



Student Affairs

# Impact Report

**CSUDH**

2023-24 Academic Year



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# Our Commitment

Dear Friends,

It is my pleasure to present the division of **Student Affairs Impact Report**, highlighting our collective efforts in service to students during the 2023-24 academic year. This report reflects our continued commitment to accountability, transparency, and creating agency for students at CSUDH and beyond.

More than a summary of programs and statistics, this report offers insight into how Student Affairs advances the university's strategic goals—expanding equitable access, creating transformative experiences, and fostering belonging. Our work aligns with CSUDH's mission to uplift students through holistic, inclusive education.

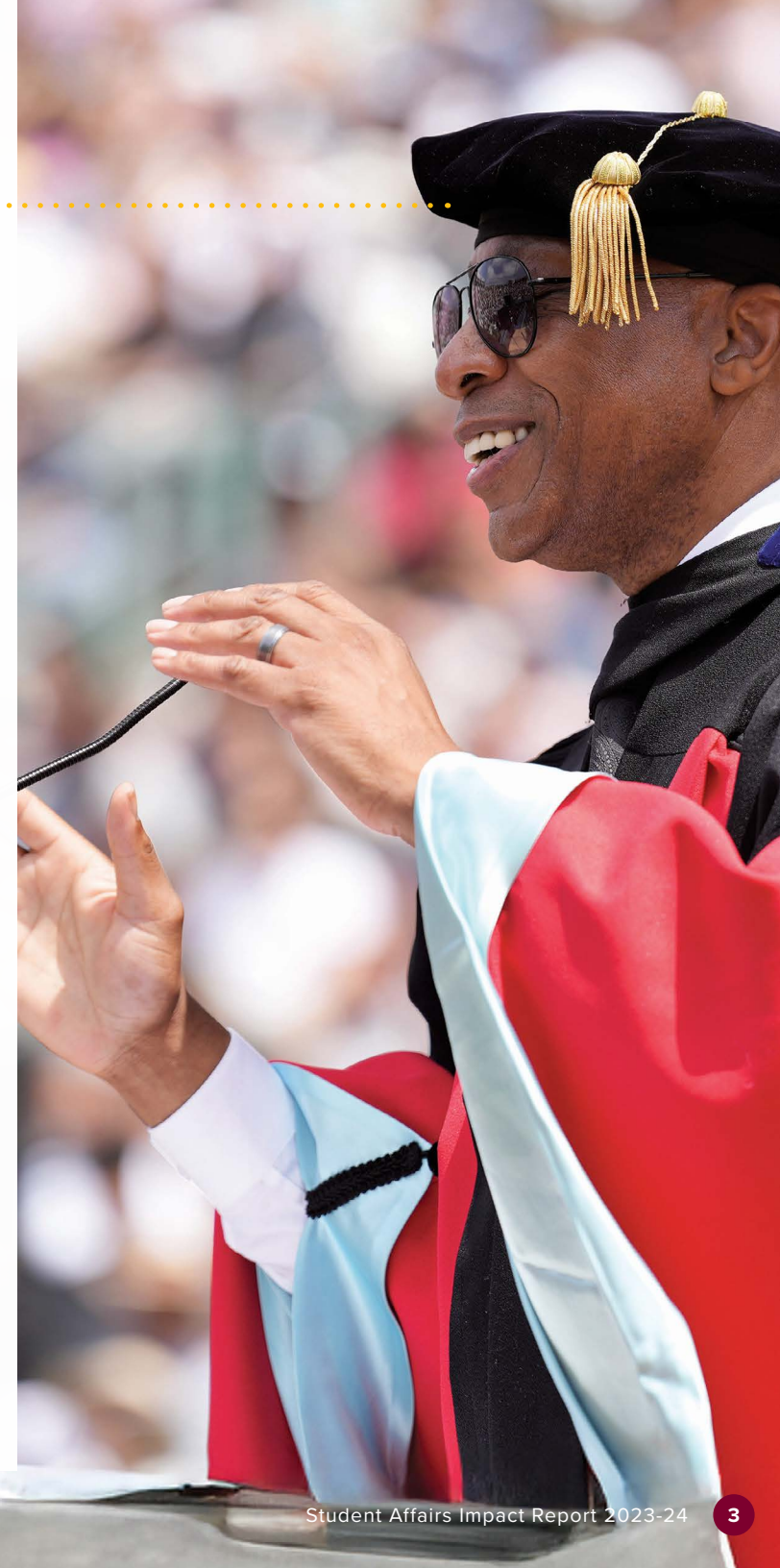
Each initiative demonstrates the dedication of our Student Affairs team and underscores the collaborative spirit that defines our campus, ensuring a supportive environment where students thrive.

As we strengthen our culture of assessment, this report deepens our understanding of how programs contribute to student learning and development. By evaluating how our efforts advance equity and improve outcomes, we identify strengths and areas for growth to ensure our work is impactful and transformative.

I am grateful for the passion each of you brings to this mission. Your partnership allows us to build meaningful connections and shape bright futures for our students. I hope this report inspires you to continue this important work.

With gratitude,

**Dr. William Franklin**  
*Vice President for Student Affairs*





# Belonging, Support & Agency

At CSUDH, the division of Student Affairs is at the heart of creating an inclusive and empowering environment that helps to set students up for success, now and into the future. Through the extensive work of our six clusters—Athletics, Educational Partnerships, Enrollment Management, Health and Well-Being, Dean of Students, and Belonging & Engagement—the division advances a holistic approach to student success, rooted in belonging, support, agency, community building, and equitable access.







### A Sense of Belonging

From cultural centers to identity-affirming programs, Student Affairs cultivates a deep sense of belonging. Spaces like the Asian & Pacific Cultural Center, La Casita, the Black Resource Center, and the Queer Culture & Resource Center serve as anchors of connection, offering students opportunities to celebrate their identities, build lasting relationships, and engage in cultural exchange. Across the university, collaborative events bring together diverse members of the campus community, reinforcing our shared identity as Toros and fostering pride in the collective experience.

