plus enjoy seminars, field trips, social events and other enriching life experiences that give them a taste of American life.

All members of the professional teaching staff have master's degrees or equivalent experience in ESL instruction.

For more information, telephone (310) 516-3830.

#### Beginning Calligraphy Seg No: 10-021-0592 Noncredit

An introduction to calligraphy for the unexperienced. A self paced, hands on workshop teaching basic calligraphic styles suitable for creating awards, certificates, announcements, greeting cards, stationery and many other uses. All paper and reference materials provided. Equipment (pens and ink) \$15 if purchased in class. Students may also bring their own equipment.

Bernard W. Baker, professor of Art, CSUDH

2 mtgs: Sat Feb 22 & 29
 9am -12pm
 CSUDH campus, HFA C104
 \$50

## Language

## Conversational **Spanish for Health** Professionals **Spanish Without Pain**

Seg No: 11-051-0505 Noncredit

The purpose of this course is to provide a sufficient level of Spanish language proficiency to enable health professionals to communicate with their Spanish-speaking patients. Tailored to the health field, this course is useful to nurses, doctors, dentists, medical and dental assistants and secretaries, therapists, and other interested professionals. Students will learn Spanish while becoming acquainted with medical terminology in Spanish, as well as the medical culture (herbal and folk medicine) shared by many patients who only speak Spanish.

The course will be taught following a communicative natural approach featuring:

- Easy guide to pronunciation
- · Efficient acquisition of vocabulary
- Role playing in realistic situations
- Giving and receiving instructions
- Polite phrases to ease patient tensions Writing and reading in the health field

Recommended textbook: Bilingual **Vocabulary for the Medical Profession** by Ralph Escandon; Scott Foresman Company.

Josefina Culton has taught English in Mexico and Spanish in the United States.

> 8 mtgs: Thu Feb 20 - Apr 9 6:30 - 9:30pm **Redondo Beach Community Resource Center, Rm 8** \$119

#### Intensive **Communication in** Spanish: Beginning Noncredit

Seq No: 11-051-0509

An intensive, in-depth introduction to the Spanish language emphasizing basic communication skills. Participants will not become fluent by completion of this course, but will begin an understanding valuable on the job, traveling, or simply by being able to communicate with millions of Spanish-speaking citizens of California. Games, humor, and other activities help you learn the language quickly. This is total immersion. Come prepared to learn and speak only in Spanish.

#### **Josefina Culton**

> 4 mtgs: Sat Feb 22, 9am - 4pm Mon Feb 24, 5:30 - 9:30 pm Sat Feb 29, 9am - 4pm Mon Mar 2, 9am - 4pm **Redondo Beach Community** Resource Center, Rm 7 \$145

#### Intensive **Communication in** Spanish: Intermediate Seg No: 11-051-0533

Noncredit

Did you take two years of high school Spanish -- 20 years ago? Did you study the language in college? If you started to learn the language or need a refresher, this class is for you. If you have taken the beginning class, this is your next step, using the same games, humor and activities with little emphasis on grammar. No homework, no tests, no grades.

#### **Josefina Culton**

> 4 mtas: Sat Mar 7, 9am - 4pm Mon Mar 9, 5:30 - 9:30pm Sat Mar 14, 9am - 4pm Mon Mar 16, 5:30 -9:30pm **Redondo Beach Community** Resource Center, Rm 7 \$145

## Live, Love and Learn Spanish in Cuernavaca, Mexico

A three or four-week intensive Spanish Language Immersion Program specifically designed to develop conversational fluency in the shortest possible time

June 26 - July 17, 1992 3-wk session June 26 - July 24, 1992 4-wk session

\$1870 - 4 wks \$1625 - 3 wks

\$150 deposit due June 2nd

- No previous knowledge of Spanish required
- Study at the Center for Bilingual & Multicultural Studies --. Mexico's foremost center for the study of Spanish
- Live with a Mexican family and enjoy the culture and additional conversational practice
- Daily two-hour study of professional terminology available
- Earn 3 semester units of credit in Spanish

**Contact the CSUDH Office of Extended Education for** a brochure at (310) 516-3741 or write: Extended Education, SCC B141, CSUDH, 1000 E. Victoria, Carson, CA 90747.

## Music

## Music Workshop for Recorder

Seq No 10-041-0569

Noncredit

Lean to play the soprano, alto or tenor recorder and to read music. The recorder is an ancestor of the flute - very popular in amateur music groups, easy enough to play simple melodies the very first session, yet also a serious wind instrument which many gerat composers have utilized. While no experience is necessary, prior instrumental or keyboard knowledge would be a plus. Students may bring their own recorder or obtain one with the instructor's assistance. This class is for adults and teens 13 and over.

Jack Buck, M.A., Music

 10 mtgs: Tue Feb 11 - Apr 28 6:30-8:30pm Redondo Beach Community Resource Center, Rm 8 \$115

The Los Angeles Chapter, Orff Schulwerk Association co-sponsor, CSUDH Black History Month Celebration presents a musical seminar featuring RENE BOYER-WHITE Author, African American Expert in

"Rhyme, Rhythm & Song in the Multicultural Setting"

Saturday, February 8, 1992

9am - 3pm



Salary point credit available. LACAOSA members free. General public: \$20, Students \$10 Credit option: 1 semester unit, \$35 plus assignment.

Gymnasium Dance Studio, CSUDH campus. For information, phone Cecilia Riddell (310) 516-3543 or Ramona Gifford (310) 377-7711.

## Beginning Guitar Workshop

Seq No: 10-041-X122

1 ext unit credit

Learn the rudiments of guitar playing including chords, strums, finger picking, and reading music. Popular styles as well as classical technique will be presented.

William Davila, M.A., host, Noon Concert, KPFK-FM, recording artist and music award winner.

15 mtgs: Tue Jan 28 - May 5
 7 - 8:50pm
 CSUDH campus, HFA A204
 \$90

## Contemporary Guitar Workshop

Seq No: 10-041-X322-01

1 ext unit credit

## Prerequisite: Previous experience or consent of instructor

Develop your own guitar skills and enhance your performance in classical, jazz or rock music. Learn to visualize patterns and develop advanced techniques. Scales, modes, arpeggios and chord construction emphasizing altered tones will be covered. The entire fingerboard included.

#### William Davila, M.A.

 15 mtgs: Thu Jan 30 - May 7 7 - 8:50pm CSUDH campus, HFA A204 \$90

## Chamber Music (Classical Guitar Ensemble)

Seq No:10-041/X170/X270/X370 or /X470

1 ext unit credit

## Prerequisite: Previous experience or consent of instructor

Study of music through small instrumental ensemble rehearsal and performance. Public performance expected. Repeatable once. Three hours of activity per week plus extra rehearsal and performances times to be arranged.

**Cornel Imry** is an acclaimed classical guitarist and teacher.

 15 mtgs: Tue Jan 28 - May 5 7 - 9:30pm CSUDH campus, HFA A207 \$90 (register at first class meeting) Humanities External Degree Program

## Master of Arts in Humanities

The Master of Arts in Humanities offers a broad interdisciplinary exposure to all the areas of Humanities: history, literature, philosophy, music and art. Students are able to specialize in a particular discipline of the Humanities, or in specific cultural thematic areas which could be traced across all of the humanistic disciplines.

The Master of Arts in Humanities is an external degree program for those who prefer an individualized approach to advanced education rather than traditional classroom courses on a college campus. An undergraduate concentration in the Humanities is not necessary for this Master's Degree program.

Through tape, letter and phone correspondence with on-campus faculty, students are able to design and complete the program without having to travel to the campus.

Fees are \$120 per unit. Thirty semester units are required for the degree. Admission to the program is available to students who hold a bachelor's degree.

Call (310) 516-3743 for more information.

# Finished with this Bulletin?

Don't throw it away! Pass it along to a friend. Extended Education is a self-supporting organization, and we count on our friends to help us spread the word to those who may benefit from our classes.

## Photography

## **Photography with Available Light**

Seq No: 10-111-0543 Noncredit

This course will introduce many innovative techniques in combination with long exposures at night with available light. Painting with light, multiple exposures using oneself as model, and time elapse, photography are examples of projects that aim at creative experimentation where students often discover new technques for themselves. The assignments will introduce creative techniques and manipulations not encountered in most classes. There will be slide lectures and examples of work of how these techniques have been applied in historically important photographers' works with an emphasis on contemporary developments in the field. The assignments will be evaluated weekly. Students will be encouraged to define their goals and discuss others' work. The projects will center on producing mini series in the spirit of creative experimentations.

#### Magdalene Kispal, M.F.A.

> 10 mtgs: Tue Feb 11 - Apr 21 (no class Feb 18) 7 - 9pm **Redondo Beach Community Resource Center, Rm 8** \$175

## Magic

## Magic Close Up: **An Introductory** Course

Seg No: 20-000-0501

Noncredit

Many adults are curious about magic as a hobby, but don't know how to get started. This course is the answer: you'll learn tricks you can perform at close range with few props. You'll receive a series of lecture notes as well as necessary props. Upon completion, you will be able to perform routines that other adults, and children, will find mystifying and entertaining.

James Kahlert, B.A., member of the Society of American Magicians and member/performer at the Magic Castle.

> 5 mtgs: Thu Mar 5 - Apr 2 7 - 10pm **Redondo Beach Community** Resource Center, Rm 7 \$100 (plus \$15 materials fee payable to the instructor in class)

## Writing

## Writing from Within

Seg No: 15-012-0827 1 unit prof credit

The process of self-assessment is important if we are to live wiser, more meaningful lives. To forgive ourselves for our errors and gain respect for our strengths has been the concern of writers from St. Augustine to Somerset Maugham. In the past, such writing has often taken the form of philosophical reflections or dayby-day diary entries or, more recently, oral histories as a means of recapturing the past. Bernard Selling offers an entirely different approach to recording life stories, probing the past deeply with techniques of the film maker, the playwright, and the fiction writer. Participants will

develop awareness of their own feelings, learn respect for other people's feelings and life experiences through nonjudgmental listening and feedback skills, develop insight into human behavior through observation skills, gain confidence and self-esteem, and learn to value themselves for decisions they may have made throughout their lives.

Bernard Selling, M.A., holds masters degrees in English literature and film making. He is the author of Writing from Within: A Step by Step Guide to Writing Your Life's Stories and has developed life writing classes throughout Southern California. He was influenced by Joseph Campbell in helping people write the stories of their lives.

#### A Writer's Workshop Noncredit

Seq No: 15-071-0549

Writing is a lonely craft. Even the most lauded, accomplished writers want their peers' opinions and support. This expansive workshop provides a forum for students to bring their writing for constructive evaluation and critique.

Included in the workshop are:

- · Detailed written critiques by the instructor
- Critical examination of submitted work by student peers
- An arena for students to learn how to effectively read and critique the writing of peers, helping themselves improve as writers in the process
- Tips on how to receive, or reject, workshop critiques
- Lesson/discussions on various aspects of fiction and nonfiction writing including characterization, plot, voice
- Critique of various genres of writing; short story, novel and novella excerpts, creative nonfiction

An opportunity to meet with writing peers in a supportive atmosphere led and guided by a workshop veteran. Submitted work will be discussed in private conference with the instructor. Emphasis on a constructive atmosphere for students working to develop their writing, perhaps to publishable level.

Yolanda Barnes's stories and novellas have appeared in various literary reviews and the O.Henry Prize Stories. She has published articles in The Los Angeles Times and The Hartford Courant.

- > 2 mtgs: Sat Feb 15 & 22 9am - 3pm **Redondo Beach Community Resource Center, Rm 8** \$90
- > 2 mtgs: Sat & Sun Feb 22 & 23 9:30am - 5pm **Redondo Beach Community** Resource Center, Rm 7 \$130

If you are interested in this course, also be sure and note other related courses:

- Alcoholism and Drug Counseling Certificate Program, pages 28-9
- Assessment and Treatment of Child, Abuse, page 29
- Preventing Destructive Behavior in × Youth, page 30
- Treatment of Eating Disorders, page × 30

#### Writing Travel Articles That Sell! Seg No:06-021-0503 Noncredit

Why not make money by traveling -- and create a tax deduction at the same time? Travel writers do it and so can you!

Nothing sells as well or as widely as travel, and if you know the tricks and can match words to sites, this is an excellent field for both beginners and writers from other genres.

In four hours, Gordon Burgett, author of the new Travel Writer's Guide, will show you how you, like the professionals, can complete two-thirds of the work before you leave, include new stories en route, sell the same trip to newspapers and magazines, and often double your income through photography.

## The program and how-to workbook will also show:

- · Where to find ever-eager markets
- The five-step planning process for "the big trip"
- What you must do before you leave to justify the tax deductions, and what to do if you didn't
- How and when you mail your slides and photos
- When you use first person -- and when you don't
- New ways to slant travel copy that sells

Travel writing has more "musts" than any other kind of writing. But that's simple for you: you must take this seminar if you have a trip in mind (or just completed) that you want to convert from fun to profit!

Gordon Burgett has 1,200 articles in print; offers 120 seminars annually about writing, speaking and publishing; speaks nationwide to conventions and professional associations; is a member of the American Society for Authors and Journalists; the National Speakers Assosciation, and the Publishers Marketing Association, and has written the Travel Writer's Guide, The Writer's Guide to Query Letters and Cover letters, How to Sell More Than 75% of Your Freelance Writing, Self-Publishing to Tightly-Targeted Markets, Emprire-Building by Writing and Speaking, Speaking for Money (with Mike Frank), and Ten Sales From One Article Idea. The first four books were Writer's Digest Book Club selections.

1 mtg: Sun Apr 12
 1 - 5pm
 Redondo Beach Community
 Resource Center, Rm 8
 \$50 (workbook included)

## Organic Resumes: How to Produce a Quality Reflection of Yourself

Seq No 15-012-0577

Noncredit

Does your resume represent what you can do? Learn how to present yourself on paper in order to get the job you want. Discover your hidden talents and their value to potential employers. Find out how to edit your resume to help you receive an interview, not a rejection letter.

Professional, theatrical and technical types of resumes and other employment documents will be discussed. In the first session, you'll learn how to create the content for your resume. In the second session, you'll learn how to present your information. Job search techniques will also be discussed.

**Instructor: Karen Blank** is Marketing Director of Extended Education, has a B.A. in English from USC, and twenty years' experience in Public Relations.

- > 2 mtgs: Sat Feb 8, 15
  - 9 11am
  - Redondo Beach Community Resource Center, Rm 7 \$50





## OMNILORE SOCIETY

Over 50? ("seasoned?") Like to stretch your mind? Enjoy intellectual discussions?

