A message from the
Vice President of Student Affairs

CSU Dominguez Hills offers a range of programs and services designed to support our students’ academic goals and developmental needs. We recognize that students seek support from a variety of touch points on campus. However, despite our best efforts to communicate what is available, it can be difficult to ensure the most updated information is available to faculty, staff, and administrators who interact with students. Therefore, the purpose of this resource guide is to serve as a reference to resources that are available to you as you teach, advise, mentor, and guide our students toward success. Thank you for supporting and advancing the holistic development of our students.

The Division of Student Affairs is dedicated to facilitating student success by building a caring and inclusive community while advancing student leadership. We work closely with Academic Affairs to provide high-impact educational experiences to develop adaptable, resourceful, and transferable learning. We are committed to partnering with you as you support our students. Therefore, if you have any questions regarding the resources that are available, please feel free to reach out to Student Affairs.

Best,

William Franklin
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Part I: Services to Enhance Student Success

Students may approach you with concerns or you may recommend they seek our support to ensure student success. Below are suggestions on how and where to refer students.

Tips on providing referrals:

- Listen to the student’s concerns
- Come from the point of view that you are concerned
- Ask if they have sought assistance
- If they have not sought assistance, suggest that they consider seeking assistance that you recommend
- If they have sought assistance, the student might require referrals to another office
- Avoid blaming

This section details services that you may need as you work directly with CSUDH students.

1. Student Support Resources

A. Resource Centers

**American Indian Institute (SLICE Office in WH)**
Directors:
Jimi Castillo
Rodrick Hay
Cheryl McKnight
Telephone: (310) 243-2438
Web: https://www.csudh.edu/slice/aii/

**Women+s Resource Center (LIB 3500)**
Director: Megan Tagle Adams
Telephone: (310) 243-2486
Email: wrc@csudh.edu
Web: www.csudh.edu/wrc/

**Rose Black Resource Center (LSU 132)**
Coordinator: Catherine (Cat) Jermany
Telephone: (310) 243-3668
Email: brc@csudh.edu
Web: www.csudh.edu/brc/

**Queer Culture and Resource Center (LSU 215)**
Coordinator: Karama Blackhorn
Telephone: (213) 434-8134
Email: qcrc@csudh.edu
Web: www.csudh.edu/qcrc/

**Toro Dreamers Success Center (LSU 110 C)**
Coordinator: Ana Miriam Barragan
Telephone: (310) 243-2782
Email: tdsc@csudh.edu
Web: www.csudh.edu/dream-center/

**Veteran’s Resource Center (LIB 3941)**
Director: DaWayne Denmark
Telephone: (310) 243-2829
Email: ddenmark@csudh.edu
Web: www.csudh.edu/vrc/

**Older Adult Center, (SBS B-235)**
Contact: Katy M. Pinto
Telephone: (310) 243-3180
Email: kpinto@csudh.edu
Web: www.csudh.edu/katypinto.com
B. Peer Learning Assistance and Supplemental Instruction

TORO Learning and Testing Center (LIB C-121)
Coordinator: Olivia Rodriguez
Telephone: (310) 243-3827
Email: tlc@csudh.edu
Web: www.csudh.edu/tltc

2. Advice on Students Living on Campus

University Student Housing (Building A)
Director: Lynn Arthur
Telephone: (310) 243-2228
Email: housing@csudh.edu
Web: www.csudh.edu/housing

3. Working with Students with Disabilities

Student disAbility Resource Center (WH D-180)
Director: Adam Kasarda
Telephone: (310) 243-3660
Email: dss@csudh.edu
Web: www.csudh.edu/sdrc/

4. Working with Students who have dependents

Associated Students Inc., CSUDH Children’s Center, Gate G, Parking Lot 1
Interim Director: Candie McClendon-Childress
Telephone: (310) 243-1015
Email: asicdc@csudh.edu
Web: asicsudhchildevelopmentcenter.com

Women+s Resource Center (LIB 3500)
Director: Megan Tagle Adams
Telephone: (310) 243-2486
Email: wrc@csudh.edu
Web: www.csudh.edu/wrc/

5. Co-curricular and Instructional Support

Career & Professional Development (LIB 3rd fl)
Interim Associate Director: Brenda Mendez
Telephone: (310) 243-3625
Email: careercenter@csudh.edu
Web: www.csudh.edu/careercenter/

Center for Service Learning, Internships and Civic Engagement
Director: Cheryl Mcknight, (WH-105)
Telephone: (310) 243-2438
Email: cmcknight@csudh.edu
Web: www.csudh.edu/slice/