### Holistic Support

Student Affairs understands that student success requires addressing the whole person. The steadfast work done by Toro CARE, Student Health Services, Student Psychological Services, and the Immigrant Justice Center prioritize essential needs, mental health, well-being, and critical services. Whether through healthcare, food assistance, counseling services, or justice and community-building initiatives, essential work is being done to ensure that students have the resources they need to thrive academically and personally. The integration of tailored services and outreach enables our students to overcome challenges while encouraging resilience and self-efficacy.





## Belonging, Support & Agency

### Agency

Encouraging our students to excel is at the heart of Student Affairs' mission, with leadership opportunities, mentorship programs, and academic support designed to enable our students to realize their full potential. Leadership Engagement and Development, the Educational Opportunity Program, Associated Students, Inc., and the Women+s Resource Center provide platforms and vital initiatives for students to develop their voices and hone their skills. Through transformative programs, students are equipped with the tools to lead with confidence, advocate for themselves and others, and take charge of their futures.



### Community Building

Student Affairs facilitates connection and collaboration, bringing together students, families, and community members to create a dynamic and inclusive campus culture. Loker Student Union and Student Housing are both major hubs for facilitating and nurturing these connections. In addition, Parent & Family Programs, the Veterans Resource Center, as well as our robust Athletics programs each demonstrate our commitment to fostering a sense of belonging that extends beyond the individual to include families and broader networks of support, including those who are underrepresented in our external communities through programs such as GEARUP as well as Student Support Services, Upward Bound, Upward Bound-Math and Science, and Educational Talent Search.





### Equitable Access

At CSUDH, equity is not just a value—it's a practice. By removing barriers to education and streamlining processes, Admissions and Recruitment, Financial Aid and Scholarships, and the Registrar's Office ensure that every student can succeed. Scholarships, emergency grants, and dedicated services for transfer students and underserved communities create pathways to achievement, while innovative programs and technologies enhance accessibility and efficiency. Meanwhile, Project Rebound and The Center for Advocacy, Prevention, & Empowerment (CAPE), and Toro Guardian Scholars each provide vital Opportunities for individuals who have faced hardship.



### Tying it all together

Through our multifaceted programs and initiatives, the division of Student Affairs brings the university experience to life for students at CSUDH. By fostering belonging, holistic support, agency, community building, and equitable access, Student Affairs helps Toros navigate their academic journeys with confidence and connection. And this culture of care and inclusion empowers them to leave a lasting impact on the campus, on their communities, and far beyond.





# ATHLETICS





## ATHLETICS

The Toros are proud members of the National Collegiate Athletic Association (NCAA), competing at the Division II level. CSUDH teams bring excitement and tradition to the campus across 10 sports that provide student-athletes with world-class academic opportunities.

*“The approach our players have—their professionalism and hard work—is really paying off.”*

— **Eddie Soto**, Men's Soccer Coach



216  
STUDENTS SERVED



41 **Student-Athletes** selected for  
CCAA Winter/Spring **Honor Roll**



### Men's Basketball

Jeremy Dent-Smith  
scored  
**41** points

...  
in an  
overtime victory  
vs. Cal Poly Pomona



### Women's Softball made the NCAA West Super Regionals

**48 home runs in a single season**  
— new CSUDH record —

Mariah Ramirez hit  
**21 home runs in a single season**  
— new CSUDH record —

Kaylee Hull collected  
**131 career RBIs**  
— new CSUDH record —



### Women's Basketball

Nala Williams  
scored **42** in a win vs.  
Cal State East Bay

...  
— new CSUDH record —  
for most points in a  
single game

#### DID YOU KNOW?

Men's Soccer earned their 11th CCAA championship.





## EDUCATIONAL PARTNERSHIPS



## EDUCATIONAL PARTNERSHIPS

Educational Partnerships improves college access and success for students from historically marginalized and underrepresented communities in the South Bay and South Los Angeles areas.

*“My experience with this program has been amazing. I have been able to learn more about college life and even visit many colleges.”*

— TRIO participant





# 1,932

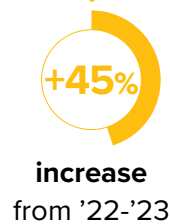
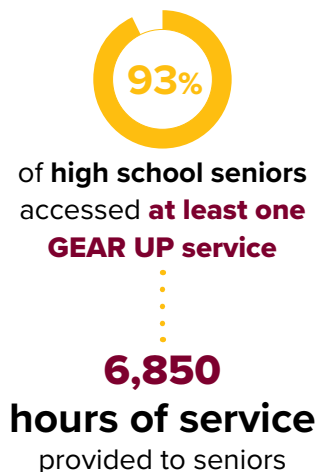
## STUDENTS SERVED

Helping underrepresented youth in Hawthorne succeed in higher education by providing opportunities, support, guidance, and resources that enable them to gain the skills and knowledge necessary to apply for and succeed in a post-secondary education.



*"I had no plans for college, but GEARUP started to educate me about college in middle school, which got me interested."*

— GEARUP Hawthorne participant  
and high school senior



531 high school seniors accessed  
**counseling and advising** services  
65% increase from '22-23

428  
8th-graders participated  
in at least one **counseling**  
and **advising** service

142%  
increase



of 8th grade students  
accessed **at least one**  
**GEAR UP service**

### DID YOU KNOW?

86% of senior survey responders said they plan to attend college directly after high school.

## Staff Accomplishments

- The U.S. Department of Education approved the hire of a third **Program Coordinator** for the middle school grant, providing us with a **dedicated, full-time staff member at each of our three partner schools.**
- **Three College Mentors** graduated with their undergraduate degrees from CSUDH and have been **promoted to Student Success Coaches.**
- One **Program Coordinator** was **admitted to the School Counseling program** at the CSUDH Graduate School of Education.



# Educational Talent Search (ETS)

## 1,000 PROSPECTIVE STUDENTS SERVED

One of eight Federal TRIO Programs designed to identify and provide services to individuals from underserved backgrounds who have the potential to succeed in higher education.



