CSU Dominguez Hills offers a range of programs and services designed to support our students’ academic goals and developmental needs. We recognize that students seek support from a variety of touch points on campus. However, despite our best efforts to communicate what is available, it can be difficult to ensure the most updated information is available to faculty, staff, and administrators who interact with students. Therefore, the purpose of this resource guide is to serve as a reference to resources that are available to you as you teach, advise, mentor, and guide our students toward success. During this academic year, with a primarily virtual learning experience in the fall, this resource guide is even more critical. Thank you for supporting and advancing the holistic development of our students.

The Division of Student Affairs is dedicated to facilitating student success by building a caring and inclusive community while advancing student leadership. We work closely with Academic Affairs to provide high-impact educational experiences to develop adaptable, resourceful, and transferable learning. We are committed to partnering with you as you support our students. Therefore, if you have any questions regarding the resources that are available, please feel free to reach out to Student Affairs.

Best,

Dr. William Franklin
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Part I: Services to Enhance Student Success

Students may approach you with concerns or you may recommend they seek our support to ensure student success. Below are suggestions on how and where to refer students.

Tips on providing referrals:

• Listen to the student’s concerns
• Come from the point of view that you are concerned
• Ask if they have sought assistance
• If they have not sought assistance, suggest that they consider seeking assistance that you recommend
• If they have sought assistance, the student might require referrals to another office
• Avoid blaming

This section details services that you may need as you work directly with CSUDH students.

1. Student Support Resources

A. Resource Centers

American Indian Institute (SLICE Office in WH)
Directors:
Jimi Castillo
Rodrick Hay
Cheryl McKnight
Telephone: (310) 243-2438
Email: cmcknight@csudh.edu
Web: www.csudh.edu/slice/aii/

Women’s Resource Center (EAC 100)
Director: Megan Tagle Adams
Telephone: (310) 243-2486
Email: womensctr2@csudh.edu
Web: www.csudh.edu/wrc/
Facebook/Instagram/Twitter: @csudhwrc

Rose Black Resource Center (LSU 132)
Program Director: Catherine (Cat) Jermany
Telephone: (213) 408-2542
Email: brc@csudh.edu
Web: www.csudh.edu/rbrc
Instagram: csudh_rbrc

Queer Culture and Resource Center (LSU 215)
Program Director: Megan Tagle Adams
Telephone: (310) 243-2486
Email: csudhqueer@gmail.com
Web: www.csudh.edu/qcrc/
Instagram: csudhqueer

Toro Dreamers Success Center (LSU 110 C)
Program Director: Ana Miriam Barragan Santoyo
Telephone: (310) 243-2782
Email: tdsc@csudh.edu
Web: www.csudh.edu/dream-center/
Facebook: csudh.tdsc
Instagram/Twitter: csudh_tdsc

Veteran’s Resource Center (LIB 3941)
Director: DaWayne Denmark
Telephone: (310) 243-2829
Email: ddenmark@csudh.edu
Web: www.csudh.edu/vrc/
Instagram: csudh.vrc
Older Adult Center, (SBS B-235)
Contact: Dr. Katy M. Pinto
Telephone: (310) 243-3180
Email: kpinto@csudh.edu
Web: https://www.csudh.edu/sociology/older-adult-center/

B. Peer Learning Assistance and Supplemental Instruction
TORO Learning and Testing Center (LIB C-121)
Coordinator: Olivia Rodriguez
Interim Director: Dr. Rosa Heckenberg
Telephone: (310) 243-3827
Email: tlc@csudh.edu
Web: www.csudh.edu/tltc
Instagram: csudh_tltc

2. Advice on Students Living on Campus
University Student Housing (Building A)
Director: Lynn Arthur
Telephone: (310) 243-2228
Email: housing@csudh.edu
Web: www.csudh.edu/housing

3. Working with Students with Disabilities
Student disAbility Resource Center (WH D-180)
Director: Adam Kasarda
Telephone: (310) 243-3660
Email: dss@csudh.edu
Web: www.csudh.edu/sdrc/

4. Working with Students who have dependents
Associated Students Inc., CSUDH Children’s Center, Gate G, Parking Lot 1
Interim Director: Candie McClendon-Childress
Telephone: (310) 243-1015
Email: cchildress@csudh.edu
Web: https://asicsudhchilddevelopmentcenter.com

Women+s Resource Center (EAC 100)
Director: Megan Tagle Adams
Telephone: (310) 243-2486
Email: womensctr2@csudh.edu
Web: www.csudh.edu/wrc/
Facebook/Instagram/Twitter: csudhwrc

5. Co-curricular and Instructional Support
Career & Professional Development (LIB 3rd fl)
Director: Dr. Nicole Rodriguez, Ed.D.
Telephone: (310) 243-3625
Email: careercenter@csudh.edu
Web: www.csudh.edu/career-center/
Facebook: CSUDH Career Center
Instagram: csudh_careercenter

Twitter: dh_careercenter;
YouTube: CSUDH Career Center

Center for Service Learning, Internships and Civic Engagement
Director: Cheryl Mcknight, (WH-105)
Telephone: (310) 243-2438
Email: cmcknight@csudh.edu
Web: www.csudh.edu/slice/

Library and Computer Lab Services - University Library (LIB G-149)
Manager: Adelbert Baylis
Telephone: (310) 243-3776
Email: abaylis@csudh.edu
Web: www.csudh.edu/it

Academic Technology, (LIB 5723)
Director, Academic Technology/ATO: Reza Boroon
Telephone: (310) 243-2524
Email: rboroon@csudh.edu
Web: https://at.csudh.edu

Blackboard Support Help Desk, (LIB 5723)
Director, Academic Technology/ATO: Reza Boroon
Telephone: (310) 243-3176
Email: academictechnology@csudh.edu
Web: https://at.csudh.edu
Part II: Referring Students for Assistance

1. Medical and Mental Health
Assist students in maintaining and improving their physical and mental health by providing a variety of health services for currently enrolled full and part time CSUDH students.

