



CSUDH

CALIFORNIA STATE UNIVERSITY, DOMINGUEZ HILLS

Faculty & Staff Resource Guide





A message from the Vice President of Student Affairs

CSU Dominguez Hills offers a range of programs and services designed to support our students' academic goals and developmental needs. We recognize that students seek support from a variety of touch points on campus. However, despite our best efforts to communicate what is available, it can be difficult to ensure the most updated information is available to faculty, staff, and administrators who interact with students. Therefore, the purpose of this resource guide is to serve as a reference to resources that are available to you as you teach, advise, mentor, and guide our students toward success. During this academic year, with a primarily virtual learning experience in the fall, this resource guide is even more critical. Thank you for supporting and advancing the holistic development of our students.

The Division of Student Affairs is dedicated to facilitating student success by building a caring and inclusive community while advancing student leadership. We work closely with Academic Affairs to provide high-impact educational experiences to develop adaptable, resourceful, and transferable learning. We are committed to partnering with you as you support our students. Therefore, if you have any questions regarding the resources that are available, please feel free to reach out to Student Affairs.

Best,

Dr. William Franklin

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Part I: Services to Enhance Student Success

Students may approach you with concerns or you may recommend they seek our support to ensure student success. Below are suggestions on how and where to refer students.

Tips on providing referrals:

- Listen to the student's concerns
- Come from the point of view that you are concerned
- Ask if they have sought assistance
- If they have not sought assistance, suggest that they consider seeking assistance that you recommend
- If they have sought assistance, the student might require referrals to another office
- Avoid blaming

This section details services that you may need as you work directly with CSUDH students.

1. Student Support Resources

A. Resource Centers

American Indian Institute (SLICE Office in WH)

Directors:

Jimi Castillo

Rodrick Hay

Cheryl McKnight

Telephone: (310) 243-2438

Email: cmcknight@csudh.edu

Web: www.csudh.edu/slice/aai/

Women+s Resource Center (EAC 100)

Director: Megan Tagle Adams

Telephone: (310) 243-2486

Email: womensctr2@csudh.edu

Web: www.csudh.edu/wrc/

Facebook/Instagram/Twitter: @csudhwrc

Rose Black Resource Center (LSU 132)

Program Director: Catherine (Cat) Jermany

Telephone: (213) 408-2542

Email: brc@csudh.edu

Web: www.csudh.edu/rbrc

Instagram: [csudh_rbrc](#)

Queer Culture and Resource Center (LSU 215)

Program Director: Megan Tagle Adams

Telephone: (310) 243-2486

Email: csudhqueer@gmail.com

Web: www.csudh.edu/qcrc/

Instagram: [csudhqueer](#)



Toro Dreamers Success Center (LSU 110 C)

Program Director: Ana Miriam Barragan Santoyo

Telephone: (310) 243-2782

Email: tdsc@csudh.edu

Web: www.csudh.edu/dream-center/

Facebook: [csudh.tdsc](#)

Instagram/Twitter: [csudh_tdsc](#)

Veteran's Resource Center (LIB 3941)

Director: DaWayne Denmark

Telephone: (310) 243-2829

Email: ddenmark@csudh.edu

Web: www.csudh.edu/vrc/

Instagram: [csudh.vrc](#)

Older Adult Center, (SBS B-235)

Contact: Dr. Katy M. Pinto

Telephone: (310) 243-3180

Email: kpinto@csudh.edu

Web: <https://www.csudh.edu/sociology/older-adult-center/>

B. Peer Learning Assistance and Supplemental Instruction

TORO Learning and Testing Center (LIB C-121)

Coordinator: Olivia Rodriguez

Interim Director: Dr. Rosa Heckenberg

Telephone: (310) 243-3827

Email: tlc@csudh.edu

Web: www.csudh.edu/tltc

Instagram: [csudh_tltc](https://www.instagram.com/csudh_tltc)

2. Advice on Students Living on Campus

University Student Housing (Building A)

Director: Lynn Arthur

Telephone: (310) 243-2228

Email: housing@csudh.edu

Web: www.csudh.edu/housing

3. Working with Students with Disabilities

Student disAbility Resource Center (WH D-180)

Director: Adam Kasarda

Telephone: (310) 243-3660

Email: dss@csudh.edu

Web: www.csudh.edu/sdrc/

4. Working with Students who have dependents

Associated Students Inc., CSUDH Children's Center, Gate G, Parking Lot 1

Interim Director: Candie McClendon-Childress

Telephone: (310) 243-1015

Email: cchildress@csudh.edu

Web: <https://asicsudhchilddevelopmentcenter.com>

Women+s Resource Center (EAC 100)

Director: Megan Tagle Adams

Telephone: (310) 243-2486

Email: womensctr2@csudh.edu

Web: www.csudh.edu/wrc/

Facebook/Instagram/Twitter: [csudhwrc](https://www.facebook.com/csudhwrc)

5. Co-curricular and Instructional Support

Career & Professional Development (LIB 3rd fl)

Director: Dr. Nicole Rodriguez, Ed.D.