**DID YOU KNOW?**

College readiness & financial aid literacy parent workshop participation increased by 25%.

**89%**  
of **ETS**  
participants  
**participated**  
in at least one  
event

**79%**  
of class of '24  
**admitted to**  
**a four-year**  
**college**

**+15%**  
**increase**  
in **ETS**  
**participants**  
Engaged with 1,000 participants  
from five local high schools  
in two districts

**Expanded**  
← **high school-age summer programming** →  
at two target high schools

## Staff Accomplishments

- **Participated** in key professional development opportunities, including **Federal Priority Trainings** and **CSU/UC/FAFSA/CSAC workshops**, to stay informed on policies and best practices in student financial aid and college access.
- **Presented** at **SGR Sorority Inc.'s Youth Summit** and the **IUSD College and Career Fair**, engaging directly with students and families to promote college readiness.
- **Attended** the **Council for Opportunity in Education conference**, further enhancing their skills to support first-generation and low-income students.

*"I've had a wonderful, exciting, and fun experience with ETS. It has impacted me as a person by really bringing me out of my comfort zone and changing my perspective on what it takes to get into college."*

– Educational Talent Search participant





# 248

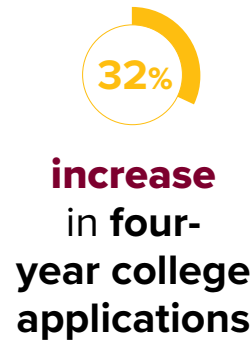
## STUDENTS SERVED

Part of the federally-funded TRIO program, Upward Bound offers a wide network of support services that help ensure academic and personal success for 185 first generation, low-income students at CSUDH.

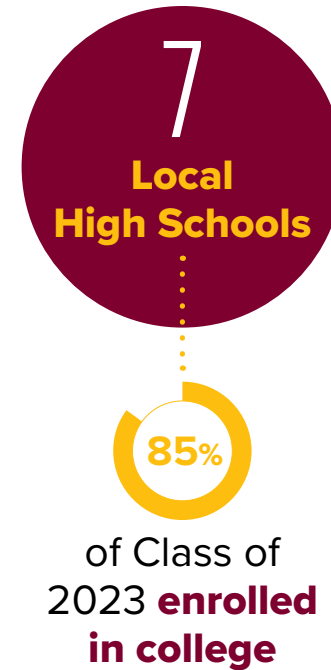


*"I loved everything about it. I got to take college classes to help me with credits in college, and experience what dorm life would be like if I lived on campus, built new friendships, and it also gave me an opportunity to tour different varieties of colleges."*

— Upward Bound participant



Intentional  
**academic advising**  
during the junior year  
better prepared students



The robust recruitment  
process was facilitated by the  
enhancement of our relationships  
with partner schools.



## Staff Accomplishments

- **Collaborated** with other TRIO and GEARUP programs to successfully plan and execute the third **Toro Summer Academy at CSUDH**.
- Two **staff members completed their Master's degrees** and two more began their Master's degree programs.





# Upward Bound Math - Science (UBMS)

# 60

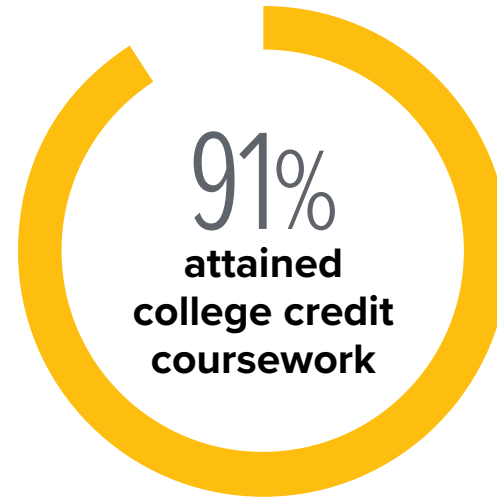
## STUDENTS SERVED

Upward Bound Math-Science serves high school students from low-income families as well as families in which neither parent holds a bachelor's degree, helping to increase the rates at which participants enroll in and graduate from institutions of post-secondary education in Science, Technology, Engineering, and Mathematics (STEM) disciplines.



Partnered with El Camino College to offer **dual enrollment coursework in GEOLOGY** to 20 UBMS participants

All successfully earned college credit.



through the  
**UBMS 2024  
Summer Program**



UBMS high school seniors **graduated with college credits** and were accepted to an institution of higher education by fall '24

### DID YOU KNOW?

**84% of participants showed improved achievement.**

*“Upward Bound Math-Science has made it possible for me to attend a four-year university. Without the support of my peers, teachers, and mentors, I wouldn't have been able to do it on my own. I am extremely grateful for the opportunities that this program has opened up for me.”*

– Upward Bound Math-Science participant

## Staff Accomplishments

- **Amel Khan**, Director of CSUDH Upward Bound Math-Science program, served on the executive council for **Western Association of Educational Opportunity Personnel (WESTOP)**. Their mission is to create and develop educational professionals who are able to advocate and provide educational opportunities for those who are underserved.



# Veterans Resource Center (VRC)

462  
STUDENTS SERVED

The Veterans Resource Center assists military veterans, service members, and their dependents in successfully navigating their college experience, providing academic advising, workshops, and holistic personal and professional development opportunities to help students' transition to CSUDH.



289  
advising  
sessions



\$623,000  
in tuition and fees  
were awarded in  
**Veterans Educational  
Benefits**



100%+  
**increase in  
attendance  
for veterans  
orientation**  
(from 22 to 45 attendees)



*“The Veterans Resource Center has been incredibly supportive in my transition from community college. The staff went above and beyond to ensure that all my classes and benefits were properly arranged before the semester even began.”*

– CSUDH student and veteran

## Staff Accomplishments

- Tyffanye Le was recognized with an **Outstanding Service to the Division Award**.