Medical
Student Health Services
Director: Dr. Irina Gaal
Telephone: (310) 243-3629
Email: healthcenter@csudh.edu.
Web: www.csudh.edu/shps/

Mental Health
Student Psychological Services (Student Health Center, SHC A-141)
Director: Dr. Tiffany Herbert
Telephone: (310) 243-3818
Email: healthcenter@csudh.edu.
Web: www.csudh.edu/shps/

2. Basic Needs Support
Toro Food Pantry
Basic Needs (LIB 3rd fl.)
Coordinator: Morgan Kirk
Telephone: (310) 243-3349
Email: basicneeds@csudh.edu
Web: www.csudh.edu/student-services/food-shelter
Instagram: csudh.basicneeds

CalFresh Services
Coordinator: Carolyn Tinoco
Telephone: (310) 243-3762
Email: calfresh@csudh.edu
Web: www.csudh.edu/student-support/food-shelter/
food-resources/calfresh
Instagram: csudhcalfresh, csudh.basicneeds

Student Emergency Housing
Basic Needs (LIB 3rd fl.)
Coordinator: Morgan Kirk
Telephone: (310) 243-3349
Email: mkirk@csudh.edu
Web: www.csudh.edu/student-services/food-shelter
Instagram: csudh.basicneeds

3. Coping
Personal Decision Making/Crisis Management
Psychological Services (Student Health Center, SHC A-141)
Director: Dr. Tiffany Herbert
Telephone: (310) 243-3818
Email: healthcenter@csudh.edu.
Web: www.csudh.edu/shps/

Students of Concern
Campus Awareness Response and Education (CARE) Team
Chair: Dr. Zack Ritter
Telephone: (310) 720-0615
Email: zritter@csudh.edu
Web: www.csudh.edu/care-team/

4. Choosing a Major/Career Development
Employment
Career & Professional Development
Career Center (LIB 3rd fl)
Director: Dr. Nicole Rodriguez, Ed.D.
Telephone: (310) 243-3625
Email: careercenter@csudh.edu
Web: www.csudh.edu/career-center/
Facebook: CSUDH Career Center
Instagram: csudh_careercenter
Twitter: dh_careercenter;
YouTube: CSUDH Career Center
Part III: Student Conduct and Records

1. Guidelines for dealing with disruptive students
   Responding to Disruptive Behavior
   Available on the CSUDH Website at:
   www.csudh.edu/Assets/csudh-sites/cnbs/docs/Behavioral-Expectations.pdf

2. Student Disciplinary Procedures
   Available on the CSUDH Website at:
   www.csudh.edu/student-conduct/student-conduct-procedures/student-code-of-conduct

3. Reporting Academic Dishonesty
   Policy on Student Academic Dishonesty
   www.csudh.edu/student-conduct/academic-integrity/
   Student Code of Conduct
   www.csudh.edu/student-conduct/student-conduct-procedures/student-code-of-conduct
   Student Conduct Incident Reporting Form
   cm.maxient.com/reportingform.php?CSUDominguezHills&layout_id=0

4. Academic Grievance and Grade Appeals
   Forms and procedures available at:
   www.csudh.edu/faculty-affairs/faculty-handbook/getting-started-at-csudh

5. Privacy of Student Records (FERPA)
   Access and privacy regulations can be found on the CSUDH website at:
   www.csudh.edu/records-registration/records/ferpa/
Part IV: Leadership Development and Co-curricular Opportunities

1. Leadership and Service Opportunities
   Associated Students, Inc. (LSU 231)
   Student Body Government
   Main Office Information
   Telephone: (310) 243-3686
   Email: asi@csudh.edu
   Web: asicsudh.com
   Facebook/Instagram: asicsudh

   Student Organizations, Leadership Opportunities and Greek Life
   Assistant Dean of Students: Anna Liza Garcia
   Telephone: (310) 243-2081
   Email: osl@csudh.edu
   Web: www.csudh.edu/studentLife
   Instagram: csudhosl

2. Study Abroad Student Services
   College of Extended and International Education (CEIE – 1300)
   Study Abroad Advisor: Racheal Wangui
   Telephone: (310) 243-3919
   Email: studyabroad@csudh.edu
   Web: www.csudh.edu/studyabroad

Loker Student Union Board of Directors
Loker Student Union, (LSU)
Front Desk: (310) 243-3854
Email: LSUreceptionist@csudh.edu
Web: www.LSUcsudh.org/about-the-board/
Facebook/Instagram: lokerstudentunion
Twitter: csudh_lsu