Omnilore Society South Bay Study/Discussion Groups may be just the thing for you. Groups meet every other week for 2 hours. The curriculum is limited only by the imagination of the membership. Noncredit, self-directed.

Interested? Plan to attend an orientation meeting: Thursday, January 9, 2-4pm, Harbor Terrace Retirement Center, 435 W. 8th St., San Pedro

Thursday, January 16, 1:30-3:30pm, Peninsula Center Library, 650 Deep Valley Dr., Palos Verdes Peninsula

Thursday, January 23, 1:30-3:30 pm. Redondo Beach Community Resource Center, 320 Knob Hill, Redondo Beach, Room 7

Phone 310/373-7993 or 310/541-1397

# **Business & Management**

#### Business &

## Management

## Construction Management **Certificate Program**

Construction professionals gain practical knowledge and expertise through the Certificate in Construction Management. This innovative and timely series of courses is designed for construction personnel, owners and developers, and those wishing to enter the field of construction management. You participate with others who face the same kind of professional problems and obtain the skills necessary to successfully manage in the field of construction practices.

To receive the Certificate, candidates must successfully complete eight intensive courses. Those who do not wish to pursue a certificate may take individual classes.

- Survey of Construction Practices
- Legal Aspects of Construction Projects and Contract Writing
- Construction Methods and Equipment Utilization
- Accounting for the Construction Industry Estimating and Bidding
- Construction Materials and Processes
- Construction Project Management
- Construction Management and Labor Relations

To receive a complete brochure about the program call Extended Education at (310) 516-3741.

#### **SPRING 1992 COURSE OFFERINGS**

#### **Construction Project** Management 3.0 CEUs

Seq No: 05-011-0979

The integration of total construction management at the project level. Project planning, budgeting and scheduling, resource allocations na dleveling. analysis of construction operations using critical path methods, time cost optimization, project control, review of available network modes for construction managers.

#### **Ted Wendland**

> 10 mtgs: Tue Feb 11 - Apr 14 6 - 9pm CSUDH campus, Rm TBA \$130

## Accounting for the **Construction Industry**

Seg No: 05-011-0975

3.0CEUs

Accounting systems, cost control systems, forms and records. Project cost accounting, overhead allocation, taxes, depreciation, methods, insurance, payroll, forecasting, analysis of financial statement, cash flow requirements, management, information sytems.

#### William J. Stinde

> 10 mtgs: Wed Feb 12 - Apr 15 6 - 9pm CSUDH campus, Rm TBA \$130

## **Estimating and** Bidding

Seq No: 05-011-0976 3.0 CEUs

Conceptual estimating, quality surveying, pricing skills -- materials and labor, quality survey methods, bidding strategies and mark-up, computer-based estimates and statistical methods.

#### **Tim Finn**

> 10 mtgs: Thu Feb 13 - Apr 16 6 - 9pm CSUDH campus, Rm TBA \$130

## **The Faculty**

Ernest Orchard, (Program Coordinator), President, Orchard Roofing Consultants; Consultant, Twining Laboratories, Inc.

Randall Hickman, M.B.A., Vice President, Hickman Construction Company

Jonathan L. Woolf-Willis, J.D., Shareholder and Director of Fiore, Nordberg, Walker & Woolf-Willis

James Wilson, M.B.A., National **Electrical Contractors Association** 

Theodore Wendland III, A.I.A., Architect, **Construction Manager** 

William J. Stinde, M.B.A., General Contractor, Real Estate Broker and Tax Accountant

Timothy John Finn, Engineer, Ollman's **Construction Corporation** 

## Certificate Program in **Production & Inventorv** Control

California State University, Dominguez Hills, School of Management, the School of Math, Science and Technology and the Division of Extended Education, in partnership with the Los Angeles Chapter of the American Production and Inventory Control Society, offers a Certificate Program in Production and Inventory Control. Participants receive a broad education in this expanding field.

Participants in the Production and Inventory Control program have the benefit of being taught by industry professionals, certified by APICS and currently employed in the field of Production and Inventory Control. Courses are taught at University on and off-campus sites in 13-week trimesters.

Many who have completed this Certificate have found employment in aerospace, military, manufacturing, hospitals, retail and warehouse supervision.

#### REQUIREMENTS

#### **PIX319**

Introduction to Materials Management 3 ext units credit

#### PI X320

**Inventory Management & Master Planning** 3 ext units credit

#### PI X321

Materials Requirements Planning and Purchasing 3 ext units credit

PI X322 Capacity and Priority Management 3 ext units credit

PI X324 Just-In-Time/Total Quality Control 3 ext units credit

Classes meet from 6:30 - 10:00 p.m. on the California State University, Dominguez Hills campus in Carson.

On-site programs can be developed by calling Scott MacKay at (310) 516-3741.

For more information, or a free brochure about the program, please call CSUDH, Extended Education at (310) 516-3741.

## Introduction to **Materials** Management

Sea No: 05-065-X319

3 ext units credit

Provides a broad overview of the nature of business organizations, the functional structure of a manufacturing company, the planning process, the role played by materiels management, and the relationship of the manufacturing function to the marketplace. The basic concepts and specialized vocabulary of this field are covered.

- > 13 mtgs: Thu, Jan 9 Apr 2 6:30 - 10pm CSUDH campus, SAC B106 \$270
- > \* 13 mtgs: Tue Jan 7 Mar 31 4 - 730p:m CSUDH campus, ERC E133 \$270

#### Inventory **Management and** Master Planning 3 ext units credit

Seq No: 05-065-X320

Planning and control techniques for items with independent demand. Forecasting, order point and safety stock calculations, lot sizing techniques, master production scheduling, and aggregate inventory management topics are covered.

> 13 mtgs: Tue, Jan 7 - Mar 31 6:30 - 10pm CSUDH campus, SAC B106 \$270

#### **Materials** Requirements **Planning and** Purchasing 3 ext units credit

Seg No: 05-065-X321

Planning and control techniques for items with dependent demand. The materiel requirements planning process, bills of materials, distribution resources planning, and the purchasing function are covered.

> 13 mtgs: Thu, Jan 9 - Apr 2 6:30 - 10pm CSUDH campus, SAC B110 \$270

## **Capacity and Priority** Management

Seg No: 05-065-X322

3 ext units credit

Long, medium, and short-range capacity planning, work centers, routings, lead-time analysis, scheduling, and shop floor control. Elements of Just-In-Time manufacturing are covered.

> 13 mtgs: Tue Jan 7 - Mar 31 6:30 - 10pm CSUDH campus, SAC B110 \$270

## Just-In-Time/Total **Quality Control**

Seq No: 05-065-X324

3 ext units credit

Just-In-Time techniques discussed include focused factories and group technology, setup reduction, uniform scheduling, pull systems and Kanban, supplier relations, and worker involvement. TQC encompasses all phases of a manufacturing operation, from design engineering to delivery, to ensure no defective parts are produced. Techniques discussed include process control, quality at the source, and cause and effect analysis.

- > 13 mtgs: Thu Jan 9 Apr 2 6:30 - 10pm CSUDH campus, SAC B112 \$270
- > \*13 Mtgs: Thu Jan 9 Apr 2 4 - 7:30pm CSUDH campus, ERC E - 133 \$270

\* Classes starred are broadcast over CSUDH's ITFS network. It is also possible to broadcast them to your worksite, so that many can take advantage of this valuable program.

Ask your company to contact Warren Ashley, Director of CSUDH Distance Learning at (310) 516-3741. for further information.

#### Master of Science Quality Assurance (MSQA)

Quality Assurance is an interdisciplinary profession practiced by management personnel who are responsible for planning and assuring the quality of products and services. The Master of Science in Quality Assurance program is strongly supported by local members of the American Society for Quality Control.

Designed to prepare professionals in quality, engineering, science and management for career advancement, the courses provide theoretical knowledge and analytical techniques as well as management and communication skills that will be invaluable in participants' career path.

A unique feature of the program is customization of the curriculum to the student's particular needs through use of elective choices.

#### Spring Courses:

#### Advanced Probability and Statistics

Prerequisite: undergraduate calculus, probability and statistics

A study of measures of central tendency and dispersion, important discrete and continuous probability distributions, sampling theory, hypothesis testing and estimation. Linear regression and correlation will also be covered. The uses of statistics in testing, inspection, and production will be identified.

#### 48090 QAS 510-71 3 sem units credit D. Gill

14 mtgs: Mon Jan 27 - May 11 4-7pm Corona USN-NWAC(Check with Scott MacKay for directions on base: 310/516-3741) \$363

#### Advanced Experimental Design

#### Prerequisite: QAS 510

Analysis of statistical experimental design strategies. Planning of experiments for the best strategy and objectives.

#### 34565 QAS 514-71 3 sem units credit D. Dunahay

14 mtgs: Mon Jan 27 - May 11 4-7pm Corona USN NWAC \$363

## Reliability

#### Prerequisitie: QAS 510

An overview of reliability including mathematics, distribution, and their interrelationships to study predictions, confidence assessment and system reliability. The emphasis is on practical applications for product or system design.

#### 48160 QAS 512-71 3 sem units credit A. Golant

14 mtgs: Fri Feb 1 - May 15
 11am - 2pm
 CSUDH campus, Rm ERC E-133
 \$297

00092 QAS 512-79 3 sem units credit A. Golant

 14 mtgs: Fri Feb 1 - May 15 11am - 2pm CSUDH campus, Rm ERC E-133 \$387 (additional \$90 fee for those taking course via television.)

## Measurement and Testing Techniques

An in-depth discussion of equipment, principles and techniques of measurement assurance.

28000 QAS 516-71 3 sem units credit E. Watson

14 mtgs: Mon Jan 27 - May 11 1-4pm Corona USN NWAC \$363

#### Special Topics By Directed Study: Quality Assurance Applications

Prerequisite: completion of 18 units toward degree.

A course of study designed cooperatively by student and instructor, and approved by the Regional Program Director, in which the student will apply quality assurance theory and principles to a particular occupational setting relevant to his/her professional interest and aspirations. Examples include the following: Food manufacturing and processing, chemical and pharmaceutical products, aerospace industries, consumer industries. Additional topics can be developed to meet student needs.

#### 55786 QAS 595-71 3 sem units credit E. Watson

14 mts: Mon Jan 27 - May 11 9:30 - 11am Corona USN-NWAC(Check with Scott MacKay for directions on base: 310/516-3741) \$363

## Taxation

## A Tax Class for Landlords

Seq No: 05-022-0578

Noncredit

If you are a current landlord or thinking about becoming one this workshop is for you. Rental property will be discussed from a tax perspective. You will learn the tax advantages of owning rental property stressing deductions. You will be guided step-by-step toward a better understanding of rental tax rules and how to apply them as a landlord or future landlord. Topics covered will include:

 how to report rental income & expenses the basics of doing a schedule E rental

- tax form is gone over
- rental property losses
- depreciation of rental property
- · tax consequences of converting personal residences to rental property
- · repairs vs improvements on rental property
- proper recordkeeping methods for rental property

David Westerfield, Accountant, business consultant, entrepreneur, specializing in consumer oriented seminars, including business tax workshops, conducts over 80 seminars throughout California annually.

> 1 mtg: Wed Feb 26 6 - 10pm Redondo Beach Community Resource Center, Rm 7 \$40 (includes materials)



## Supervision

## Certificate Program in Manufacturing Supervision

CSUDH Extended Education and the School of Math, Science and Technology join in offering this new certificate designed for employees in the manufacturing and engineering industry who are moving into their first supervisory positions.

To receive the certificate, candidates must successfully complete four courses. Those who do not wish to pursue a certificate may take individual classes. Classes meet one evening per week and are taught at University on- and off-campus sites in 13 week trimesters. The entire Certificate in Manufacturing Supervision is also taught via the ITFS interactive television system (see page 21).

#### CERTIFICATE REQUIREMENTS

#### Introduction to Materials Management

Provides a broad overview of the nature of business organizations, the functional structure of a manufacturing company, the planning process, the role played by materials management, and the relationship of the manufacturing function to the marketplace. The basic concepts and specialized vocabulary of this field are covered. This course also serves as the first course in the Production and Inventory Control Certificate taught in partnership with the Los Angeles Chapter of the American Production Inventory Control Society (LAPICS) (see page 12). PI X319 3 ext units credit

#### **Quality Management in the** Industrial Environment

A study directed towards productivity improvement and learning and improving the industrial environment. Total quality control is discussed as a tool of continuous improvement, employee job certification and certification of special manufacturing processes.

**APS X270** 3 ext units credit

#### Work Standards in Industrial Operations

A study of staff operations in the industrial environment including safety, space layout, scheduling and flow control of the manufacturing process. Loading shop equipment and capability analysis are discussed. **APS X272** 

3 ext units credit

#### Statistical Process Control Prerequisite: MAT 131

A study of the application of SPC techniques used to control the quality of manufacturing and service operations. The course includes a brief statistics review, quality control deviations and sampling techniques of defined risk. **APS 303** 3 sem units credit

#### Spring 1992 INTRODUCTION TO MATERIALS MANAGEMENT PI X319 3 ext units credit

> 13 mtgs; Thu Jan 9 - Mar 26 6:30 - 10pm

CSUDH campus, SAC B106 \$270

or

➤ 13 mtgs: Tue Jan 7 - Mar 24 4 - 7:30pm CSUDH campus, ERC E-133 \$270

#### **Quality Management in the** Industrial Environment APS X270

3 ext units credit

> 13 mtgs: Mon Jan 6 - Mar 30 (no class 1/20/93) 4 - 7:30pm CSUDH campus, ERC E-133 \$270 (\$360 if over television)

Companies desiring information on the ITFS network or live on-site programs should call (310) 516-3741. Additional \$30 per credit unit if course is taken over television.

**Effective Supervision Certificate** 

This series is especially designed for men and women in first-line supervisory positions in production and service industries who wish to improve their supervisory skills and achieve greater job effectiveness and satisfaction. Each course in effective supervision meets two evenings, a total of six hours. Enrollments are accepted on an individual course basis, and a certificate of achievement is awarded upon the completion of any six courses. Call (310) 516-3741 for a brochure on the full certificate program.

David N. Chalk, lecturer, has degrees in Economics and Management as well as 24 years of experience as a manager, consultant, curriculum writer and teacher in graduate level management schools of USC, UCR, and UCI. He is a regular lecturer for conferences, professional management organizations and societies and operates his own industrial training firm.