Library and Computer Lab Services - University Library (LIB G-149)
Manager: Farhad Mansour
Telephone: (310) 243-3581
Email: fmansouri@csudh.edu
Web: www.csudh.edu/it

Academic Technology, (LIB 5723)
Manager, Instructional Media: Reza Baroon
Telephone: (310) 243-2524
Email: rboroon@csudh.edu
Web: www.csudh.edu/academic-technology/

Blackboard Support Help Desk, (LIB 106)
Senior Producer, Coordinator: Bernie Clinch
Telephone: (310) 243-2674
Email: beclinch@csudh.edu
Web: www.csudh.edu/academic-technology/blackboard-ims-support
Part II: Referring Students for Assistance

1. Medical and Mental Health
Assist students in maintaining and improving their physical and mental health by providing a variety of health services for currently enrolled full and part time CSUDH students.

Medical
Student Health Services
Director: Janie McHarg
Telephone: (310) 243-3629
Email: healthcenter@csudh.edu.
Web: www.csudh.edu/shps/

Mental Health
Student Psychological Services (Student Health Center, SHC A-141)
Director: Janie McHarg
Telephone: (310) 243-3818
Email: healthcenter@csudh.edu.
Web: www.csudh.edu/shps/

2. Basic Needs Support
Toro Pantry & CalFresh Services (Food Insecurity)
Basic Needs (LIB 3rd fl.)
Coordinator: Morgan Kirk
Telephone: (310) 243-3349
Email: calfresh@csudh.edu
Web: www.csudh.edu/student-services/food-shelter

CSUDH Emergency Housing
Basic Needs (LIB 3rd fl.)
Coordinator: Morgan Kirk
Telephone: (310) 243-3349
Email: mkirk@csudh.edu
Web: www.csudh.edu/student-services/food-shelter

3. Coping
Personal Decision Making/Crisis Management
Psychological Services (Student Health Center, SHC A-141)
Director: Janie McHarg
Telephone: (310) 243-3818
Email: healthcenter@csudh.edu.
Web: www.csudh.edu/shps/

Students of Concern
Campus Awareness Response and Education (CARE) Team
Chair: Matthew Smith
Telephone: (310) 243-2685
Email: malexander@csudh.edu
Web: www.csudh.edu/care-team/

4. Choosing a Major/Career Development Employment
Career & Professional Development
Career Center (LIB 3rd fl)
Interim Associate Director: Brenda Mendez
Telephone: (310) 243-3625
Email: careercenter@csudh.edu
Web: www.csudh.edu/careercenter/
Part III: Student Conduct and Records

1. Guidelines for dealing with disruptive students
   **Responding to Disruptive Behavior**
   Available on the CSUDH Website at:
   https://www.csudh.edu/Assets/csudh-sites/cnbs/docs/Behavioral-Expectations.pdf

2. Student Disciplinary Procedures
   Available on the CSUDH Website at:
   https://www.csudh.edu/student-conduct/student-conduct-procedures/student-code-of-conduct

3. Reporting Academic Dishonesty
   **Policy on Student Academic Dishonesty**
   https://www.csudh.edu/student-conduct/academic-integrity/
   **Student Code of Conduct**
   https://www.csudh.edu/student-conduct/student-conduct-procedures/student-code-of-conduct
   **Student Conduct Incident Reporting Form**
   https://cm.maxient.com/reportingform.php?CSUDominguezHills&layout_id=0

4. Academic Grievance and Grade Appeals
   Forms and procedures available at:
   https://www.csudh.edu/faculty-affairs/faculty-handbook/getting-started-at-csudh

5. Privacy of Student Records (FERPA)
   Access and privacy regulations can be found on the CSUDH website at:
   https://www.csudh.edu/records-registration/records/ferpa/
Part IV: Leadership Development and Co-curricular Opportunities

Leadership and Service Opportunities

**Student Body Government (LSU 231)**
Front Desk: Student Assistant
Telephone: (310) 243-3686
Email: asi@csudh.edu
Web: asicsudh.com

**Study Abroad Student Services**
College of Extended and International Education (CEIE – 1300)
Program Associate: Racheal Wangui
Telephone: (310) 243-3919
Email: studyabroad@csudh.edu
Web: www.csudh.edu/ceie-intl/studyabroad

**Loker Student Union Board of Directors**
Loker Student Union, (LSU)
Front Desk: (310) 243 – 3854
Email: lsureceptionist@csudh.edu
Web: https://www.lsucsudh.org/about-the-board/

**Student Clubs and Greek Life**
Office of Student Life (LSU 121)
Front Desk: Student Assistant
Telephone: (310) 243-2081
Email: osl@csudh.edu
Web: www.csudh.edu/studentLife