# ENROLLMENT MANAGEMENT





## ENROLLMENT MANAGEMENT

Dedicated to recruiting, admitting, enrolling, and graduating Toros, Enrollment Management carries the responsibility for developing and executing a comprehensive enrollment management plan that fosters an integrative recruitment and admission effort consistent with the university's strategic goals and direction.

*"Thank you for helping my son enter CSUDH. I support him a lot but I only have a fourth grade education and I didn't know how to help him."*

— Parent of a student





30,000  
STUDENTS AND  
PROSPECTIVE  
STUDENTS SERVED

The Office of Admissions and Recruitment serves as the first point of contact for prospective students and their families. Staff members are dedicated to helping prospective and admitted students every step of the way; from applicant to admitted Toro.



*"Toro Day was very cool. I took care of everything and I'm ready for orientation. Horns up!"*

– New CSUDH student

## Admissions & Recruitment



25%  
**Increase**  
in  
new student  
orientation  
registrants



↑↑↑  
**Exceeded**  
Spring '24  
enrollment target by  
9.5%  
Met the Chancellor's goal.

10%  
**Increase**  
in  
fall '24 applications,  
admits, I2ED, TRSO registrants,  
and pre-census enrollment



### Staff Accomplishments

- **Met all established deadlines** set by the Chancellor's Office to **process student applicant decisions**.
- Helped **increase the number of participants** at Toro Admit Day by 40%.



# 12,633

STUDENTS SERVED

Financial Aid is committed to providing quality service, guidance, and resources to students at CSUDH who are in the pursuit of their educational goals, as well as to support the campus mission for educational access.



### DID YOU KNOW?

Increased total financial aid disbursements of grants and scholarships by \$5 million.

## Financial Aid & Scholarships



**\$200,000**  
in  
**scholarships**  
to 138 graduating  
seniors  
in support of the  
Graduation Initiative  
2025



Disbursed  
**\$171+**  
million



**\$182,000**  
in  
**emergency grants**  
to 187 students  
who were facing  
basic needs  
challenges



Presented **45**  
**Financial Aid**  
**workshops**

### Staff Accomplishments

- **Craig Kusunoki**, Financial Aid Specialist, received the 2024 Division of Student Affairs **Spotlight Award**.
- **Juan Carlos Mejia**, Financial Aid Systems Specialist, received the 2024 Division of Student Affairs **Vice President's Impact Award**.

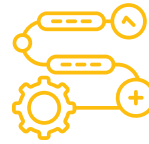




# 15,000

STUDENTS SERVED

The Registrar's Office ensures the integrity, security, and confidentiality of educational records, interpreting and implementing academic policies while providing efficient services to support the academic needs of students, alumni, faculty, and staff.



**Streamlined  
processes**

for  
graduating students,  
withdrawal petitions, and  
data change requests




**Processed**

# 4,248

**graduation applications**



**+9%**  
increase

 **10,345** transfer files  
completed

## Staff Accomplishments

- **Trained and hired new staff** in the **TORO Welcome and Visitors Center** (one-stop).
- Professional development training for **two staff members** who attended **College Source TES** certification training.





## HEALTH & WELL-BEING





## HEALTH & WELL-BEING

Health & Well-Being takes a holistic approach to care and offers a variety of resources to the CSUDH community to help students thrive while they pursue their academic success.

*“The support I received from the Toro CARE team has been life changing.”*

— Student



55

## STUDENTS, FACULTY & STAFF SERVED

CAPE works to reduce potential barriers to academic, professional, and personal success caused by interpersonal harm, empowering informed decision-making, enhancing safety, and fostering positive coping skills to improve overall wellbeing and campus connections through education and advocacy.



### DID YOU KNOW?

CAPE secured \$400,000 in grants over three years from the Office on Violence Against Women.

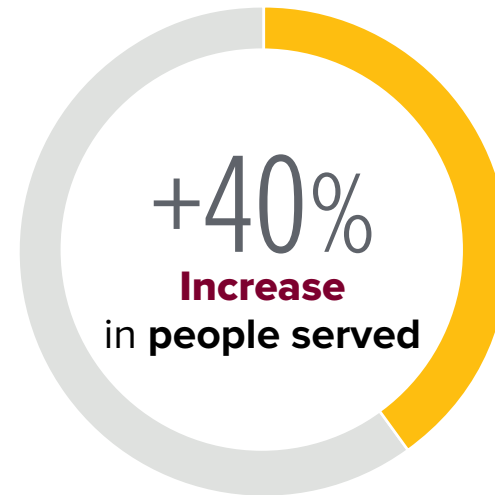
# The Center for Advocacy, Prevention, & Empowerment (CAPE)

37  
Outreach  
events

Engaged over  
847  
Participants

+30%

increase  
in community engagement  
from '22-'23



172  
Individual  
services



average of  
three services  
per participant

## Staff Accomplishments

- **Mayra Romo**, CAPE's Program Director, successfully **secured a second grant from the Office on Violence Against Women**, totaling \$400,000 over three years.
- CAPE welcomed **Karina Padilla** as the new **Coordinator of Survivor Support**.





7,150  
STUDENTS SERVED

Physicians, nurse practitioners, registered nurses, and clinical assistants provide basic outpatient services for the diagnosis and treatment of acute and subacute illnesses and injuries for all registered students at CSUDH.



**DID YOU KNOW?**

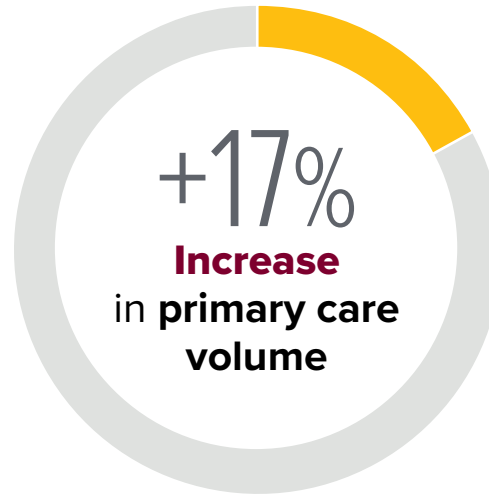
Saw a **57%** increase in 1:1 health education counseling visits over 2022-23.