#### Time Management .6 CEUs

Seg No: 05-061-0982

Learn to identify time wasters and how to avoid them, apply strategies for setting goals and assigning priorities, and recognize ideas on accomplishing the vital few versus the many trivial tasks. Also, each will consider key organizational and delegation skills to improve the use of time, apply the "blocking concept" to plan time effectively and complete evaluation instruments to self-test and score case study analysis of real situations in time management and skill-building to reduce interruptions and improve team-building attitudes. Participants can immediately apply time-saving ideas from the 300+ presented.

2 mtgs: Mon Feb 3 & 10 7 - 9:30pm CSUDH campus, SAC 1106 \$85 includes binder and materials

#### **Understanding & Coping with Different Leadership Styles** .6 CEUs

Sea No: 05-061-0983

Learn the essence of leadership and how to recognize the five styles, how to apply coping skills for effective response, how to be flexible, and how to develop your own leadership style. Participants can become personally flexible in recognizing differences in people's "styles" and relate to different styles of the boss, subordinates, customers and contemporaries.

> 2 mtgs: Mon Feb 24 & Mar 2 7 - 9:30pm CSUDH campus, SAC 1106 \$85 includes materials

#### **Productivity Motivation** .6 CEUs

Seg No: 05-061-0984

Learn to understand why every employee needs to be motivated and recognize the key elements and supervisor actions recommended by Fredrick Herzberg, Abraham Maslow, Douglas McGregor and Blake-Mouton. Utilization of the strengths of both the formal and informal organization, the application of actions that put motion into motivation and the "self-fulfilling prophecy" concept will be discussed. Traditional vs. emergency concepts, specific productivity "empowerment" of employees and teams, and the development of personal skills in creating a self-motivating work environment will be considered.

> 2 mtgs: Mon Mar 16 & 23 7 - 9:30pm CSUDH campus, SAC 1106 \$85 includes materials

## Legal Aspects of Supervision I

Seq No: 05-061-0985

.6 CEUs

Learn to understand legal aspects such as Federal and State Laws covering protected classes, current immigration laws regarding employment, what to say and what to avoid saying in an employment interview, including legal and illegal pre-employment questions. Proper structure of a correct job order ad, employee requisitions and using the job description and application form in the employment interview will also be covered. Difficult aspects such as how to legally reject an applicant, how to interview a handicapped person, and how to cope with pregnancy, AIDS and life-threatening diseases in the workplace will be discussed.

2 mtgs: Mon Mar 30 & Apr 6 7 - 9:30pm CSUDH campus, SAC 1106 \$85 includes materials

#### Legal Aspects of **Management Actions II** Seg No 05-061-0986 .6 CEUs

Such issues as sexual harassment and the complete Sexual Harassment Law with sample cases will be examined, and methods for applying preventive actions as the correct response to harassment claims will be detailed. How to utilize "Due process" and "Just cause", avoiding age discrimination and wrongful discharge suits, appraisal interviews, drug abuse, termination and crisis firing situations. Also, view a company industrial case history on EEO laws.

> 2 mtgs: Mon Apr 13 & 20 7 - 9:30pm CSUDH campus, SAC 1106 \$85 includes materials

CONTINUED ON NEXT PAGE .....

## Positive Discipline Strategies

Seq No: 05-061-0987

.6 CEUs

Learn how discipline can be a positive experience to change behavior, and why employees do not perform, how to recognize problems requiring discipline, and how to dispense discipline which is perceived as fair. Also, how to work closely with personnel and senior management, how to document each step of the discipline program, how to utilize discipline action checklists, and how to handle routine and crises discharge situations will be covered. A case study in handling absenteeism will be presented.

 2 mtgs: Mon Apr 27 & May 4 7 - 9:30pm
 CSUDH campus, SAC 1106
 \$85 includes materials

## To be offered Fall, 1992

- Introduction to the Role of a Supervisor
- Communication Skills for Supervisors
- Interviewing Skills for Supervisors
- Performance Evaluation Techniques
- Discipline Strategies and Practices
- Coping with Stress and Conflict

## Real Estate

## Real Estate Certificate Program

#### THE PROGRAM

The Real Estate Certificate Programs for Salesperson and Broker are designed to prepare students to work in the field with all State mandated course requirements met. The programs are designed for men and women interested in changing careers or establishing a second career as a Real Estate Salesperson, Real Estate Broker, Property Manager/Converter, Land Use Planner, Developer or Title Insurer: candidates for California State licensure in Real Estate who have been issued a conditional license: college business majors who wish to consolidate their studies by acquiring knowledge of Real Estate finance and/or preparing for a future career in Real Estate; and prospective home buyers, present home owners and investors who want to increase their knowledge of the nuts and bolts of the Real Estate industry.

Students who complete all the required courses with a grade point average of 2.0 or better are awarded a Certificate.

To qualify to take the California State Examination for a real estate salesperson's license, an applicant must submit evidence (transcripts) of having completed a college-level course in Real Estate Principles. The applicant must also (either when qualifying for the examination, when applying for the original license or within eighteen months after license issuance, submit evidence of having completed two additional basic real estate courses.

On-site programs can be developed by calling Frances Bavaro at (310) 516-3741.

For more information or a complete brochure about the program, call Extended Education at (310) 516-3741.

#### Real Estate Principles Seg No: 05-111-FIN X262

3 ext units credit

This course satisfies the new Department of Real Estate requirements for salesperson licensing. Since January 1, 1986, anyone who wishes to obtain a real estate salesperson's license must complete an approved 45 hour course on real estate principles. This course covers ownership, use, valuation, financing, transfer and government regulation of business use, investment and personal use, law of contracts, license law and ethics, closing and closing costs, law of agency, real estate math, and real property with emphasis on the unique nature of this important part of the economy.

10 mtgs: Sat Feb 8 - Apr 11 9am-1:30pm CSUDH campus, SCC D154 \$270

## Real Estate Law and Legal Aspects of Real Estate

Seq No: 05-111-FIN X265 3 ext units credit

This course satisfies the new Department of Real Estate requirements for one of the two additional courses required either when qualifying for the examination, when applying for the original license or within eighteen months after license issuance. Introduction to legal aspects of real estate business: practical applications to rentals, finance, estates, ownership rights and responsibilities, consumer and environmental laws.

10 mtgs: Sat Feb 8 - Apr 11
 9am - 1:30pm
 CSUDH Campus, SCC E145
 \$270

## **Foreclosures in** California

Seq No: 05-111-0501

Noncredit

Today's home foreclosures are at nearly a 50-year high. Statewide there were 130,000 defaults last year. \$1,000 in Los Angeles County alone. These properties can be picked up by knowledable investors and quickly resold for cash profits of 100 to 1,500 percent. Topics include: obtaining lists of hot properties, finding foreclosures, buying for little or nothing down, buying without a real estate license, obtaining loans, getting people in foreclosure to call you, taking over low interest loans, selecting the right properties, saving on taxes and financing.

David Small, J.D., author, investor, member of L.A. Trial Lawyers Association.

> 1 mtg: Sat Apr 25 10am - 5pm **Redondo Beach Community Resource Center, Rm 8** \$80 (plus \$15 materials fee payable to the instructor in class)



## Finished with this **Bulletin?**

Don't throw it away! Pass it along to a friend. Extended Education is a self-supporting organization, and we count on our friends to help us spread the word to those who may benefit from our classes.

## Marketing and Public Relations

#### **Increasing Your Business Profits** through Positive Public Relations Noncredit

Seg No: 05-091-0562

Designed for any organization, large or small, this intensive workshop provides you with the practical tools to help you exert a powerful, positive impact on the people who make your business profitable. Through professional instruction and one-on one guidance, you'll compile a 25-page guidebook, including a specific, step-by-step plan of action designed to build successful relationships with your publics -- from customers to suppliers to employees.

Stephen J. Stirling, president of Stirling communcations

> 1 mtg: Sat Mar 28 9am - 4pm **Redondo Beach Community Resource Center, Rm 7** \$65

#### **Business** Communications Your Key to Success in the Marketplace Seg No: 05-091-0572 Noncredit

In today's business world, communications relate directly to profit. Think about it. Skillful communication gets funding, makes contacts, closes deals, earns promotions, soothes employee fears, and strokes the egos of upper level management.A blend of established principles together with hard, practical applications, this comprehensive workshop will help you master the art of business communications. In-depth topics include:

- Effective interpersonal relationships Successful negotiations and sales presentations
- Diffusing emotional powderkegs
- · Polishing writing, verbal & public speaking skills
- Cultivating quality leadership abilities

#### **Stephen J. Stirling**

> 1 mtg: Sat Feb 29 9am - 4pm **Redondo Beach Community Resource Center, Rm 8** \$65

#### How to Set Up and Market Your Own Seminar Seq No: 05-091-0617 Noncredit

Earn a healthy income selling your know-how to others. Or learn to convey knowledge to clients or prospective customers. Seminar is the magic word sweeping the nation. In four hours you will learn the essential ingredients of seminar success: how to give your first seminar with no financial risk, key words most seminar titles should include, promotional strategies, why program length is more important than cost. A 24 -page workbook includes an organizational calendar, a current bibliography, two sample news releases and a model evaluation form, plus guide sheets about publicity, mailing lists, locations, flyer/brohcure preparation, budget, content and organization, and how to get scheduled at colleges and universities. In addition, you will also receive a free copy of the \$9.95 bookstore text, Speaking for Money!

Gordon Burgett has 1,200 articles in print; offers 120 seminars annually about writing, speaking and publishing; speaks nationwide to conventions and professional associations; is a member of the American Society for Authors and Journalists, the National Speakers Association, and the Publishers Marketing Association, and has written The Travel Writer's Guide, The Writer's Guide to Query Letters and Cover Letters, How to Sell More Than 75% of Your Freelance Writing, Self-Publishing to Tightly-Tartgeted Markets, Empire-Building by Writing and Speaking, Speaking for Money (with Mike Frank), and Ten Sales From One Article Idea. The first four books were Writer's Digest Book Club selections.

- > 1 mtg: Tue Mar 18
  - 6 10pm Redondo Beach Community Resource Cener Rm 8 \$45 (inlcudes workbook)

## How to Advertise and Promote Your Small Business

Seq No: 05-091-0516

Noncredit

Do you want better results from your advertising? Is your return on your ad dollar all it should be? Do your ads and promotions produce eager buyers, ready to spend money with you?

Effective advertising and promotion are the keys. In one day you'll learn:

- How to get started
- The basics of a good ad
- How to set up an ad budget
- How to save Hundreds of dollars on ads
- How to get More from your ad space
   Where to get free attwark levent and
- Where to get free artwork, layout and copy
   Which modify a bould up to the second sec
- Which media should you use
- How to measure results
  Cost effective promotions that really work
- How to use publicity to supplement your ads

Participants will leave this seminar with the elements of their own print ad, radio commercial and TV commercial.

A 24-page workbook includes an organizational calendar, a checklist for measuring your ads, two sample press releases, a basic layout guide, a budget guide, plus additional guidesheets on coop advertising, sale ads, strategy checkpoints, and much more.

**Reece Franklin** has taught advertising, promotion and marketing; has been a media representative for 15 years, and acts as a consultant to small California businesses.

1 mtg: Sat Mar 21
 8:30am - 12pm
 Redondo Beach Community
 Resource Center, Rm 8
 \$50

## Designing Effective Ads For More Sales

Seq No: 05-091-0518

Noncredit

Do your ads return ten times the amount they cost? Do they sizzle with scintillating copy? Do your headlines grab attention? Are buyers flocking to you for your product or service?

If not, you need this seminar!

In this fast-paced, four-hour intensive seminar, you will learn:

- How to write absolutely brilliant selling copy
- Easy-to-do layouts and designs that get RESULTS!
- Elements of outstanding headlines
- 17 ways to make your ads more effective
- 12 key words that guarantee sales
  results
- How the right artwork can increase your sales 50%

This course is designed for quick-start, immediate results advertising. It is essential for the small business start up or existing business.

#### **Reece Franklin**

1 mtg: Sat Mar 21
 1:30 - 5:30pm
 Redondo Beach Community
 Resource Center, Rm 8
 \$50

#### Need to take university credit courses? Open University is for you!

Open University is a program that permits you, as a member of the general community, to take regular University classes offered on the California State University, Dominguez Hills campus without going through the formal admissions process. Essentially, it "opens University" courses to the general public.

Open University can help you to update your professional skills or simply allow you to rediscover the joys of exploring the new frontiers of learning. Open University makes it possible for you to begin or continue your education for any purpose you may have.

Open University is for you if you:

- missed the deadline for admission to the regular resident program
- want to examine a particular field before actually enrolling in a degree program
- want to update your professional training
- are not able to attend on a continuous basis
- have been disqualified or are otherwise ineligible for admission and need to raise your GPA

Yes, send me more information about the **Open University** Program! Name:

Address:

City\State\Zip:

Mail To: Extended Education, CSU Dominguez Hills, 1000 East Victoria Street, Carson, CA 90747.

DISCOUNTED FEE FOR THOSE PREREGISTERING FOR BOTH "HOW TO ADVERTISE" AND "EFFECTIVE ADS" IS \$80. Seq No: 05-091-0521



# Finished with this Bulletin?

Don't throw it away! Pass it along to a friend. Extended Education is a self-supporting organization, and we count on our friends to help us spread the word to those who may benefit from our classes.



## **Business** Skills

#### **Training for World Class Performance** Noncredit

Seg No: 12-040-0559

This course distills the hundreds of "new" operational techniques into a precise functional system that will maximize bottom line results by creating a win/win scenario for the company and the employees. Today's employee, management and organization is faced with a trial and error scenario in relation to operational choices. Many of these choices are proven in the business world, while many are still of a theoretical nature. This course identifies the "box of state of the art tools" and shows you how to use them to your advantage.

The topics to be presented include:

- Creating a win/win scenario
- Successful organization secrets
- Just in Time training
- Overcoming paradigms
- Communication matrices
- Simple statistics Your customer
- Scientific problem solving and planning
- techniques
- High performance teams
- Simplied Hoshin Planning

Jack Escover, M.B.A., has over 20 years experience in Operations Management involving the promotion of hundreds of people via both the committee and subjective evaluation process.

> 1 mtg: Sat Feb 8 9am - 5pm **Redodno Beach Community Resource Center, Rm 8** \$95

## **Help! Help! Records** and Numbers: Setting up a System

Seq No: 05-996-0581

Noncredit

Learn how easy record keeping for your small business can be, and minimize your tax liability with the sound, simplified record keeping methods explained in this workshop. The instructor will illustrate how, where, and when to begin your business' bookkeeping system.