Telephone: (310) 243-3625

Email: careercenter@csudh.edu

Web: www.csudh.edu/career-center/

Facebook: CSUDH Career Center

Instagram: [csudh_careercenter](https://www.instagram.com/csudh_careercenter)



Twitter: [dh_careercenter](https://twitter.com/dh_careercenter);

YouTube: CSUDH Career Center

Center for Service Learning, Internships and Civic Engagement

Director: Cheryl Mcknight, (WH-105)

Telephone: (310) 243-2438

Email: cmcknight@csudh.edu

Web: www.csudh.edu/slice/

Library and Computer Lab Services - University Library (LIB G-149)

Manager: Adelbert Baylis

Telephone: (310) 243-3776

Email: abaylis@csudh.edu

Web: www.csudh.edu/it

Academic Technology, (LIB 5723)

Director, Academic Technology/ATO: Reza Boroan

Telephone: (310) 243-2524

Email: rboroan@csudh.edu

Web: <https://at.csudh.edu>

Blackboard Support Help Desk, (LIB 5723)

Director, Academic Technology/ATO: Reza Boroan

Telephone: (310) 243-3176

Email: academictechnology@csudh.edu

Web: <https://at.csudh.edu>

Part II: Referring Students for Assistance

1. Medical and Mental Health

Assist students in maintaining and improving their physical and mental health by providing a variety of health services for currently enrolled full and part time CSUDH students.

Medical

Student Health Services

Director: Dr. Irina Gaal

Telephone: (310) 243-3629

Email: healthcenter@csudh.edu.

Web: www.csudh.edu/shps/

Mental Health

Student Psychological Services (Student Health Center, SHC A-141)

Director: Dr. Tiffany Herbert

Telephone: (310) 243-3818

Email: healthcenter@csudh.edu.

Web: www.csudh.edu/shps/

2. Basic Needs Support

Toro Food Pantry

Basic Needs (LIB 3rd fl.)

Coordinator: Morgan Kirk

Telephone: (310) 243-3349

Email: basicneeds@csudh.edu

Web: www.csudh.edu/student-services/food-shelter

Instagram: [csudh.basicneeds](#)

CalFresh Services

Coordinator: Carolyn Tinoco

Telephone: (310) 243-3762

Email: calfresh@csudh.edu

Web: www.csudh.edu/student-support/food-shelter/food-resources/calfresh

Instagram: [csudhcalfresh](#), [csudh.basicneeds](#)

Student Emergency Housing

Basic Needs (LIB 3rd fl.)

Coordinator: Morgan Kirk

Telephone: (310) 243-3349

Email: mkirk@csudh.edu

Web: www.csudh.edu/student-services/food-shelter

Instagram: [csudh.basicneeds](#)



3. Coping

Personal Decision Making/Crisis Management

Psychological Services (Student Health Center, SHC A-141)

Director: Dr. Tiffany Herbert

Telephone: (310) 243-3818

Email: healthcenter@csudh.edu.

Web: www.csudh.edu/shps/

Students of Concern

Campus Awareness Response and Education (CARE) Team

Chair: Dr. Zack Ritter

Telephone: (310) 720-0615

Email: zritter@csudh.edu

Web: www.csudh.edu/care-team/

4. Choosing a Major/Career Development Employment

Career & Professional Development

Career Center (LIB 3rd fl)

Director: Dr. Nicole Rodriguez, Ed.D.

Telephone: (310) 243-3625

Email: careercenter@csudh.edu

Web: www.csudh.edu/career-center/

Facebook: CSUDH Career Center

Instagram: [csudh_careercenter](#)

Twitter: [dh_careercenter](#);

YouTube: CSUDH Career Center

Part III: Student Conduct and Records

1. Guidelines for dealing with disruptive students

Responding to Disruptive Behavior

Available on the CSUDH Website at:

www.csudh.edu/Assets/csudh-sites/cnbs/docs/Behavioral-Expectations.pdf

2. Student Disciplinary Procedures

Available on the CSUDH Website at:

www.csudh.edu/student-conduct/student-conduct-procedures/student-code-of-conduct

3. Reporting Academic Dishonesty

Policy on Student Academic Dishonesty

www.csudh.edu/student-conduct/academic-integrity/

Student Code of Conduct

www.csudh.edu/student-conduct/student-conduct-procedures/student-code-of-conduct

Student Conduct Incident Reporting Form

cm.maxient.com/reportingform.php?CSUDominguezHills&layout_id=0

4. Academic Grievance and Grade Appeals

Forms and procedures available at:

www.csudh.edu/faculty-affairs/faculty-handbook/getting-started-at-csudh

5. Privacy of Student Records (FERPA)

Access and privacy regulations can be found on the CSUDH website at:

www.csudh.edu/records-registration/records/ferpa/



Part IV: Leadership Development and Co-curricular Opportunities

1. Leadership and Service Opportunities

Associated Students, Inc. (LSU 231)

Student Body Government

Main Office Information

Telephone: (310) 243-3686

Email: asi@csudh.edu

Web: asicsudh.com

Facebook/Instagram: [asicsudh](#)

Student Organizations, Leadership Opportunities and Greek Life

Assistant Dean of Students: Anna Liza Garcia

Telephone: (310) 243-2081

Email: osl@csudh.edu

Web: www.csudh.edu/studentLife

Instagram: [csudhosl](#)

Loker Student Union Board of Directors

Loker Student Union, (LSU)

Front Desk: (310) 243-3854

Email: LSUreceptionist@csudh.edu

Web: www.LSUcsudh.org/about-the-board/

Facebook/Instagram: [lokerstudentunion](#)

Twitter: [csudh_lsu](#)

2. Study Abroad Student Services

College of Extended and International Education (CEIE – 1300)

Study Abroad Advisor: Racheal Wangui

Telephone: (310) 243-3919

Email: studyabroad@csudh.edu

Web: www.csudh.edu/studyabroad



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