*"The nurse practitioner took her time to evaluate me, and I never once felt rushed or hurried to finish explaining how I felt. I appreciate the time she took and the advice she gave me to feel better."*

— Student

# Student Health Services

Student Health Services is accredited by the Accreditation Association for Ambulatory Health Care (AAAHC).



**Expanded partnerships**  
with **CISE, AHA, and**  
**Planned Parenthood**

Explored new partnerships with  
**CSULB DNP** and **AAIMM**

## Staff Accomplishments

- Staff members obtained an **MA Phlebotomy License** and **APIC Certification**
- Staff members conducted **Mini Rounds** as well as a **lecture on tuberculosis**.



# Student Psychological Services

**4,787**  
STUDENTS  
AND COMMUNITY  
MEMBERS SERVED


Provides a variety of quality mental health services intended to assist CSUDH students in developing to their fullest potential. Our goal is to empower students to resolve their personal issues, so that they are free to focus effectively on their academic pursuits.



## DID YOU KNOW?

The Health & Well-Being Ambassador Program helped increase student service utilization by 15%.

  
**57**  
Events  
.....  
  
**1,330**  
Attendees

  
**Expanded partnerships**  
with a range of  
campus departments  
.....  
  
**8**  
**student outreach  
ambassadors  
trained**

  
**Eliminated**  
counseling  
**wait list**  
two years in a row  
.....  
  
**20% increase**  
in  
**counseling visits**

## Staff Accomplishments

- Collectively participated in over **70 professional development** courses and activities, covering a range of topics in diversity, equity, and inclusion.
- One staff member received the **Marco Antonio Firebaugh Legacy Award**.
- One staff member received the **Outstanding Scholar/Practitioner Award**.

*“Being a Health and Well-Being Ambassador has given me the opportunity to find and deepen my passion.”*

– Student





3,706  
STUDENTS SERVED

Toro CARE coordinates care and a network of support to CSUDH students who are experiencing complex hardships, basic needs challenges, and unforeseen circumstances by providing individualized assistance to remove barriers impacting academic, emotional, or social progress.



*“The understanding and compassion that was shown to me by the Toros CARE team helped me maintain my humility and self-respect.”*

— Student



10,000  
**Visits**  
to  
**Teddy’s Pantry**



distributed  
**129,101 Pounds**  
of **food**



3  
**CARE Coordinators**  
embedded within  
five academic colleges



**Individualized support**  
delivered to  
**1,838 students**



**Employed**  
12  
students



Provided  
**civic engagement opportunities**  
for **50** volunteers

## Staff Accomplishments

- CARE Coordinators attended over 20 **specialized training courses** and a **national case management conference**, enhancing their **expertise** in trauma-informed and culturally responsive care to better support students through comprehensive case management.
- Made a **presentation** to the **City of Carson** to amplify the need of housing resources for CSUDH students.



# DEAN OF STUDENTS





## DEAN OF STUDENTS

Enhancing the student experience at CSUDH  
by helping to provide students with a sense of belonging  
through programs, resources, student organizations,  
leadership programs, and annual events.

*“The intimidation of a large institutional setting is real, and having advocates who have also felt some of the struggles goes a long way to motivate.”*

— Student



# Associated Students, Inc. (ASI)

## 12,453

STUDENTS SERVED

Associated Students, Inc. is the official voice of the students of CSUDH. Advocating for students' rights, ASI provides leadership opportunities for the students that will ensure responsible and effective participation in the shared governance of the campus.



### DID YOU KNOW?

Student event attendance rose by nearly 14% over last year.

*"When I tell students about participating in Toro Tuesday I tell them it's a good way to win little treats throughout the year and possibly a big prize at the end of the year."*

— Student

**+87%**  
**Increase**  
in **voter turnout**

**+23%**  
**Increase**  
in **social media impressions**

**+273%**  
**Increase**  
in **Spring Fling Night Market**  
participation

**Allocated**  
**\$512,555**  
in  
**program funding**  
for clubs and organizations,  
cultural and identity centers,  
and athletic scholarships

## Staff Accomplishments

- **Raven Jade Emmert** received the **Student Affairs New Professional Award**.
- ASI prioritized staff professional development in 2023-2024 by **hosting several internal sessions** focused on organizational outcomes, strategic planning, and supporting student development.





# Office of Community Standards (OCS)

1,131  
STUDENTS SERVED

The Office of Community Standards is tasked with maintaining the academic integrity of CSUDH.



**Increase**  
in  
**academic  
integrity cases**



**Partnered with**  
**8**  
**departments**  
to promote and facilitate  
educational workshops  
and programs



**Trained**  
**141**  
**student leaders**  
in conflict  
managements  
skills

## Staff Accomplishments

- **Melissa Neustein** gave a series of **presentations to the community** throughout the year, from presentations about undocumented students to presentations related to professional development.
- Staff attended the **Alcohol, Tobacco, and Other Drugs Conference**.
- Staff completed **Mental Health First Aid Certification**.



# Student disAbility Resources Center (SdRC)

## 923 STUDENTS SERVED

The Student disAbility Resource Center (SdRC) provides a centralized source of information for students with disabilities as well as faculty and staff who work with them. Our services are aimed at helping students with disabilities realize their full rights to reasonable accommodations, as well as the ability to advocate for themselves, participate fully in campus and learning environments, and reach their educational goals, including graduation.



**+11%**  
**increase**  
in  
**students**  
**registering**  
for services

**+11%**



Added  
**enhanced services**  
for **deaf and hard of**  
**hearing** students



**Reduced**  
**external**  
**vendor costs**  
by

**59%**

**-59%**



**Increased access**  
to  
**mobility services**

*"The SdRC was instrumental in my academic success this year, providing the support I needed to thrive."*

— Student





# Educational Opportunity Program (EOP)

## 1,224 STUDENTS SERVED

EOP provides admission, academic and financial support services to historically underserved students throughout California. The primary goal of the CSU Educational Opportunity Program is to improve access for low-income, first generation, and historically disadvantaged students with potential for academic success by making higher education a possibility.