Whether you are just getting started or you own an established business, the basic bookkeeping terms and concepts you will learn can help you run the enterprise more efficiently.

You will learn how to maintain records of:

- Cash receipts
- Income
- Debts
- Billing statements
- Cash disbursements
- Expenses

David Westerfield, owner of Westerfield and Associates, a business consulting firm.

> 1 mtg: Wed Mar 11

6 - 10pm **Redondo Beach Community** Resource Center, Rm 7 \$55 (workbook included)



## Starting and **Operating a** Successful Mail Order **Business**

Seq No: 05-091-0563

Noncredit

Launching a successful mail order business requires an aptitude for merchandise selection, a knowledge of markets, organizational ablity, some capital investment, and time. This workshop is for persons interested in supplementing their income, starting a business, or who find it necessary to work out of their home. Companies interested in expanding distribution through mail order sales will also find this a valuable seminar.

Topics include:

- Money management
- Customer knowledge
- · Finding merchandise and service
- Product testing
- Advertising
- Media selection
- Record-keeping

Required textbook: Mail Order Made Easy

Howard Goldsmith, MIM, president, Intercontinental Trade Specialists; instructor, international trade, consultant and author of Import/Export: a Guide to Growth, Profits and Market Share.

> 1 mtg: Sat April 25 9am - 4pm **Redondo Beach Community Resource Center, Rm 7** \$60 (plus \$21.35 materials fee payable to the instructor in class)

## **Organize Your Office**

Seg No: 05-041-0563 Noncredit

Organize your office for efficiency, ease and profit. Learn an easy to use, step-bystep plan for setting up and operating an efficient office. You will learn how to: organize files, unclutter your desk top, organize telephone communication, maximize office time, create a professional office image.

#### **David Westerfield.**

> 1 mtg: Wed Mar 18 6 - 9pm **Redondo Beach Community Resource Center, Rm 7** \$45 (workbook included)

16 \ Extended Education

**Registration Form on Inside Back Cover** Special Sessions Registration Form on Page 38

## Small Business Workshops

Complete the following seven course modules and receive a Certificate Award. These Workshops are jointly sponsored by the Small Business Institute of the School of Management and the Carson and Torrance Chambers of Commerce.

The Workshops are designed for individuals who are considering starting their own businesses as well as for those already in business for themselves and who wish to become more successful.

The cost of the program is \$75 per workshop, or, a discounted fee of \$455 for those participants who preregister for all 7 classes.

There is also a 15% discount for all Torrance and Carson Chamber of Commerce members.

#### Having What it Takes to Be an Entrepreneur

Seg No: 05-996-0528 Noncredit

Being in business for yourself requires certain things: commitment, hard work, and a well-thought-out business plan. This module examines the personal characteristics needed for success.

Yoram Neumann, Professor of Management, Dean, School of Management.

> 1 mtg: Sat Mar 21 9am - 12pm **CSUDH** campus, Rm TBA \$75

#### Legal and Financial Basics

Noncredit

Sea No:05-996-0529

This module covers the following topics: finding the right lawyer, choosing the appropriate legal structure for your business, licenses and permits, insurance, selecting a bank, the importance of having adequate working capital, tax considerations, and working with accountants and other business professionals.

David Westerfield, Accountant, business consultant, entrepreneur, specializing in consumer oriented seminars, including business tax workshops, conducts over 80 seminars in California each year.

> 1 mtg: Sat Mar 21 1 - 4pm CSUDH campus, Rm TBA \$75

#### **Preparing the Business and Marketing Plan** Seg No: 05-996-0530

Noncredit

Whether you are starting a new business or operating an existing enterprise, a sound business and marketing plan is vital to your long-term success. This module focuses on how to put together a business and marketing plan, how to set goals, and how to identify the means by which they will be achieved.

Martin R. Blyn, Professor of Finance, Director, Small Business Institute.

> 1 mtg: Sat Mar 28 9am - 12pm CSUDH campus, Rm TBA \$75

#### **Market Your Small Business** Successfully

Seq No: 05-996-0531

Noncredit

This module identifies effective marketing strategies that can help sell your product or service. Topics include defining the market, selecting an appropriate niche, developing an effective advertising or promotional program, and conducting practical marketing research.

Dennis Morgan, M.B.A., teaches business seminars and is a consultant for a managment and marketing firm.

> 1 mtg: Sat Mar 28 1 - 4pm CSUDH campus, Rm TBA \$75

#### **Bookkeeping Basics for the** Small Business

Seq No: 05-996-0532

Noncredit

Simplified bookkeeping techniques that can be used by anyone. Utilizing the computer to do your bookkeeping.

Lanyce K. Mills, C.P.A., Partner, Williams & Ribb.

> 1 Mtg: Sat Apr 4 9am - 12pm CSUDH campus, Rm TBA \$75

#### **Financial Analysis for the** Small Business

Seq No:05-996-0533

Noncredit

How to read and interpret balance sheets and profit and loss statements. This module provides an understanding of accounting terminology, and various measures of business and financial performance.

Martin R. Blyn, Professor of Finance, Director, Small Business Institute.

> 1 mtg: Sat Apr 4 1 - 4pm CSUDH campus, Rm TBA \$75

Managing the Small Business Seg No: 05-996-0534 Noncredit

Practical solutions for running an efficient business. How to enhance employee loyalty and productivity. Techniques for managing your time and for avoiding becoming overwhelmed by day-to-day operating

Bryant Mills, Professor of Managment.

> 1 mtg: Sat Apr 11 9am - 12pm **CSUDH** campus, Rm TBA \$75

problems.

For further information, contact the Office of Extended Education, (310) 516-3741.

#### Importing and Exporting An In-depth Guide

Seg No: 05-131-0554 Noncredit

If you have ever dreamed of owning your own profitable and fascinating business venture, this in-depth class is a MUST! It is designed for those seeking a practical, hands-on workshop with specific information about importing as a business and a career.

This informative seminar provides a clear, step-by-step approach to starting an importing business as well as providing an overview of careers in importing, such as banking, freight forwarding, and custom house brokerage.

Topics include:

- Selecting a product to import
- International market research
- Negotiating with foreign suppliers
- Samples, prices, discounts
- Terms of payment, including the Letter of Credit
- Shipping and insurance
- Foreign exchange
- US Customs rules and procedures

Expert guest speakers will provide additional information.

Importing represents a substantial portion of the nation's business, and is especially important to California. Past students of Mr. Rimmon have turned his information into profitable businesses, some with sales of over \$500,000.

**Dr. Sinclair D. Rimmon** is president of S. Rimmon and Co., Inc., an importing company and is author of *Importing: Your Guide to Fortune & Fulfillment.* 

1 mtg: Sat May 2
 10am - 4pm
 Redondo Beach Community
 Resource Center, Rm 7
 \$65 (\$15 materials fee)



## Gift Baskets: Presents for Profit

Seq No: 13-040-0572

Noncredit

If you have a flair for creativity and marketing techniques, you can turn baskets into gifts and be rewarded for your efforts. A gift basket service has a practically unlimited market and a very attractive profit potential. In this course, you will gain the knowledge necessary to start your own gift basket service, including;

- Pricing your baskets
- The best and most cost-effective marketing techniques
- Getting those corporate accounts

#### Patricia McNaughton

1 mtg: Sun Mar 8

 11:30am - 2:30pm
 Redondo Beach Community
 Resource Center, Rm 8
 \$35 (plus \$8 materials fee for the guide payable to the instructor in class).

## The Art of Making Gift Baskets

Seq No: 13-040-0574

Noncredit

Christmas, birthdays, weddings! The year is full of special occasions when people search, often in vain, for that "perfect gift." You can create your own works of art by designing and producing various kinds of gift baskets, each with a special theme. Learn the tricks and techniques to build beautiful, economical and memorable baskets for friends, family or even your own enterprise. List of students materials will be sent upon registration.

#### Topics include:

- · Where to find the inventory you'll need
- How to assemble a gift basket
- Interesting and unusual theme ideas

#### **Patricia McNaughton**

1 mtg: Sun Mar 8
 3-5:00pm
 Redondo Beach Community
 Resource Center, Rm 8
 \$30 (plus \$8 materials fee for the guide payable to the instructor in class)

Enroll in both courses for only \$55! Seq No 13-040-0576

Intstructor Patricia McNaughton .During 25 years in the business she has founded five companies. As a consultant and speaker she presents over 100 seminars internationally each year on business opportunities and has authored several books and audiotapes.

## Discover Easy Money Strategies for Retirement

Seq No: 04-043-0555

Noncredit

Learn key concepts and practices for developing a winning strategy to map a secure and enjoyable future in this practical class presented in plain English. You will learn facts and information that professionals know yet seldom offer.

Topics to be covered include:

- How tax brackets affect financial decisions
- The 26 most common financial mistakes of retirement
- The most popular ways of receiving & increasing income
- Clearing-up misconceptions about IRAs and lump sum distributions
- Estate planning and living trusts

and many other topics that will enhance your knowledge for smart money management in retirement

Ruth McHale and Regina McKernan, Financial Consultants, Financial Network Advisory Corporation.

> 3 mtgs: Wed Mar 25, Apr 1, 8

7:30 - 9:30pm Redondo Beach Community Resource Center, Rm 8 \$35 or \$45 per spousal couple

## **Technical Writing Certificate Program**

Technical Writing is a career field entered from many different paths. Certification is a means of establishing basic proficiency and is of growing importance within the field. The Technical Writing Certificate consists of four couses: Technical Writing Fundamentals, Writing Technical Instructions. Advanced Technical Instructions, and Advanced Technical Writing Topics. Each course offers three units of Continuing Education Units (CEUs).

#### Writing Technical Instructions 3 CEUs

Seg No: 06-041-0906

This course will present the basic techniques needed to develop technical instructions. Students will be introduced to various types of instructions used in industrial settings, including those needed for equipment assembly, maintenance, inspection, overhaul, repair, and process control. Topics will include task analysis. use of source data, presentation style and format, text and illustration coordination. technical nomenclature, and target audience. Students will learn techniques to increase the usefulness of their writing, including methods of cross-referencing, indexing, common types of front matter and reading-grade level test. Special writing requirements and specifications for the aerospace, nuclear, computer, and other industries will be covered.

Tom Moran, M.S. in Engineering, is a technical writer/trainer and a freelance writer. He is a specialist in technical publications.

> 10 mtgs: Wed Feb 12-Apr 15 6:30 - 9:30pm CSUDH Rm SAC 1108 \$130

#### **Advanced Technical** Writing Topics 3 CEUs

Seg No: 06-041-0907

Presents advanced technical writing topics including writing on-line computer instructions and tutorials, hypertext, paperless technical manuals, compliance with Computer-Aided Acquisition and Logistics Support (CALS) requirements, readability computations, validation and verification instructions, maintaining configuration, methods of updating instructions, and writing specifications. Introduces students to technical manual production, including editing, typesetting, layout, desktop publishing (DTP) programs, and printing. The class also surveys the special requirements of managing a technical manual program.

#### Tom Moran

➤ TO BE OFFERED JUNE 1992

## **Technical Writing Fundamentals**

Seg No: 06-041-0905

3 CEUs

This course will teach the fundamentals of technical writing with special emphasis on meeting the communication needs brought about by today's sophisticated high technology. Students will learn to create test reports, technical papers, instructional materials, specifications, letters, and other documents requiring accuracy and clarity within a concise construction. Class members will also learn to deal with industrial or corporate guidelines and specifications when creating manuals and other publications. The class is designed to provide engineers and other technical personnel with writing skills, broaden the knowledge of technical writers, and prepare indivduals for entry positions in technical writing.

#### **Tom Moran**

➤ TO BE OFFERED FALL 1992

For more information about the Technical Writing Certificate Program, contact the Office of Extended Education, (310) 516-3741.

## Medical

## **Medical Insurance Billina**:

Including a Look at the Legal Aspects of Collections Seg No: 12-021-0512 Noncredit

Learn all phases of medical insurance billing. Learn how to bill Medicare, Medical, Blue Cross, Blue Shield, workers comp. and the private insurance companies. Learn how to read EOB (Explanation of Benefits) and how to use it to bill a second insurance. Medical insurance billers earn from \$8 to start to \$15 and more an hour. This is also a good refresher course for physicians and medical office staff. You will receive the book, Jobs & Careers for the Business Side of Health Care, and several booklets on insurance billing. Certificates will be issued.

Terry Rowen, consultant to the medical field, is a former owner of a successful billing service.

2 mtgs:

Sat Apr 4, 9:30am - 4:30pm Sat Apr 11, 9:30am - 12:30pm CSUDH campus, Rm TBA \$90 (plus \$40 materials fee payable to the instructor in class)

#### **Starting a Medical Billing Service** Noncredit

Seq No: 12-021-0513

(Medical billing knowledge or Medical Insurance Billing class recommended)

Most medical practices receive more than 70% of their income from insurance companies. Thus, billing services are big business. You will learn: How to obtain clients, setting fees, marketing to large groups in health care for free, and creating promotional brochures. Small individually owned billing companies can earn \$75,000 a year. Freelancers can earn up to \$25 an hour.

#### **Terry Rowen**

> 1 mtg: Sat Apr 11 1:30 - 4:30pm CSUDH campus, Rm TBA \$45 (plus \$22 materials fee payable to the instructor in class)

## **Medical Terminology**

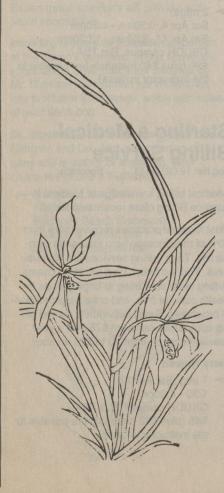
Seq No: 12-021-0535

This job-preparatory course is designed to familiarize those associated with or interested in medical or paramedical fields. Areas of study include the spelling, pronunciation, definitions and usage of anatomical, physiological and pathological terms applicable to all specialities of medicine. This course builds a workable medical vocabulary through the learning of Greek and Latin prefixes, suffixes, word roots and combined forms. Knowledge gained can be applied to case histories, insurance forms, transcription and all medical records.

Those students who successfully complete this course will receive a certificate award.

Florine M. Coplan, M.A., has taught courses through the Los Angeles Community College District.

 15 mtgs: Fri Jan 31 - May 15 11am - 2pm Redondo Beach Community Resouce Center, Room 7 \$185



## Human Resources

## Computer Tools for Human Resources Management

Seq No: 07-011-0559 Noncredit

Discove how computers can help you fulfill HR management resonsibilities. This course will equip you to identify HR management tasks in your organization that can be effectively automated; select from among the available compuer tools those most likely to work for you; and avoid or solve common problems. Central to the course is a proven system development model that covers the steps from a preliminary needs assessment to system implementation, maintenance, and upgrading. Among the ways you'll become proficient with this model in the course is analysis of case studies that are based upon the experiences of a variety of organizations. The course is presented in the langugage of the HR professional, not the language of the computer specialist. Some prior experience using a computer is recommended. Enrollment limited. Early enrollment is advised.

**Bruce D. Sanders, Ph.D.**, consulting psychologist, Workgroup Associates, Vacaville, CA.

3 mtgs: Thu Mar 19, 6:30 - 9:30pm Fri Mar 20, 9am - 5pm Sat Mar 21, 9am - 5pm CSUDH campus, Rm TBA \$210

## **Special Session**

## **Workers Compensation**

This course surveys Workers Compensation in early California to the current California Workers' Compensation Law. Concepts of compensability, injury, benefits, medical/disability management, loss control programs and medical-legal issues will be discussed.

33165 HEA 495-71 3 sem units credit

#### **Robert Dickerson**

- 15 mtgs: Thu Feb 6 May 14 6 - 8:45pm
  - Redondo Beach Community Resource Center, Rm 7 \$297

## Basic Payroll Training Class

Seq No: 05-061-0559

Noncredit

Payroll is one of the fastest changing career fields in the business world today. Constant fluctuation in government rules and regulations make it difficult to keep up. Without sound basic skills and knowledge, your payroll department may have difficultly in keeping your company in compliance. But until now, payroll has been a learn as you go methods.

But not any more! This information packed seminar will train you in the necessary skills and knowledge to help you keep abreast of the ever-changing regulatory environment of payroll. You will learn the difference between employees and contract labor. What the IRS classifies as wages and how to tax them. How to calculate a manual check according to the Department of labor, and what are the new changes to this year's W-2s and 941 forms.

- · Who are employees
- What are wages
- Other compensation
- Payroll laws (federal and state)
- Payroll taxes
- Calculating gross pay
- Payroll deductions
- Calculating manual checks
- Federal and state tax reports
- Record retention requirements

Who should attend this class? The recently promoted, newly-paid payroll professional. For those who need to update or refresh their payroll skills.

#### Lambert and Associates

Imtg: Sat Apr 11
 8:30am - 5pm
 CSUDH campus, Rm TBA
 \$95

## Waste Management

#### **Hazardous Waste** Site Operations and **Emergency Response** 40 hour and 8 hour Update

This Hazwoper course is designed to comply with 29CFR 1910.120 and pending Cal/OSHA Hazardous Waste Operations requirements for Health and Safety Training. Topics include:

- Environmental law overview
- Medical surveillance
- Hazard definition
- Basic toxicology
- Hazard communication
- Site safety planning
- Air monitoring
- Respiratory protection
- Personal protective clothing
- Decontamination

All participants will receive CPR/First Aid Certification.

Danny Gammage, Onyx Environmental Company.

- > 40-hour: 4 mtgs: Sat Feb 8 29, 7am - 7pm CSUDH, Rm TBA \$650 Seg No: 12-140-0595
- > 8-hour: 1 mtg: Sat Feb 8/15/22 or 29 (TBA w/instructor) 7am - 7pm CSUDH, Rm TBA \$250 Seq No: 12-140-0565



## Computers

## **Help!** Help! Computers

Seq No: 07-011-0547

Noncredit

Apple or IBM? What's a CRT 256K or 640K or RAM? This class will take the mystery out of computers. Facts are presented in a simple, straight forward, comprehensive manner for the beginner. You will learn computer lingo. Computer equipment and software programs are discussed. The pros and cons of many current computer systems are shared along with computer recommendations on what to buy. The best way to purchase a computer, including questions to ask salespeople when shopping are discussed. You will be able to ask questions and get reliable, truthful and easy to understand answers. You will walk away from this seminar COMPUTER SAVVY! This class is recommended prior to enrollment into other computer courses.

David Westerfield is the author of "Microcomputers: Shop with Savvy"

> 1 mtg: Sat Mar 14 9am - 12pm **Redondo Beach Community Resource Center, Rm 8** \$25 (plus \$5 materials fee payable to the instructor)

#### Computerized **Bookkeeping with** "Quicken" Software Noncredit

Sea No: 07-022-0568

Automate your personal and/or small business using "Quicken" software on an IBM computer. Learn:

- · How to set up expense & income accounts
- · How to record & track expenses & income
- How to use a computerized check register
- How to prepare month-end expenses and income reports
- · How to prepare profit & loss statements
- How to prepare a balance sheet

#### **David Westerfield**

> 1 mtg: Sun, Mar 15 9am - 3pm CSUDH campus, SBS A-110 \$75

## Introduction to DOS

Seq No: 07-011-0556

Noncredit

Develop greater control over your computer operation through knowledge of DOS commands. Your DOS disk holds important commands that every computer user should know, such as copying and erasing files, and preparing new disks. Through DOS commands you will manage your disk storage more effectively, and reduce the risk of erasing information.

Frank Steffen, Associate Member of the Programming staff at XEROX Corporation.

> 4 mtgs: Sat Feb 22 - Mar 14 9am - 12pm CSUDH campus, Rm TBA \$145

## Introduction to WordPerfect 5.1

Seq No: 07-011-0553

Noncredit

Create, edit, save and retrieve documents, center, boldface, underscore, text blocking. Each person will have use of an IBM or compatible computer during class.

#### **Frank Steffen**

4 mtgs: Sat Mar 21 - Apr 11 9am - 12pm CSUDH campus, Rm TBA \$145

## Intro to Lotus 1-2-3

Seg no: 07-011-0552--01 Noncredit

Designed for the first time user. Build spreadsheets from scratch, customize them for business use and alter, sort and graph information for professional presentations. Each person will have exclusive use of an IBM or compatible computer during class.

#### **Frank Steffen**

> 4 mtgs: Sat Apr 25 - May 16 9am - 12pm CSUDH campus, Rm TBA \$145



## **CSU Dominguez Hills**

INTERACTIVE INSTRUCTIONAL TELEVISION ITFS Channel 23 - Paragon Cable Channel 54 WINTER & SPRING 1992

MASTER OF SCIENCE in QUALITY ASSURANCEQAS 512Systems Reliability (3)FRIDAY11 AM - 2:00 PMBegins Jan. 31

MASTER OF ARTS in BEHAVIORAL SCIENCE:Negotiation& Conflict ManagementBEH 522Negotiation Tactics (3)TUESDAY7 - 9:45 PMBebroadcast of BEH 522 w/live Q & AWEDNESDAY1 - 3:45 PMBegins Jan. 29

PRODUCTION AND INVENTORY CONTROL CERTIFICATEPIX 319Introduction to Materials Management (3)TUESDAY4 - 7:00 PMBegins Jan. 7 & April 7

PIX 324Just In Time/Total Quality Control (3)THURSDAY4 - 7:00 PMBegins Jan. 9

PIX 320 Inventory Management and Master Planning (3) THURSDAY 4 - 7:00 PM Begins April 9

#### MANUFACTURING SUPERVISION CERTIFICATE

APSX270 Quality Management In The Industrial Environment (3) MONDAY 4 - 7:00 PM Begins Jan. 6

APSX272Work Standards In Industrial Operations (3)MONDAY4 -7:00 PMBegins April 6

#### **EDUCATION**

GED 520 The Teaching of English to Speakers of Other Languages (3) WEDNESDAY 6:30 - 9:00 PM Begins Feb. 5 Simulcast on KLCS Channel 58

COMMUNITY COLLEGE INTERNSHIP CERTIFICATE PROGRAMGED 548Effective College Teaching (3)SATURDAY9:00 AM - 5:00 PMBegins Feb. 8

# Education

### Courses for Teachers

Need to take university credit courses? Open University is for you!

Open University is a program that permits you, as a member of the general community, to take regular University classes offered on the California State University, Dominguez Hills campus without going through the formal admissions process. Essentially, it "opens University" courses to the general public.

Open University can help you to update your professional skills or simply allow you to rediscover the joys of exploring the new frontiers of learning. Open University makes it possible for you to begin or continue your education for any purpose you may have.

Open University is for you if you:

- missed the deadline for admission to the regular resident program
- want to examine a particular field before actually enrolling in a degree program
- want to update your professional training
- are not able to attend on a continuous basis
- have been disqualified or are otherwise ineligible for admission and need to raise your GPA

Yes, send me more information about the **Open University** Program! Name:

Address:

City\State\Zip:

Mail To: Extended Education, CSU Dominguez Hills, 1000 East Victoria Street, Carson, CA 90747.



## **17th Annual Special Education Conference**

Seq No: 08-081-X595-01 1 sem unit credit

Join professionals in the field of education for two days of workshops. Nationally recognized speakers will present papers and will conduct special-interest workshops at this twoday conference for special and regular education professionals.

Keynote addresses and 14 workshops are scheuled on timely topics for teachers and other professionals.

For more information on the conference, contact Dr. Doris Okada, conference director, at CSUDH, (310) 516-3524 or (310) 516-3519.

2 mtgs: Fri & Sat, Mar 20 & 21

- 7:30am 5pm
- Carson Community Center
- \$100 for conference registration for two days and one semester unit of degree-applicable credit
- \$60 for conference registration for two days and no credit
- \$40 for conference registration for one day and no credit

## Conference on the Education of Asian/Pacific Children

Seq No: 08-081-X595-02 1 sem unit credit

This two-day conference will focus on critical and current issues in the education of Asian/ Pacific children. Experts on the various ethnic and cultural groups will present strategies for the classroom, especially for working with recent immigrants. A keynote address and workshops will be featured each day.

For more information on the conference, contact Dr. Doris Okada, conference director, at CSUDH, (310) 516-3524, or (310) 516-3519.

- > 2 mtgs: Fri & Sat, May 1 & 2
  - 7:30am 5:00pm
  - CSUDH Recital Hall (HFA A103)
  - \$100 for conference registration for two days and one semester unit of degree applicable credit.
  - \$50 for conference registration for two days and no credit
  - \$40 for conference registration for one day and no credit.

#### -----**Community College Teaching Certificate**

CSUDH offers an internship program for those currently seeking subject area master's degrees who would like to explore the option of a career in community college instruction. It is designed to enhance the skills, and thereby the employability of the potential community college instructor.

#### **Program Requirements:**

Student must either be enrolled in a graduate program, possess a master's degree, or be currently employed as an instructor in a community college.

#### Effective College Teaching

Study of research, theory, and practices associated with teaching and learning processes within the community college system. Topics include course planning and organization, student diversity, teaching and student retention, and instructional technology.

#### GED 548 -71 3 sem units credit

> 6 mtgs: Sat Feb 8, 22, 29; Mar 14, 21; Apr 4 9am - 5pm CSUDH campus, Rm TBA \$297

## The Community College

An overview of the history, mission and function of the Community College. Topics include the history of higher education, the role of the Community College, student characteristics, curriculum, finance, governance articulations, and the California Master Plan.

GED 549-71 2 sem units credit

> 4 mtgs: Sat Summer Session, TBA 9am - 5pm CSUDH campus, Rm TBA \$198

### Independent Study: College **Teaching Internship**

GED 594-71 3 sem units credit

Prerequisites: GED 548 and GED 549 (may be taken concurrently); master's degree by the time the program is completed; and minimum grade of "B" in all courses in the program.

A discipline-specific internship will be arranged for each eligible student through the Internship Coordinator and will be jointly supervised by community college faculty and CSUDH graduate program faculty.

> Feb 3 - May 22 \$297

For further information contact Pattrice Sewell, Office of Extended Education, (310) 516-3741, or the Graduate Studies Office (310) 516-3308.

# Finished with this **Bulletin?**

Don't throw it away! Pass it along to a friend. Extended Education is a self-supporting organization, and we count on our friends to help us spread the word to those who may benefit from our classes.

#### Methods & Materials for Parent Education Sea No: 011-X490-01

2 units ext credit

This class is designed for those who are interested in teaching and developing parent education programs.

The instructor will present methods and materials for teaching adults; discussion techniques, audio-visual aids, construction of teaching units and lesson plans. The class will provide specific methods and techniques for teaching parent education

At the end of the course, students will:

- Understand the need for and actively promote parent involvement in the student's workplace
- Be familiar with parent education methods
- Understand the range of possible parent education programming
- Who should attend:
- Parents
- Child care professionals
- · Teachers of toddlers and pre-schoolers
- Anyone interested in teaching parent education classes
- Anyone interested in developing parent education programs

Six hours of verified field observation has been included in the thirty hours required for course credit. Written & oral reports will be required in order to verify field work.

Eileen Kapp, M.A., a Master Teacher, teaches Parent Education classes for the Los Angeles Unified School District and Child Development classes at Los Angeles Harbor Junior College.

> 4 mtgs: Sat Feb 1,8, 22 & 29 plus six hours verified field observation. For credit, all classes must be attended. 9am - 3pm CSUDH campus, SAC 1104 \$180



## Early Childhood Certificate Program

The program is designed to meet the California State Department of Social Services requirement for Teachers or Directors of early childhood programs. It will also help students meet a portion of the Children's Center Instructional and Supervision permit requirements outlined by the Commission on Teacher Credentialing. The courses award upper-division, degree applicable academic credit. A baccalaureate degree is not required to participate in the program. In addition, participation in the certificate program is NOT necessary to take any courses listed.

Students have the option of earning a Certificate in Teaching or in Administration. A Certificate in Teaching is earned by completing 12 units: two core courses and two specialization courses (in either Infant or Preschool Program Development). A Certificate in Administration is earned by completing 15 units: three core courses and two specialization courses (in either Infant or Preschool Program Development).

#### The Courses

## All Students (required core courses):

- PSY X350 Developmental Psychology
  TED X355 Child, Family and Community
- Administration Only:
- TED X356 Early Childhood Administration and Supervision

#### **Specialization Courses:**

• TED X351 Infant Prog. Development I and

TED X352 Infant Prog. Development II
 or

TED X353 Preschool Prog. Develop. I
 and

TED X354 Preschool Prog. Develop. II
 Additional Courses

Workshop in Teaching Methods Series

For more information, or to receive a free brochure, contact the Division of Extended Education at (310) 516-3741.

## SPRING 1992 SCHEDULE

## TED X355 Child, Family and Community

Seq No: 08-011-X355

3 ext units credit

Focuses on developing an early childhood curriculum that incorporates home and community resources. Reviews premises and practices of parent involvement in early educational programs.