### DID YOU KNOW?

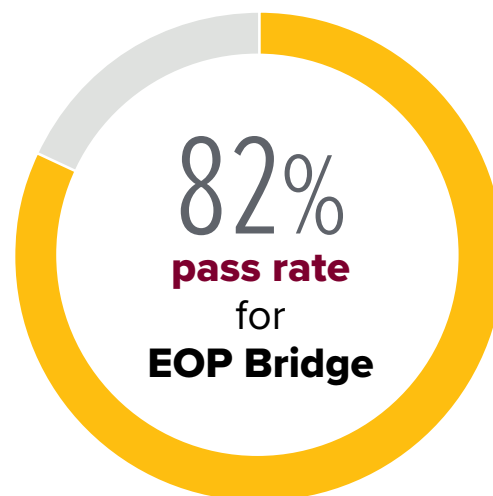
98% of EOP Transfer program participants affirmed a sense of belonging within the EOP community.

*"It demonstrated how brave these students are, and how compelling and powerful their stories are and how much we can learn from them."*

— EOP Student  
participant in storytelling event



Implemented an  
**Academic  
Mentor program**  
in partnership with the  
**Math Department**



an **increase** of 6%  
over '22-'23



Established a  
**Transfer  
program**  
to provide critical support  
to transfer students  
who meet EOP's  
eligibility criteria

## Staff Accomplishments

- EOP **advisors** and **counselors** presented at **NACADA Region 9 Conference**.
- EOP **advisors** and **counselors** presented at **CSU's 55th Anniversary of EOP Professional Development Conference**.



## Male Success Alliance (MSA)

89  
STUDENTS SERVED

The Male Success Alliance (MSA) improves access, retention, and graduation rates of males of color by providing academic support, professional development, and mentoring.

  
\$58,500  
in  
**scholarships**  
awarded

  
758  
**people**  
checked in at the  
**MSA Learning Lounge**  
and Lab space

**DID YOU KNOW?**

The average cumulative GPA for students served by MSA was 3.04.



*“MSA workshops have helped me meet more people on campus, feel more connected to the school, and made my experience at DH better.”*

— Student





# 2,768

STUDENTS SERVED

LEAD enhances student academic achievement, career competencies, and sense of belonging through programs, resources, student organizations, leadership programs, and annual events.



*"Joining a fraternity has really helped change me for the better. I have gained skills that have helped put me in the position that I am in today by attending Involvement fairs and LEAD retreats."*

— Student

## Leadership Engagement & Development (LEAD)



On boarded  
**10 new clubs**

**98**  
total  
student clubs



Implemented a  
**hybrid training model**



increase in  
student leaders  
trained



increase in  
advisors  
trained



**48**  
events hosted

**increase**  
of **31** events  
over '22-'23

### Staff Accomplishments

- **Christina Ibarra** presented at the **National NASPA Conference** in Seattle. She also took an **Applying & Leading Assessment in Student Affairs** course and received a Certificate of Completion
- **Liat Vorobiev** sits on various campus committees, including **Clery Compliance Committee**, **Institutional Learning Outcome Committee** and **President's Designee: ASI Organizations Commission**.
- **Troy Bartels** took four student leaders to the **Association of Fraternal Leadership and Values Conference** in Anaheim. He also attended **CSU Greek Life Consortium Retreat** and the **CSU Alcohol and Other Drugs Conference** at the CSU Chancellor's office.
- **Jesica Rodriguez** led two major collaborations with **Associated Students Incorporated (ASI)**: the **Spring Fling** and the **Halloween Haunt**.



# 12 STUDENTS SERVED

Project Rebound provides comprehensive support and resources to formerly incarcerated students pursuing higher education, through fostering academic success and supporting personal growth and reintegration into society.



*"I would not be in college if it was not for project rebound and their network wide community."*

— Project Rebound student



## Partnerships established

with campus administrative office and student support services



identified a **direct program liaison** from psychological services



## Direct support provided

for admissions applications, basic needs, financial aid, academic advising, career development, health and wellbeing, and community building.



## Outreach conducted

to increase awareness and access to this newly established program



Co-hosted a campus-wide **storytelling event**

## Staff Accomplishments

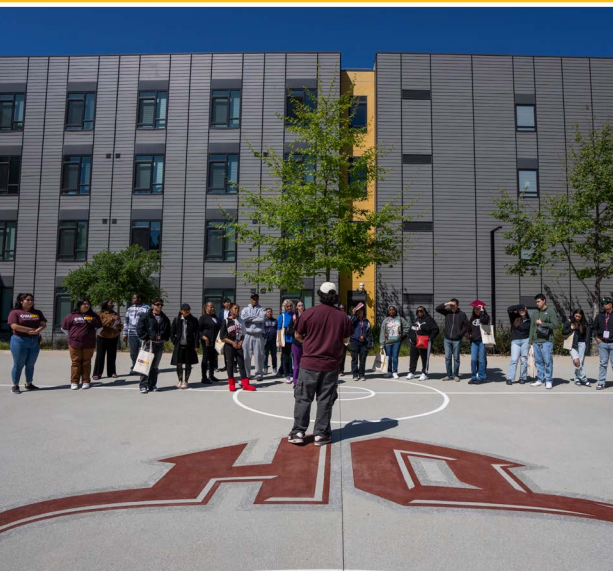
- **Javier Cuevas**, Program Coordinator for Project -Rebound, was nominated for the **Outstanding Partnership Award**, as well as the **Diversity, Equity and Inclusion Award** for his contribution to the division of Student Affairs.





880  
STUDENTS SERVED

University Housing provides a safe, inclusive living experience for CSUDH students that promotes independence, maximizes their educational experience, and facilitates their personal development.