Nancy DiCristina, M.A., Early Childhood Specialist

15 mtgs: Mon Jan 27-May 18 (no class on Feb 17 & Apr 13)
 6:30 - 9:30pm
 Redondo Beach Community
 Resource Center, Rm 7
 \$270

#### TED 425A Workshop in Teaching Methods: Creative Activities & Learning Centers for Young Children

Seq No: 08-011-X425A-01 1 ext unit credit

Planning, organizing & creating rich & creative activities & learning centers which enhance the curriculum for young children. Includes designing active learning experiences which promote decisionmaking, problem-solving, and individual growth.

Joanne Sato, M.A., director CSUDH Child Development Center

5 mtgs: Wed Feb 5 - Mar 4 6:30pm - 9:30pm Redondo Beach Community Resource Center, Rm 7 \$90

#### TED 425B Workshop in Teaching Methods: Children's Literature Across the Curriculum

Seq No: 08-011-X425B 1 ext unit credit

Includes the discussion of a variety of genre & the development of thematic units for currcular integration.

J. Cynthia McDermott, Ed:D., Faculty CSUDH Teacher Education Department

5 mtgs: Wed Mar 11 - Apr 8 6:30 - 9:30pm Redondo Beach Community Resource Center, Rm 7 \$90

#### TED 425C: Workshop in Teaching Methods: Music & Movement for Young Children Seg No: 08-011-X425C 1 ext unit credit

Materials & techniques for teaching young children through music & movement. Focuses on lessons, movement games & active learning experiences for young children.

Steven Traugh, M.A. Movement & Music Specialist

5 mtgs: Wed Apr 22 - May 26
 6:30 - 9:30pm
 Redondo Beach Community
 Resource Center, Rm 7
 \$90



## Test Preparation

## **Bobrow Test Preparation**

Originated at California State University, Northridge, by request of the student body in 1973. Since then it has assisted more than 500,000 students in preparing for the college and graduate entrance examinations. By request only, these programs are now offered at 30 universities, colleges, and law schools.

The staff is composed of math and reading specialists and other expert instructors who are fully credentialed and have advanced degrees. The programs are constantly updated for the most recent forms of the exams.

Fees paid for these test preparation courses do not include payment and registration for the actual exam. For information on registration for the exam, call the CSUDH Testing Office at 310/516-3909.

STUDENTS MAY REPEAT THE CLASS AT NO CHARGE.

# **GRE** (Graduate Record Examination) Review

This class is geared to the latest format of the GRE with emphasis on quantitative ability — arithmetic, algebra, and geometry. Verbal analogies, antonyms, reading comprehension, sentence competition, analytical reasoning and logical reasoning will all be carefully examined and reviewed.

#### GRE Review for April 11Exam Seq No: 08-000-0503-01

4 mtgs: Sat Mar 14, 21, 28, Apr 4 9am - 1pm CSUDH campus, SAC 1102 \$145

## GMAT (Graduate Management Admission Test) Review

This course will cover the various areas of the GMAT:

- Math Ability (Problem Solving)
- Reading Comprehension
- Sentence Correction
- Data Sufficiency
  Critical Reasoning
- Review of basic arithmetic, algebra and geometry.

#### GMAT Review for Jan 18 Exam

Seq No: 05-011-0540-01

3 mtgs: Sat & Sun Jan 4, 5, 11
 9am - 3:30pm
 CSUDH campucs, SCC E145
 \$155

#### GMAT Review for Mar 21 Exam

Seq No: 05-011-0540-02

3 mtgs: Sat Feb 29, Mar 7, 14
 9am - 3:30pm
 CSUDH campus, SAC 1104
 \$155

#### GMAT Review for June 20 Exam

Seq No: 05-011-0540-03

3 mtgs: Sat & Sun May 30, Jun 6,13
 9am - 3:30pm
 CSUDH campus, SCC TBA
 \$155

## CBEST (California Basic Educational Skills Test) Review

These workshops are designed to assist students and teachers in preparing for the CBEST. Each area of the exam — reading comprehension, essay writing, and mathematics — will be carefully explained and analyzed. Special emphasis will be placed on a review of mathematics including: basic arithmetic, algebra, geometry, symbols and terminology, and graph reading.

#### CBEST Review for Feb 8 Exam

Seq No: 08-011-0520-01

3 mtgs: Sat Jan 18, 25, Feb 1 9am - 3pm CSUDH campus, SAC 1102 \$135

#### CBEST Review for Apr 4 Exam

Seq No: 08-011-0520-02

3 mtgs: Sat Mar 14, 21, 28
 9am - 3pm
 CSUDH campus, SAC 1106
 \$135

#### CBEST Review for May 30 Exam

Seq No: 08-011-0520-03

3 mtgs: Sat May 2, 9, 16
 9am - 3pm
 CSUDH campus SAC 1102
 \$135

## NTE (National Teacher Exam Core Battery) Review

This prep session is designed to assist prospective teachers in preparing for the Core Battery of the NTE (Literature and Fine Arts, Mathematics, Science and Social Studies) by teaching techniques and strategies that will help students apply their skills and knowledge. A review of basic mathematics will be included. A one hour lunch break is given for each fullday class.

#### NTE Review for June 13 Exam

Seq No: 08-000-0545

 3 mtgs: Sat & Sun May 30, 31, Jun 7 9am - 3:30pm CSUDH campus, SCC TBA \$135

## SAT (Scholastic Aptitude Test) Review

The SAT sessions are a series of workshops designed to give the potential college student an edge in doing his/her best on the college entrance exam. Emphasis will be placed on the mathematical ability section of the exam with verbal analogies, antonyms, sentence completion, and reading comprehension also analyzed. Students will be given a number of short-form tests, giving them practice in actual testing conditions.

#### SAT Review for May 2 Exam Seq No: 08-000-0505-01

3 mtgs: Sat Apr 4, 11, 25
 9am - 12:30pm
 Redondo Beach Community
 Resource Center, Rm 8
 \$95

## SAT Review for June 6 Exam

Seq No: 08-000-0505-02

> 3 mtgs: Sat May 9, 16, 30 (no class 5/23)
 9am - 12:30pm
 Redondo Beach Community
 Resource Center, Rm 8
 \$95

## LSAT (Law School Admission Test) Review

Prepare for the latest format of the LSAT by learning each subject area and the type of questions to expect in each section. Time-saving and test-taking strategies will be featured.

Workshop topics include:

- Analytical Reasoning
- Logical Reasoning
- Reading Comprehension
- Writing Sample

### LSAT Review for June 15 Exam

Seq No: 08-000-0529

 3 mtgs: Sun May 17, 31, Jun 7 (no class 5/24)
 9am - 3:30pm
 CSUDH campus SCC TBA \$155

## How to Reduce Test Anxiety & Increase Your Concentration & Memory Skills

How prepared are you for your Mid-term and Final Exams? Do you suffer from test anxiety? Have you experienced times when you could not concentrate or remember an answer to a question because you were experiencing too much stress? Learn how to reduce test anxiety with relaxation and visualiztion. Focus on better study habits, a keener sense of concentration and how to maintain a positive attitude about test-taking.

This workshop will be offered in March and again in May.

Lorraine Destatte, Clinical Hypnotherapist, CT, H.A., B.A., is Associate Director of Statewide Nursing Admissions/Records

- 1 mtg: Wed Mar 4
   7 to 8:30pm
   CSUDH University Center
   \$50 (includes materials
- or
- 1 mtg: Mon May 4
   7 8:30pm
   CSUDH University Center
   \$50 (includes materials)



## American Language and Culture Program

An intensive content-based English instruction program covering reading, grammar, writing, pronunciation and culture as integrated skills.

Offering a year-round program designed to effectively teach English to nonnative speakers, this intensive, on-campus program allows students to take advantage of campus facilitities plus enjoy seminars, field trips, social events and other enriching life experiences that give them a taste of American life.

All members of the professional teaching staff have master's degrees or equivalent experience in ESL instruction.

For more information, telephone (310) 516-3830.

# Health & Behavioral Science

## Certificate in Alcohol/Drug Counseling

The Certificate Program in Alcohol/Drug Counseling consists of nine courses designed to prepare individuals to enter the field at a professional level. All courses provide Continuing Educational Units (CEUs) for registered nurses and teachers. Courses may be taken on an individual basis without formal entrance into the Certificate Program with permission of the Program Coordinator. Students may begin the program in the Fall or Spring Semester. Upon satisfactory completion of all nine courses, in the sequence outlined below, with a 2.5 grade point average, the student will receive a Certificate as recognition of educational achievement and professional status. The Certificate is widely recognized by alcoholism treatment centers.

Applicants should have completed at least 2 years of college or have at least 2 years of work experience in a health or human service agency. If applicant is a recovering substance abuser, two years of continuous sobriety is required. Prospective students must complete an application form and supply transcripts and letters of recommendation. Applicants will be admitted initially on a conditional basis and are required to pass the introductory class AD X301 with a "C+" or better.

The fee is \$90 per unit; a three-unit course is \$270. Tuition fees must be paid upon admission into program. Classes are held from 6:30 - 9:30 p.m. weeknights on the CSU Dominguez Hills campus in Carson.

#### SEMESTER I • Intro to Alcoholism

This course provides basic information about alcohol: the physiological, psychological and sociological effects of alcohol abuse; identification of social drinking, problem drinking; etiological theories of alcoholism; defense mechanisms; the counseling relationship and basic treatment issues. AD X300

3 ext units credit

#### Intro to Counseling **Techniques**

This course introduces the skills and techniques necessary for counseling. Students will learn to use active listening skills and to develop a high empathy level. The course is both theoretical and experiential. AD X301 3 ext units credit

#### SEMESTER II **Counseling the Individual**

This course develops an understanding of the psychological factors in alcoholism and drug abuse and their implications for treatment. Counseling techniques are examined and practiced including assessment, perception and communication skills required for various stages of treatment, prognosis and termination. AD X302 3 ext units credit

#### **Perspectives on Drug Abuse: Counseling the Substance** Abuser

This course is an introduction to this major social/ psychological problem. Students learn the basic pharmacology of the commonly encountered street drugs and behavioral and physiological consequences of drug abuse. Poly-addiction and treatment modalities are also covered. AD X303 3 ext units credit

#### SEMESTER III **Group Counseling Techniques**

This course provides an understanding of group dynamics, defenses, problems, goals and growth. The roles of the group facilitator and group members are examined and practiced in class. AD X304 3 ext units credit

#### **Introductory Practicum**

This course introduces the student to the applied counseling experience. They become knowledgeable about community resources, learn documentation techniques, charting, and case studies. Issues related to grief, loss, stress, and counselor burn-out are addressed. AD X305

2 ext units credit

#### SEMESTER IV • Family Dynamics

This course introduces theories of the efects of substance abuse (alcohol and/or drugs) as they relate to the family system. Students gain insight into the identification and solution of problems of the pathologic amily and the individual roles and behavior patterns that exist within it. AD X306 3 ext units credit

Advanced Practicum

This course demonstrates how to link clients with community resources. The student learns charting techniques, becomes aware of the needs of special populations and develops a further understanding of the counselor-client relationship, including confidentiality and legal aspects. The student learns about the multi-disciplinary treatment team, how to take histories and make psychosocial evaluations. The various alcoholism treatment agencies and program modalities-their staffing, funding, operational procedures-are studied.

AD X307

2 ext units credit

#### **Treatment of Eating** Disorders

An introduction to the treatment of eating disorders such as anorexia nervosa, bulimia, compulsive eating, and obesity. biological, psychoanalytic, behavioral, psychosocial, and other theoretical perspectives are explored. The history of the interrelationship of alcohol and food as substances sometimes abused is explored. The course will provide an overview of techniques necessary for counseling individuals with eating problems. AD X308

3 ext units credit

#### THE FACULTY

Obed Woods, M.F.C.C., licensed Private Practice, Instructor for CSUDH since 1984, teaches AD X303.

Mary Cook, M.A. Psychology, Clinical Supervisor for Diversion Substance Abuse program since 1976, Instructor for CSUDH since 1978.

Jeanne Hendricks, Ph.D., M.F.C.C., is a licensed Psychologist in Private Practice in Manhattan Beach specializing in addictions and co-dependency. She teaches AD X301.

Mary Ann Brimhall, M.P.A., has been a counselor in the areas of mental illness. addictive disorders and child abuse for 11 years, she has served as a consultant to various treatment facilities regarding the relationship between childhood sexual abuse to addictive disorders and multi-cultural issues which impact chemical and food abuse.

Robbin Grossman, M.A., M.F.C.C. intern, is former Program Director for the Rader Institute Eating Disorders Unit at South Bay Hospital. She is a specialist in the identification and treatment of eating disorders. She teaches AD X308.

Nancy Sanders, M.F.C.C., is the Academic Coordinator for the CSUDH Alcohol/Drug Counseling Certificate Program. She is an instructor in the program and teaches the practicum classes AD X305 and AD X307. Ms. Sanders has been teaching and working in the field of chemical dependency since 1978. Ms. Sanders is a licensed Marriage and Family Therapist with a private practice in the South Bay area.

#### **For More Information**

Call the Division of Extended Education at 310/516-3741 for a class schedule, an application or other information.

## Psychology

## Assessment and **Treatment of Child** Abuse

Seq No: 12-140-0914 .8 CEUs

This one-day workshop for professionals in mental health and related services is designed to meet the requirements of AB 141 for licensure renewal by providing an overview of the area of child abuse. Types of child abuse will be defined and identified with examples and methods of assessment. The short and long term effects of abuse will be presented along with indicators of high risk families.

Steps in reporting will be outlined including the legal issues involved, ways of assisting children through the process, and managing referrals and cases will also be covered.

The program will include hypnotherapy with child survivors, protective techniques, art and play therapy, and Gestalt Therapy with groups and families. Materials included in price of workshop.

Michele Linden, Ed.D., M.F.C.C. a licensed clinical psychologist, is a faculty member at CSUN in the Department of Ed. Psych. Dr. Linden is also in private practice in Sherman Oaks, and is a staff psychologist at Cedars-Sinai Hospital.

Ruth Lampert, M.A., M.F.C.C., is in private practice, and teaches at CSUN and Pepperdine University. Together, they are the co-directors of the Family Kaleidoscope Foundation.

> 1 mtg: Sat Jan 11 8:30am - 5:30pm CSUDH campus, SAC 1102 \$45 CSUDH Students \$60 Non-CSUDH Student

## Finished with this **Bulletin?**

Don't throw it away! Pass it along to a friend. Extended Education is a self-supporting organization, and we count on our friends to help us spread the word to those who may benefit from our classes.

## **Preventing Destructive Behavior** in Youth

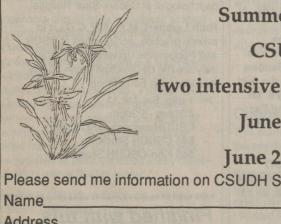
Seq No: 12-140-0516

1 unit prof credit

Myths about youth suicide, societal factors that affect youth at risk for suicide, and risk factors associated with destructive behavior will be discussed, along with other important issues such as warning signs, common indicators of depression, assessment of lethality, and effective steps for intervention. Mental health resources for youth and their families; school and family support strategies; legal and ethical considerations; and effective family communication skills will also be topics considered in this course, along with grief resolution subsequent to a suicide and school actions following a trauma. School psychologists, school nurses, mental health professionals, teachers, éducation majors and physicians will find this course of great interest.

Bonnie Burke Shannon, Ph.D., is a senior psychologist with the Los Angeles Unified School District Suicide Prevention Unit.

- > 8 mtgs: Tue Feb 18 Apr 7 4 - 6pm **Redondo Beach Community Resource Center, Rm 8** \$85
- See related course page 6



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Day phone.

## **Treatment of Eating** Disorders

Seg No: 12-223-X308

3 ext units credit

This course is an introduction to the treatment of anorexia nervosa, bulimia, compulsive eating, obesity and atypical eating disorders.

The focus of the course is on clinical categories, psychosocial assessment and the practical aspects of helping persons troubled by eating disorders through a multi- disciplinary approach.

Biological, psychoanalytic, behavioral, psychosocial and other theoretical perspectives are explored. Patterns of chronic dieting are also investigated, as well as the societal emphasis on thinness. The history of attitudes toward food and weight is explored, as is the interrelationship of alcohol and food as substances sometimes abused when used as painkillers, crutches and coping devices. The course will provide an overview of techniques necessary for counseling individuals with eating problems.

Robbin Grossman, M.A., M.F.C.C. Intern, is former Program Director for the Rader Institute Eating Disorders Unit at South Bay Hospital. She is a specialist in the identification and treatment of eating disorders.

> 16 mtgs: Mon Jan 27 - May 21 6:30 - 9:30pm CSUDH campus, SAC Rm TBA \$270

## Summer Session

**CSUDH 1992** 

two intensive sessions:

June 1- July 10

June 22 - July 31

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State	Zip
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Mail to Summer Session, Extended Education, SCC B141, 1000 East Victoria, Carson, CA 90747 or call (310) 516-3741.

## **AIDS Counseling** Workshop

Seg No: 12-140-0890

1 unit prof credit

This course will include as much experiential material as possible. The workshop will cover psycho-social issues and their impact on the HIV person. Topics to be discussed include: social isolation, alteration in quality of life, lowered self-esteem, intensity of emotion, issues of control, denial, impact of multiple losses, grieving, financial stressors, and studies on long-term survivors.

The workshop will conclude with an HIV panel with discussion to follow that will focus on countertransference issues and other pertinent feelings triggered by information and emotions by panel members. Final topics include burn-out and grieving. Working in this field is often demanding and painful, how do we do it and why, will be discussed.

Alima Sherman, M.F.C.C., Ph.D., Clinical/Program Director South Bay Free Clinic, is a consultant, lecturer, active in community service work, and is in private practice.

> 2 mtgs: Sat Mar 28, Apr 4 8:30am - 4:30pm CSUDH campus, SAC 1102 \$45

## **Certificate Program in** Orthotics

The Orthotics Department at Rancho Los Amigos Medical Center, in affiliation with California State University, Dominguez Hills, offers a one year certificate course in orthotics. This program, which is accredited by the American Board for Certification in Orthotics-Prosthetics, is designed to train students in the field of orthotics: the profession of designing, fabrication, and fitting orthopedic appliances for the physically handicapped. Students receive a mixture of practical laboratory instruction, classroom didactics, and exposure to patients in a wide variety of clinical situations. Students rotate through various services to acquaint them with the more prevalent pathologies and treatment philosophies.

The course is designed for applicants who have a bachelor's degree. Applicants must have some experience with hand tools and light duty power equipment. The program begins in July each year and applications must be in by December 31 of the preceding year. Enrollment is limited to six students.

For more information contact: D. Clark, Rancho Los Amigos Orthotics Dept., 7450 Leeds St., Downey, CA 90242, 310/940-7655.

# **Fitness & Recreation**

## Fitness For The 90's

This course provides individuals other than faculty, staff and students of California State University, Dominguez Hills. the opportunity to utilize selected athletic facilities during designated hours of the week. Any non-CSUDH student, faculty or staff member must enroll in this course in order to utilize the fieldhouse or gymnasium locker rooms, the weight room. the swimming pool, the tennis courts or track.

There are two categories for enrollment in the course:

#### **Full Membership**

Seq No: 09-133-0510-01 Noncredit

Entitles individuals to utilize all of the above facilities during the designated hours posted.

\$120

#### **Limited Membership**

Sea No: 09-133-0510-02 Noncredit

Entitles individuals to utilize the locker rooms, track and tennis courts (does not include swimming pool or weight room usage). \$40.

## **Canoeing: Topock** Gorge (Colorado **River**)

Seg No: 08-356--0552

Noncredit

Explore a 17-mile section of the Colorado river's Havasu Wildlife Refuge, including sandy beaches, hidden lagoons, the Devil's Elbow, sand dunes, and nocturnal burro "visits". Instruction provided in paddling strokes, canoe camping, and safety procedures. Participants furnish their own food, camping equipment and transportation.

Prerequisites: no prior canoeing experience is necessary, but participants must be in good physical condition and have basic swimming skills. Canoeing field trip starts near Needles, CA (approx 4 1/2 to 5-hr drive from the LA area).

Chuck Reynolds has taught canoeing, wilderness survival, rescue skills, backpacking, scuba and skindiving for the past 18 years.

> 2 days: Sat & Sun May 2-3 \$55 (Plus \$30 materials fee payable to the instructor) Advance registration is required.

## **Travel Survival** in the 90's

Seg no: 13-000-0522

Noncredit

Free yourself to travel the world safely and happily! By mastering the essential safety and survival principles taught in this course, you can dramtically lower your risk of falling victim. Find out:

- Which places and times to travel are safest and riskiest (not what most people think)
- Which airlines, airports, types of aircraft and seats on the plane are really safest
- How to protect yourself, your luggage, money & imporant documents from crime
- Medical & legal dangers and how to avoid them
- · How to select the safest accommodations available
- Do's and don'ts for renting cars or using public transportation
- Special precautions for traveling alone
- Anticipating potential terrorist incidents
- Surviving hijacking & hostage situations · Best baggage & security devices to
- carry · How to dress for maxium safety

Travel safety involves more skill than luck. A must course for any business or pleasure traveler.

Suzanne Hogsett has traveled safely and happily to over 110 countries and 49 states over the last 30 years. She owns an itinerary planning firm, teaches travel classes at over 20 California colleges. and is author of the Bargain Travel Resource Book.

1 mtg: Thursday, Mar 5 6:30 - 10pm **Redondo Beach Community** Resource Center, Rm 7 \$40

## Pack the Perfect Suitcase

#### ... in 10 minutes and in 10 easy steps

Seq No: 13-000-0542 Noncredit

Free yourself from the 'lug' in luggage forever. Arrive at your desitnation worry-free and looking great. Learn how to:

- · Pick what to pack and organize it so everything stays fresh-looking
- Pack or unpack in less than 10 minuets
- · Fit everything you need for most any trip into one small carry-on suitcase
- Select the best suitcases and travel organizers for you

Lots of innovative travel tips included too. A fun class. Free handout includes a comprehensive packing list

#### Suzanne Hogsett

> 1 mtg: Sun Mar 8

2 - 5pm Redondo Beach Community Resource Center, Rm 7 \$35

## A World of Travel

Travel Programs are escorted by faculty well acquainted with the cultural opportunities available in the countries visited. Quality accommodations and transport coupled with comfortably paced itineraries enable you to combine a vacation with learning.



For complete itineraries and prices write or call Extended Education, SCC B141, 1000 East Victoria, Carson, CA 90747 (310) 516-3741.

# Registration & General Information

## How and When to Register

Enrollment is open now for all of the courses listed in this *Bulletin*. Because enrollments are taken in order received, we recommend that you register early.

#### There are Four Convenient Ways to Register for Courses:

**BY MAIL:** Complete the original or photocopy of the registration form on the inside back cover. Please provide all of the information requested on the form to ensure quick processing of your registration. Please print clearly. Mail the form with a check or money order, payable to CSUDH Extension, or a credit card authorization to CSUDH Extension, 1000 E. Victoria St., Carson, CA 90747.

**BY PHONE:** You may register by phone with your Visa or MasterCard by calling 310/516-3741, Monday through Friday 8:00 a.m. to 6:30 p.m.

**BY FAX:** You may register by Fax with your Visa or MasterCard by completing the registration form and FAXing it to 310/516-3971.

**IN PERSON:** Come to the Extended Education office to register for a class in person. The office is located in the Small College area on the CSUDH campus, B-141 (next to the Cashiers' Office). You may pay by check or money order, or use your Visa or MasterCard. Cash payments will be accepted for the exact amount only.

#### Confirmation/Receipts

You are considered officially enrolled when your registration fees are paid in full and your registration form has been received. You should receive a confirmation postcard within two weeks after we have received your registration and fees. This postcard is your receipt for fees paid and your admission to class. Please read the card carefully because any changes in the course meeting time or place will be indicated on the postcard. Changes which occur after the cards are mailed will be posted on the door of the scheduled classroom.

If you do not receive a confirmation card, REPORT TO THE FIRST CLASS MEETING. The instructor will have a roster and, if your registration is complete, your name will be on the roster. If it is not on the roster, contact the Extension office at your earliest convenience.

## Fees

The fees for each course are listed in this *Bulletin.* The fees are the same for residents and nonresidents. Payment may be made by check, money order or VISA/MasterCard draft, payable to CSUDH in the exact amount required. Registration will not be considered complete until all payments have cleared the bank.

#### **Tax Deduction**

An income tax deduction may be allowed for educational expenses undertaken to maintain or improve professional skills. For specific information, please contact your local Internal Revenue Service Center.

## **Refund of Fees**

Refunds are not automatic; you must file appropriate forms in the Extension Office in order to receive a refund. Refunds take a minimum of six to eight weeks for processing.

Students must officially drop their courses. For credit courses students must file the appropriate "drop" and "request for refund" forms in the Office of Extended Education. The effective date of the refund is the day the forms are received by the Office of Extended Education. To receive a refund of fees for a noncredit class, or a class offering Continuing Education or Professional Units, you must notify the Division of Extended Education between the hours of 8:00 a.m. and 6:30 p.m. at least two working days before the course begins. You will be asked to send a written request for a refund of fees to our office.

If you have paid in advance for a series of workshops and need to withdraw before the first class meeting, follow the refund instructions above. If you need to withdraw on or after the day of the first class meeting, notify the Extension office immediately. You will be refunded the balance of the series fee for the classes minus the fee(s) for the class(es) attended. For example, if you register for a series of three workshops that cost \$35 each and pay a special rate of \$90, and request a refund after the first class meeting, you will receive a refund of \$55.

Refunds are granted in accordance with the State refund schedule.

- If an Extension course is cancelled, the entire course fee will be refunded.
- If you withdraw prior to the first class meeting, 100 percent of the course fee will be refunded (less a \$5 processing fee for credit courses).
- If you withdraw after the first class and before the first 25 percent of the course has elapsed, 65 percent of the total fee will be refunded.
- After 25 percent of the course time has elapsed, no refund will be made.
- Courses of four meetings duration or less, no refund.

Do not put a stop payment on a check to withdraw from a course. This results in a financial obligation to the University for the course fee, plus an additional \$10 charge.

### **Registration and General Information**

## **Schedule Changes**

Although care is taken to ensure the accuracy of all information in this *Bulletin*, there may be unintended errors and changes or deletions without notification. In situations when our office has sufficient advance notice, we will make every attempt to notify pre-enrolled students about changes in class dates, time, or location.

## Course Numbering System

The Division of Extended Education at CSUDH offers a variety of credit and noncredit courses.

#### **Extension Credit**

Academic credit is awarded for successful completion of formally recognized institutional X100 - X599 courses. A maximum of 24 units of extension credit may be applied toward a baccalaureate degree and up to 6 units toward a master's degree, subject to departmental approval. **Course numbering is X100-X499 for undergraduate and X500-X599 for graduate courses.** 

#### **Special Sessions**

Resident academic credit is given for Special Sessions classes through Extended Education. Registration is open to both matriculated students and to the community. For course numbering system, see the university catalog.

#### **Professional Credit**

A few courses in the Bulletin are offered for Professional Credit. Professional Credit is designed for professionals who benefit from credit for salary or step advancement. The awarding of professional credit requires completion of out-of-class assignments. One Professional Credit equals 15 hours of participation in lecture. Professional credit is not degree-applicable. **Course numbering is 800-899 for educational professional credit. Course numbering is 600-699 for business professional credit.** 

#### Noncredit

Many of the short courses, workshops and seminars in this bulletin are noncredit. These are designed to respond to the various educational interests and needs of those living and working in the University's service area. **Course numbering is 0500-0599.** 

## Continuing Education Units (CEUs)

Some extension workshops and courses award Continuing Education Units (CEUs). The CEU is a nationally recognized unit of measurement for programs applying toward relicensure, promotion or career advancement. One CEU equals ten hours of participation in lecture. CEUs are not degree-applicable. A cumulative permanent transcript of all CEU study undertaken is provided to Extension students upon written request. **Course numbering is 900-999.** 

## **Grades and Records**

#### Extension Grading Procedures

Unless a course is offered for a grade of credit/no credit only, all extension degree-credit and professional credit courses are offered for letter grades. However, an undergraduate student in an extension class offered for a letter grade may choose to be graded on a credit/no credit basis by informing the instructor in writing at the beginning of the class. For regular campus classes, follow University procedures.

#### **Grade Reports**

Grade Reports will be sent approximately three weeks after the term ends. Official transcripts with current grades will not be available for at least five weeks after the end of the term.

#### Transcripts

A student may obtain an official transcript of his/her record by completing a Request for Transcript form, available from the Records and Registration Office (Small College Complex, J103). A fee of \$4 is charged for each transcript. Additional copies of transcripts prepared at the same time (up to 10) are \$2 each.