*“Living on campus gives me more opportunities on campus”*

— Residential student

#### DID YOU KNOW?

First-year and fourth-year students report the highest levels of satisfaction with living on campus.



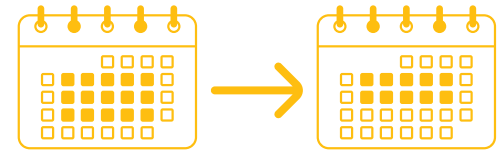
375% **increase** in  
event participation



**Expanded**  
the number of  
available staff



**Improved**  
direct services  
to students



**Reduced**  
RA training length  
by one week



**Improved**  
morale



## BELONGING & ENGAGEMENT





# **BELONGING & ENGAGEMENT**

Helping students gain a fuller and more complete college experience at CSUDH.

*“Everybody is like a big happy family, and we are always there for those who need help academically or emotionally.”*

— Student



# Asian & Pacific Cultural Center (APCC)

3,852  
STUDENTS SERVED

The Asian & Pacific Cultural Center aims to be a cultural home for API students at CSUDH where community, belonging, learning, and engagement are instruments toward personal, academic, and professional success of API students.



*“The APCC has become my home and guided me to the family I’ve created on campus.”*

– Student



6,887  
Visits

by

442  
Unique students



Increase



86  
Events



1,700  
Attendees

at **Spring Fling Night Market**  
(a collaboration between campus organizations)

## Staff Accomplishments

- **Nathan Nguyen** was awarded the **Outstanding Partnership Award** and the **Vice President’s Visionary Award**. He also attended **NCORE** to engage in professional development around race and ethnicity in higher education.





# Black Resource Center (BRC)

3,120  
STUDENTS AND  
PROSPECTIVE  
STUDENTS SERVED

The Black Resource Center works to improve the collegiate experience and educational outcomes of Black students at CSUDH by providing a network of academic, personal, and professional support services and culturally-relevant programming.

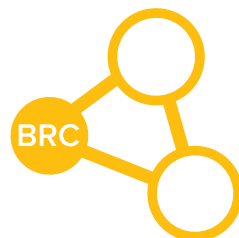


*“As a first-generation college student, I came to CSUDH eager to learn but unsure about how my identity as a Black woman would fit into the academic space. That all changed when I connected with the Black Resource Center.”*

— Student

## DID YOU KNOW?

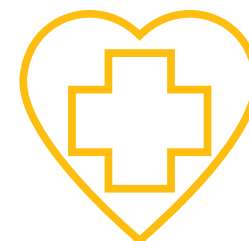
Mental health program attendees had 30% improvement in self-reported mental health outcomes.



Established a  
**liaison partnership**  
with the  
**College of Arts & Humanities**  
and **Africana Studies**



**strengthens academic and cultural ties**  
between the Black Resource Center  
and key academic departments



Developed  
**several initiatives**  
to improve the overall  
**health and wellness**  
of Black students

59

**programs and events**  
49% increase from '22-'23



## Black History Month Success:

The BRC's leadership organized **19 BHM programs** resulting in a record turnout of nearly **700 participants**



7,190  
COMMUNITY  
MEMBERS SERVED

The Immigrant Justice Center advocates for equity and creates accessible services, programs, and opportunities to support the holistic and collective growth of individuals impacted by our immigration system.



*“Without the IJC I would not have the chance to have any stable income and would not have any work experience. It helped me feel less alone. I got to meet so many other individuals that were going through the same struggles as me.”*

# Immigrant Justice Center (IJC)



305

Unique students participated in **Toro Treats** Food Voucher program

(Gave access to meals and snacks to CalFresh non-eligible students.)



10

Home group sessions supported

20

unique students

(Home was created to help students build communities that may be affected by immigration laws, processes, political climate, and/or status.)



3

New departments onboarded with IJC

7

departments officially collaborate with IJC

17

paid student leaders

(The largest team in the IJC history.)

## DID YOU KNOW?

IJC connected with 29% of CSUDH's undocumented population through the Toro Treats program.

## Staff Accomplishments

- IJC advisor attended the **NASPA Western Regional Conference November '23**.
- IJC advisor attended **training** and **webinars**, hosted by the California Student Aid Commission and Immigrants Rising as well as the Annual Dream Centers Conference.
- Staff presented at the **CSUDH Student Affairs Showcase** Fall '23.
- Student and professional staff** received **nominations** for the **2023-2024 Career Center's Student Employment Showcase for Student Employee of the Year, Most Improved Student Employee of the Year**, and **Supervisor of the Year**. An IJC student received the **Student Employee of the Year** award.





# 900

## STUDENTS AND PROSPECTIVE STUDENTS SERVED

La Casita serves as the cultural home that supports the personal, academic, and professional success of Latinx students at CSUDH.



**DID YOU KNOW?**

94% of survey respondents indicated that their culture is seen and valued by at CSUDH.

*“La Casita helped me and my cohort to stay focused in class with the snacks and tea/coffee they provided. As a new student, they made me feel welcomed at CSUDH.”*

– Student



# 68

Events

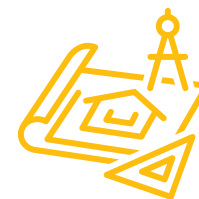
attended by

# 885

Unique students

+26%

Increase



Newly renovated space

# 245

Unique students

used La Casita to study

+11%

Increase

## Staff Accomplishments

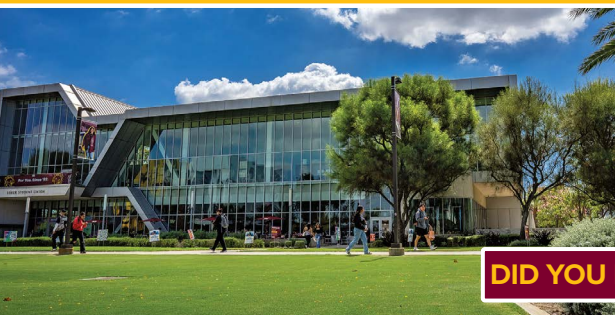
- Program Coordinator, **Koatzin Kamil Prewitt-Cruz** (She/Her/Ella) received a nomination for the **2024 Student Affairs Outstanding New Professional Award**.
- The Program Director, **Rony Eduardo Castellanos Raymundo** (They/Them/Elle) received the **2024 Student Affairs Diversity, Equity, and Inclusion Award**. Additionally, they received the **2024 Mena Valdez Award** with the Latina/o/x/e Knowledge Community at NASPA.