## **Class Cancellation**

Occasionally an Extension class must be cancelled because of insufficient pre-enrollments. If a decision to cancel is made, we will make every effort to notify by telephone all persons who have pre-enrolled and their fees will be refunded by check from the University. When you pre-enroll, therefore, please give us a daytime telephone number so that you will not be inconvenienced if the class must be cancelled.

## **Change of Address**

If you are receiving several copies of the Extension *Bulletin*, or have recently moved, please cut the mailing label from the back cover of this catalog and print corrections clearly. If you are receiving the *Bulletin* at different addresses, please indicate which address you would prefer. Send the complete mailing label with corrections to: Extended Education, CSU Dominguez Hills, Carson, CA 90747.

## Nondiscrimination Policy

The Division of Extended Education is an equal opportunity/affirmative action institution and does not discriminate on the basis of race, color, religion, national origin, sex, sexual preference, age, disability, or veteran status. This policy is applicable to employment and student admissions, and to all educational, programs and activities.

## **Privacy Information**

The University complies with Federal and State Laws concerning privacy rights of students. These rights are summarized in the University catalog. Questions about privacy rights may be directed to the Dean of Extended Education at (310) 516-3737 or the Vice President for Student Affairs at (310) 516-3784.

## Standards

Degree credit courses in Extension adhere to the academic standards of the University. All activities usually associated with regular University course work are integral parts of the degree credit instruction program.

It is our aim, through course review, planning and the selection of quality, experienced Extension faculty, to provide you with meaningful learning experiences. We realize, however, that on rare occasions your expectations and the course do not match. Should this occur, let us know. It is through your feedback that we are able to make changes and adjustments for future courses.

#### **Registration and General Information**

## Resources for Students

#### **Library Services**

Student identification cards — available at the Extension Office — will entitle you to full use of the CSUDH Library.

#### **Food Court**

During the regular session, Monday through Thursday, Cafeteria hours are 7:00 a.m. to 8:00 p.m. On Friday, the Cafeteria is open from 7:00 a.m. to 4:00 p.m. The Pub is open Monday through Friday from 10:am to 11:00pm. Carl's Jr. operates Monday through Thursday from 9:00am to 9:00pm. On Fridays, Carl's Jr closes at 6:00pm.

On Saturdays, the Food Court and Pub are closed. Carl's Jr. is open from 9:00am to 3:00pm.

There is no food service on Sundays.

Vending machines are available on the first floors of the Social and Behavioral Sciences building and the Educational Resources Center. They are available Saturdays, 7:30 a.m. - 2 p.m. For further information, please call (310) 516-3814.

#### Parking

Redondo Beach Community Resource Center: Ample free parking.

**CSUDH Campus:** Parking permits are required for all on-campus classes. They are available from the machines at the entrance to each parking lot and cost \$1.50 per day or \$54 per semester. No charge for parking on Sundays. (Bring dollars or quarters for the machines.)

#### Textbooks

Unless otherwise noted, textbooks may be purchased for most classes at the University Bookstore. Registration fees do not include textbooks unless otherwise noted.

## **Open University**

Extension students may enroll in regular CSUDH courses through a program called Open University. To enroll in one of these courses you need the consent of the instructor and you must have completed any prerequisites for the course.

You will earn resident extension credit that may be used toward a degree at our campus or most other colleges or universities. Course fees are \$95 per semester unit (\$285 for a three unit class).

Spring semester classes begin January 25. To register for Open University classes, follow the instructions below.

1. Pick up an Open University registration form from the Division of Extended Education (located on the CSU Dominguez Hills campus, Building 2, room B141 in the Small College area).

2. Complete the student information on the registration form, including the course information.

3. If you have been assigned a CSUDH student identification number, please be sure to indicate it on the form.

4. Take the Open University registration form to the first session of each course and ask the instructor to sign the form, permitting you to enroll. All enrollments through Open University are on a space-available basis. Remember, all prerequisites for a course must be completed before you will be permitted to enroll.

5. Bring the signed and completed registration form to the Extension office and pay the required fees. Payment may be made by check, money order or Visa/MasterCard draft, payable to CSUDH in the exact amount required. Registration will not be considered complete until all payments have cleared the bank. You must complete registration by February 15.

For a complete Open University schedule of classes, please call (310) 516-3741.

# Extended Education Staff

Dean, Extended Education Margaret Gordon, Ph.D. 310-516-3737

Associate Dean Gary R. Levine 310-516-3737

Secretary to the Dean Teresa J. Stevens 310-516-3737

Director, American Language and Culture Program *Debra Jonas, Ph.D.* 310-516\_3830

Director, The Center for Training and Development Scott MacKay 310-516-3741

Director, Distance Learning Warren Ashley , Ph.D. 310-516-3747

Director, Extension Programs Frances H. Bavaro 310-516-3741

Director, Marketing and Promotion Karen P. Blank 310-516-3737

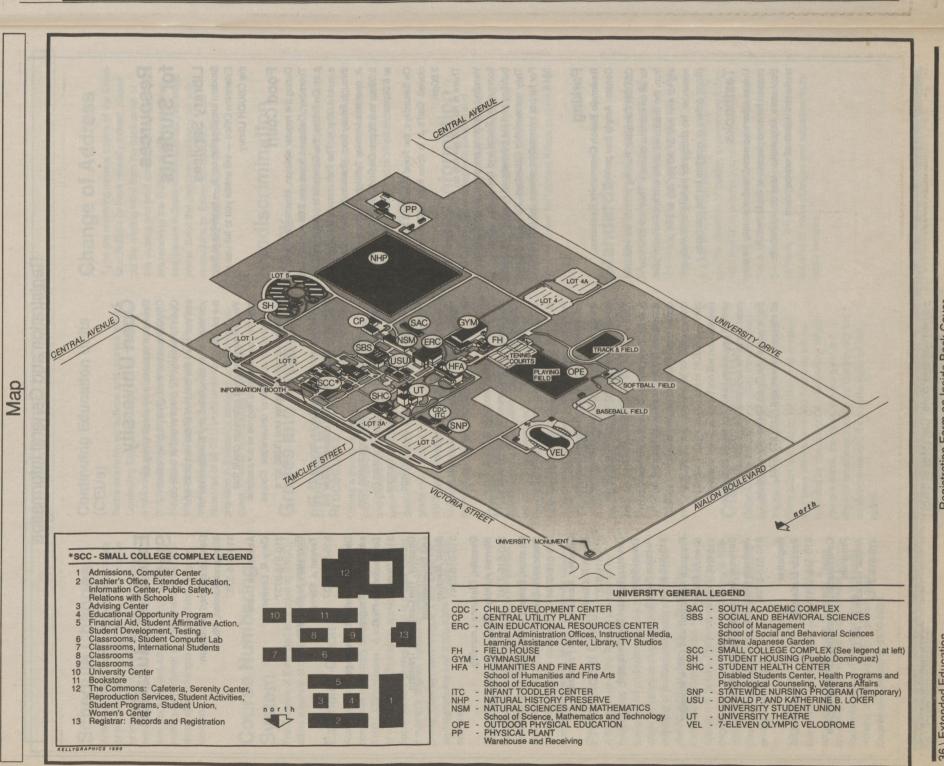
Director, Special Sessions and Travel Study *Pattrice Sewell* 310-516-3746

Program Assistant and Office Manager Brenda Blow 310-516-3741

Summer Sessions Program Assistant Jeanette Gimenez 310-516-3746

Registrar Jackie McKenzie 310-516-3741

Coordinator, Humanities External Degree Program Arthur Harshman, Ph.D. 310-516-3743



Registration Form on Inside Back Cover Special Sessions Registration Form on Page

38

## Мар

## Redondo Beach Community Resource Center

formerly Patterson School

#### 320 Knob Hill (at Pacific Coast Highway)

#### FROM SAN DIEGO FREEWAY (405)

Exit at Crenshaw Blvd., head south on Crenshaw to Torrance Blvd. (about 2 miles) and turn right. Head West to Pacific Coast Highway (about 3 miles) and turn left. Turn right on to Knob Hill Ave. Center is on left.

#### FROM HARBOR FREEWAY (110)

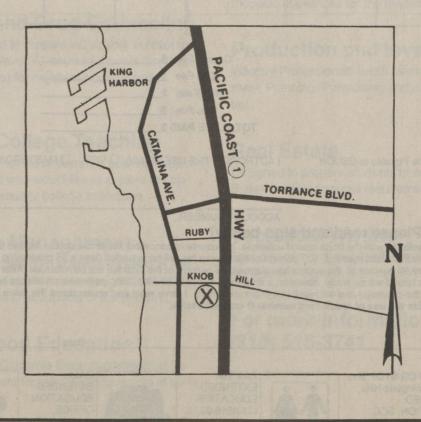
Exit at Torrance Blvd., head west to Pacific Coast Highway (about 7 miles) and turn left. Head south to Knob Hill Ave., turn right, Center is on left.

#### **FROM PALOS VERDES**

Travel west on Pacific Coast Highway past Riviera Village to Knob Hill Ave. (about 4 miles from Crenshaw Blvd.), turn left. The Center is on the left.

#### **FROM EL SEGUNDO**

Head south on Sepulveda Blvd., which becomes Pacific Coast Highway, to Knob Hill (about 7 miles from El Segundo) and turn right. Center is on left.



Extended Education / 37

## **Special Sessions Registration Form**

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38 \ Extended Education

**Registration Form on Inside Back Cover** 

# Certificate Programs

## **Professional Certificate Programs**

Students in Extended Education tend to be goal-oriented, success-bound individuals who take pride in their intelligence and push themseves to accomplish more.

It is for these individuals that Extended Education has designed a variety of multiple-course programs which, if successfully completed, culminate in the awarding of a certificate to document their accomplishment.

While the courses are rewarding when taken separately, completion of a whole series provides a thorough understanding of a particular field plus practical skills which aid in career advancement or transition.

Each series of courses:

- Features instructors selected from the ranks of experienced, well-educated professionals who have made significant contributions in their area of expertise
- Contains considerable practical application as well as broadening conceptual work

## **Alcoholism and Drug Counseling**

Nine courses designed to prepare individuals to enter the field at a professional level. All courses provide Continuing Education Units (CEUs) for registered nurses and teachers.

## **Community College Teaching**

An internship program for those currently seeking subject area master's degrees who would like to explore the option of a career in community college instruction.

## **Construction Management**

Construction professionals gain practical knowledge and expertise through a series of courses designed to update or acquaint participants in all aspects of the industry.

## **Early Childhood Education**

Designed to meet the California State Department of Social Services requirement for teachers or directors of early childhood programs.

## **Effective Supervision**

Specially designed for men and women in first-line supervisory positions in production and service industries who wish to improve their supervisory skils.

## **Small Business Workshops**

Seven course modules designed for individuals who are considering starting their own businesses as well as those already in business who wish to be more successful.

## **Manufacturing Supervision**

Designed for employees in the manufacturing and engineering industry who are moving into their first supervisory position.

## Orthotics

Designed to train students in the field of orthotics: the profession of designing, fabrication and fitting of orthopedic appliances for the physically handicapped.

## **Production and Inventory Control**

Industry Professionals teach classes in Materials Management, Planning, Purchasing and Just-in-Time Quality Control.

## **Real Estate**

Designed to prepare students to work in the field with all State-mandated course requirements met.

## **Technical Writing**

Four courses to help establish proficiency within the growing field serving high-tech industry.

# For more information: (310) 516-3741.

# Index

#### ABCD

AIDS Counseling Workshop	. 30
Alcohol&Drug Counseling	. 28
American Language & Culture Pro	gram . 03
Art of Making Gift Baskets	. 18
Assessment&Treatment of Child Abuse	. 29
Basic Payroll Training	. 20
Beginning Calligraphy	. 03
Beginning Guitar Workshop	. 05
Bobrow Test Preparation	. 26
Business Communications	. 14
Canoeing the Topock Gorge	. 31
Chamber Music Workshop	. 05
Children's Lit Across Curriculum	. 25
Community College Certificate	. 24
Computerized Bookeeping with Qu software	
Computer Tools for Human Resou Management	
Conference on Education Asian Pacific Children	. 23
Construction Management	. 08
Contempoary Guitar Workshop	. 05
Conversational Spanish for Health Professionals	Care 04

Designing Effective Ads 1	5
Drawing on Right Side Brain I & II 03	3
EFGH	
Early Childhood Program 25	5
Easy Money Strategies 15	5
Effective Supervision Program 12	2
Foreclosures in California 14	1
Gift Baskets Presents for Profit 18	3
Hazardous Waste Site Operations 21	12
Help! Help! Computers 2	1
Help! Help! Records & Numbers . 16	5
How to Reduce Test Anxiety 27	7
How to Set Up & Market Seminar 14	1
Importing & Exporting 18	3
Increasing Profits Through PR 14	4
Intensive Comm. Spanish Beg 04	4
Intensive Comm. Spanish Intr 04	4
Introduction to DOS	1
Introduction to Lotus 1-2-3 2	1
Introduction to WordPerfect 5.1 . 27	1
Magic Up Close 06	5
Market Your Small Business 16	5

Medical Terminology	20
Methods for Parent Education	25
Music Workshop for Recorder	05

#### NOPQRS

Organic Resumes	07
Organize Your Office	15
Pack the Perfect Suitcase	32
Photography- Available Light	06
Preventing Destructive Behavior	30
Production&Inventory Program .	09
Real Estate Certificate Program .	13
Special Education Conference .	23
Starting a Medical Billing Service	19
Starting a Mail Order Business . <b>TUVWXYZ</b>	16
Tax Class for Landlords	11
Technical Writing Program	19
Training - World Class Perf	16
Travel Survival in the '90's	31
Treatment of Eating Disorders	30
Workers Compensation	20
Writer's Workshop	06
Writing From Within	06
Writing Travel Articles That Sell	07

#### CALIFORNIA STATE UNIVERSITY, DOMINGUEZ HILLS UNIVERSITY EXTENSION REGISTRATION FORM

Social Security No	)		Birthdate			
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MAIL TO: CSU Dominguez Hills, Extended Education, SCC B141, 1000 East Victoria Street, Carson, CA 90747. FAX TO:Office of Extended Education, (310) 516-3971.

FOR MORE INFORMATION CALL THE OFFICE OF EXTENDED EDUCATION, (310) 516-3741.

## **Extended Education**

American Language & Culture Program

Center for Training & Development Certificate Programs Distance Learning Extension Programs Open University Special Sessions Summer & Winter Session



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