# Loker Student Union (LSU)

14,000+  
STUDENTS ENGAGED

Through its many activities and services, Loker Student Union provides an environment which is designed to encourage interaction among the campus' constituent groups, enhance the sense of campus community, and expand the avenues through which the university educates students.



## DID YOU KNOW?

LSU Enjoys a 92% satisfaction rating from the Toro Community.

*"My time serving on the Board has been nothing but a great experience that everyone should get to have as well! I was surrounded by a group of people who wanted nothing more than to see me succeed in all aspects of my life."*

– LSU Student Board Member

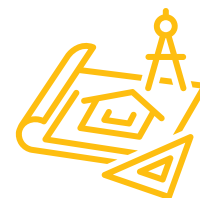


2,122

**24/7 Food Locker Pickups**

in partnership with

**Toro CARE**



**Refurbished game room**

+26%

**Increase**

in student visits



12,324

**Naps** taken in state-of-the-art **nap pods**

Updated furnishings and decor supported students' sense of belonging.

## Staff Accomplishments

- **Cecilia Ortiz** was elected **President Elect** of the **Auxiliary Organizations Association (AOA)**.
- **Jaime Leal** was elected **Vice Chair, AOA Business and Financial Services Committee**.
- **Khoi Pham** was appointed **Membership Coordinator** for **Association of College Unions International**, Region 1.





# Parent & Family Programs (PFP)

# 403

## STUDENT-PARENTS SERVED

Parent & Family Programs is dedicated to supporting both parenting students and the families of our students, enhancing their university experience through active partnership and engagement.



**DID YOU KNOW?**

**92% of survey respondents said Parent and Family Orientation helped them feel like a Toro.**

*“The staff is caring. The programs are top notch. The environment is CLEAN. I may just have to become a student myself! Thank you CSUDH for having me. I enjoyed the orientation.”*

— Parent participant  
in Parent & Family Orientation



**424**  
students  
and supporters  
**participated in**  
**Parent & Family**  
**Orientation**



**Collaborated on**  
**3**  
**major campus**  
**events**

the 5th Annual CSUDH  
**First-Generation Celebration,**  
**Achieving LatinX Excelencia,**  
and **Spring Fling**

Emphasized the importance  
of family-friendly programming,  
ensuring that student-parents  
and all students' families feel  
welcomed and included



**391**  
**student-parents**  
received  
**priority**  
**registration**

## Staff Accomplishments

- Staff **presented** at the **Student Affairs Showcase** to introduce the new program to the campus community.



# Toro Guardian Scholars (TGS)

# 135

## TGS SCHOLARS SERVED

Toro Guardian Scholars is dedicated to supporting CSUDH students that have transitioned from the foster care system, providing a unique program that connects students to a wide range of services and resources that will guide them throughout their educational journey.



*"It was a pleasant surprise to know that I had an additional support system on campus while I pursued my education."*

– TGS Student



**\$120,676**  
in **financial support**  
distributed among  
**61 students**



**1,121**  
**people reached**  
through **events**



**24**  
**students**  
linked to  
**guaranteed income**  
**program**

each received a  
**\$425 living stipend**  
per month for a year



**increase**  
in **students served**

**1,961**  
**TGS office Visits**



**increase**  
in **traffic**  
from 23-'24

### DID YOU KNOW?

**100% of students surveyed either agreed or strongly agreed that the information shared during TGS Welcome Day helped prepare them to navigate the fall semester.**

## Staff Accomplishments

- **Marie Medina** was awarded the **Student Affairs New Professional Award** in recognition of her outstanding contributions.
- **Student Affairs Award Nominations:**
  - **Marco Montañez:** **Outstanding Partnership Award**
  - **Angelina Boxwell:** **Rising Star Award**
  - **Ludivina Vasquez Snow:** **Diversity, Equity, and Inclusion Award**



# Queer Culture & Resource Center (QCRC)

## 241 STUDENTS SERVED

The Queer Culture & Resource Center provides holistic, quality service, supportive resources, and impactful education to sustain a protective campus climate for all gender and sexuality-expansive community members at CSUDH.



*“The QCRC has helped me in every way; building friendships and learning what it means to be in a community and giving back to it.”*

— Student

## 1,976 visits by 241 unique students



**increase  
in student  
engagement**



**30 students** received confidential **gender affirming care**, **offsite referrals**, or **STI/STD testing & prevention care** through an ongoing partnership with St. John's Community Health Organization.

## Tea4Ts

**program launched** to increase inclusion and belonging among trans and GNC students



## Staff Accomplishments

- A **community advocate** was awarded the **Emerging Queer Leader Award** by an open vote of their peers to celebrate their accomplishments of supporting LGBTQ+ students on campus.





# Women+s Resource Center (WRC)

1,017  
STUDENTS SERVED

The Women+s Resource Center provides a safe space for women to discuss and explore the issues that affect them and their communities. The WRC connects the campus and community to a wide range of resources, programs, and opportunities designed to empower women of all backgrounds.



*“The Women’s Resource Center has provided me with skills and experience that I will take with me into my future career and adult life.”*

– Student

## DID YOU KNOW?

More than 90% surveyed rated the WRC’s physical space as “very welcoming.”



**increase**  
in students served



**increase**  
in applicants to  
**Women’s Retreat**



Hosted or co-sponsored  
**58 events**,  
with

1,921  
total attendance  
and 513 unique student attendees

↑ 132%  
**increase**



110+  
**individual support**  
**appointments**  
conducted with  
54  
**unique students**



100 students **visited 10+ times**